Important Information about your Drinking Water

Corrosion Control Recommendation Requirements Not Met for Hillsboro Waterworks

We are required to complete a corrosion control recommendation for reducing copper in drinking water. Ninetieth percentile results of compliance samples exceeded the copper action level during the most recent compliance period. The corrosion control recommendation required us evaluate our water quality and recommend options for reducing copper in drinking water. We did not complete this requirement by 12/31/19.

What precautions should be taken at this time?

Let the water run from the tap before using it for drinking or cooking any time the water in a faucet has gone unused for more than 6 hours. Do not cook with, or drink water from the hot water tap.

What was the cause of the missed corrosion control recommendation requirement?

The WI DNR did not provide clear guidance for completing the corrosion control recommendation.

What is being done to correct the problem?

Hillsboro Waterworks continues to improve the quality of water through treatment, including following treatment guidelines in WI DNR approved corrosion control study. Hillsboro Waterworks is completing the additional corrosion control worksheet to determine if additional treatment measures are recommended. Hillsboro Waterworks has requested the WI DNR provide better notification and communication when resolving outstanding issues.

When will the problem be resolved?

Hillsboro Waterworks will submit the corrosion control recommendation by February 28th, 2020.

If you have questions regarding the safety of our drinking water, please contact:

Adam Sonntag (608) 489-2350

123 Mechanic Street, Hillsboro, WI 54634

I certify that the information and statements contained in this public notice are true and correct and have been provided to consumers in accordance with the delivery, content, format, and deadline requirements in Subchapter VII of chy NR 899, Wie, Adm. Code.

2-10-2020