

Rajasthan launches India's first Digital Lok Adalat

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18: India's first AI-powered, end-to-end digital Lok Adalat was launched by Uday Umesh Lalit, Chairman, National Legal Service Authority (NALSA) during the 18th All India Legal Services Authorities' Meet held in Jaipur. The

digital Lok Adalat by Rajasthan State Legal Services Authority (RSLSA 22) was designed and developed by its technology partner Jupitice Justice Technologies. The two-day event was inaugurated by Chief Justice of India, N V Ramana which was also attended by Minister of Law & Justice, Kiren Rijiju and Rajasthan CM Ashok Gehlot. The digital Lok Adalat will be utilized to dispose of pend-



ing disputes or disputes that are at the pre-litigation stage by the Rajasthan State Legal Service Authority. It facilitates end-to-end dispute resolution processes such as easy drafting & filing of applications, one-click generation of e-notices, smart templates to draft settlement agreements, digital hearings powered by tailor-made video conferencing tools, etc. Additionally, it offers an

AI-powered voice-based interactive chatbot along with advanced data analytics tools to help gain deeper insights into the functioning of Lok Adalat through custom reports and BI Dashboards for data-driven decision making. The world's first JusTech (Justice Technology) company- Jupitice has been working with various quasi-judicial bodies and ADR centres across India to digitally

transform and reboot the dispute resolution ecosystem. Jupitice has researched, developed and designed the digital Lok Adalat to bridge the existing justice gap addressing problems of digital divide by ensuring that justice reaches to the common people even in the remotest villages through web, mobile and CSCs, making affordable justice delivered as a service like other services.