

Rajasthan launches India's first Digital Lok Adalat

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Chandigarh Tawi, July 18: India's first AI-powered, end-to-end digital Lok Adalat was launched by Mr. Uday Umesh Lalit, Chairman, National Legal Service Authority (NALSA) during the 18th All India Legal Services Authorities' Meet held in Jaipur,. The digital Lok Adalat by Rajasthan State Legal Services Authority (RLSA 22) was designed and developed by its technology partner Jupitice Justice Technologies. The two-day event was inaugurated by Chief Justice of India, Mr. N V Ramana which was also attended by Minister of Law & Justice, Mr. Kiren

Rijiju and Rajasthan CM Mr. Ashok Gehlot.

The digital Lok Adalat will be utilized to dispose of pending disputes or disputes that are at the pre-litigation stage by the Rajasthan State Legal Service Authority. It facilitates end-to-end dispute resolution processes such as easy drafting & filing of applications, one-click generation of e-notices, smart templates to draft settlement agreements, digital hearings powered by tailor-made video conferencing tools, etc.

Additionally, it offers an AI-powered voice-based interactive chatbot along with advanced data analytics tools to help gain deeper

insights into the functioning of Lok Adalat through custom reports and BI Dashboards for data-driven decision making.

The world's first JustTech (Justice Technology) company- Jupitice has been working with various quasi-judicial bodies and ADR centres across India to digitally transform and reboot the dispute resolution ecosystem. Jupitice has researched, developed and designed the digital Lok Adalat to bridge the existing justice gap addressing problems of digital divide by ensuring that justice reaches to the common people even in the remotest villages through web, mobile and CSCs.