



How the NDIS can help

This factsheet explains:

what the NDIS is
how we support people with disability
how to contact us for support.

What is the NDIS?

The National Disability Insurance Scheme (NDIS) is Australia's national scheme for people with disability. We can:

connect you to supports in your local community
help you understand the eligibility requirements and apply to the NDIS.

The government organisation that delivers the NDIS is the National Disability Insurance Agency (NDIA). The NDIA is responsible for deciding whether you are eligible for the NDIS and, if so, you'll become a NDIS participant. Our decisions are based on NDIS laws.

We deliver the NDIS together with community-based organisations across Australia, who we call our partners:

[Local area coordinators](#) work with all people with disability, not just NDIS participants. For most people, if you're 9 or older, a local area coordinator will be your main point of contact for the NDIS.

[Early childhood partners](#) are local organisations who deliver our early childhood approach on behalf of the NDIS. They have experience and expertise in working with young children with developmental concerns, developmental delay or disability and their families.

How we support people with disability

We connect people to supports in their local community

You don't have to be eligible for the NDIS to get support. The NDIS can help you, your family and carers connect to supports in your community. We do this by connecting you to information, peer support, and [mainstream and community supports](#). These are supports and services are provided by other government services and community groups, including education, healthcare, employment, and family support.

We can help you find supports that suit you, or help you make the most of your community and other government supports. When you connect with a local area coordinator, we call this [community connections](#). When you connect with an early childhood partner, we call this [early connections](#).

Depending on your situation, community connections or early connections might be all the support you need.

We fund NDIS supports for people who are eligible

To be eligible for the NDIS, you'll need to meet our [eligibility requirements](#) for:

[intelligence](#)
[ability](#), [early intervention](#) or both.

[NDIS supports](#) are the services, items, and equipment the NDIS can fund. If you need NDIS supports, you'll need to contact your partner who can support you to [apply to the NDIS](#).

If you don't want a partner to help, you can apply directly [here](#). We will still ask you to meet with a partner to verify your identity information after we have received your application.

If we decide you're eligible, you'll become a participant. We'll work with you to develop a plan with reasonable and necessary supports. You'll then receive a plan that sets out your NDIS supports.

National Disability Insurance Scheme

For more information about applying to the NDIS, visit [ndis.gov.au](https://www.ndis.gov.au)

Telephone 1800 800 110

Webchat [ndis.gov.au](https://www.ndis.gov.au)

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[Facebook](#), [Instagram](#), [YouTube](#), [LinkedIn](#)

For people who need help with English

TIS: 131 450

For people who are deaf or hard of hearing

TTY: 1800 555 677

Voice relay: 1800 555 727

National Relay Service: [accesshub.gov.au](https://www.accesshub.gov.au)

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