

Quality Policy

Hanlons Consulting is a multi-disciplinary company with a growing team of surveyors, engineers, planners and environmental scientists. We provide consulting services specialising in engineering, environmental, surveying, planning and project management.

Mitchel Hanlon Consulting Pty Ltd is committed to continually improving the quality and cost effectiveness of services provided and to this end has developed a Quality Management System which complies with ISO9001:2015. As such, Mitchel Hanlon Consulting Pty Ltd is committed to the implementation and maintenance of this Quality Management System.

We are committed to meeting our obligations of:

- ISO9001:2015 Quality Management;
- To satisfy applicable statutory and safety requirements; and
- Commitment to continually improve the effectiveness of the Quality Management System.

We will maintain a high standard of Performance Measurement at all times to achieve our objectives and targets. Our key performance indicators will be:

- To maintain an effective Quality Assurance system complying with ISO9001:2015;
- To achieve and maintain a standard of quality which enhances the Company's reputation with customers;
- To endeavour, at all times, to maximise client satisfaction with the services provided by Mitchel Hanlon Consulting; and
- To make available the policy to relevant interested parties.

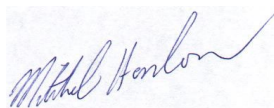
We will establish an Objectives Schedule to be reviewed annually to ensure performance to plan.

Through the QMS we will endeavour to achieve our Performance Targets through the involvement and commitment of our well trained staff at all levels. Through their involvement in the consultation/commendation process they will have ownership of their work.

Hanlons Consulting will be known through the industry as a Quality Provider of products and services.

To achieve and maintain the required level of quality assurance, the Managing Director retains responsibility for the Quality Management System with routine operation controlled by the Quality Manager.

Mitchel Hanlon
Managing Director



Dated: 8 April 2024