

Segmenting Lapsed Players for Reengagement

VERTICAL: GAMING

SOLUTION: AUDIENCE SEGMENTATION & SYNDICATION

GOAL

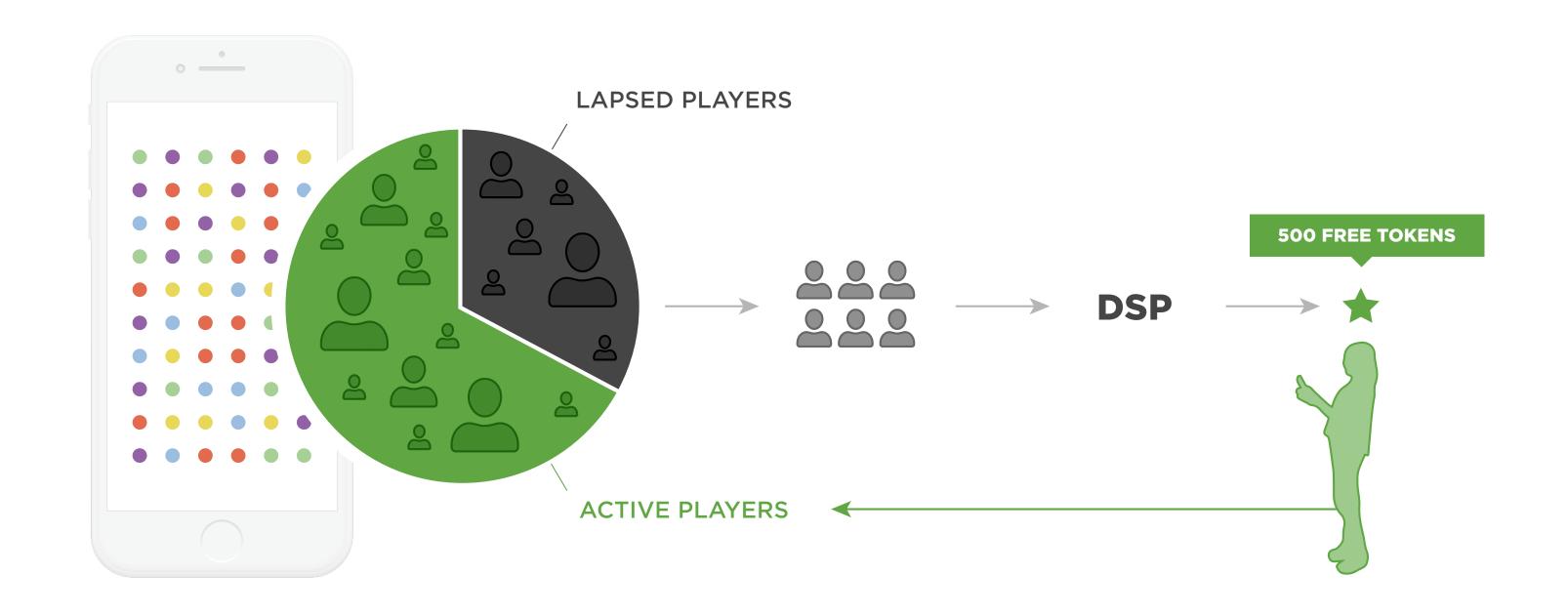
A casual, puzzle gaming app with over 50K monthly active users (MAU), wanted to reengage lapsed players to improve retention and drive more ad monetization revenue.

SOLUTION

Within Kochava, the marketing team segmented an audience of their users who had gameplay activity in the past 30 days but none in the past 7 days. Next, they automated delivery of that audience on a daily basis to their preferred demand-side platform (DSP). The DSP targeted the audience with a reengagement campaign that offered free tokens to returning players.

IMPACT

The targeted reengagement effort, streamlined by Kochava's audience segmentation and syndication solutions, **increased overall player retention by 9%**, resulting in a **24% boost in ad monetization revenue** from ads shown to those players.



Looking to drive more growth from your existing users?

<u>Contact Kochava today</u> to find out how we can help.