

# CONTINENTAL COMMERCIAL PRODUCTS

## 1-YEAR LIMITED WARRANTY

The Continental Commercial Products, LLC ("CCP") Limited 1-Year Warranty is provided at no cost to the original purchaser and covers any defects in workmanship, with the exceptions stated below, for one year from the date of purchase.

### **Duration of warranty coverage:**

1-Year means 365 calendar days from the date of purchase listed on the receipt.

### **Remedy:**

CCP will repair, replace, or refund the purchase price on any broken or defective part covered by this warranty at CCP's sole discretion. If repair or refund is not feasible, CCP will replace at our sole discretion the covered part with a product of comparable composition, function, and price.

To make a warranty claim, the purchaser must contact their Rep or Customer Service Agent at Continental Commercial Products by email, telephone (1.800.325.1051), or in writing, Attn: Warranty Care Department, 305 Rock Industrial Park Drive, Bridgeton, MO 63044. CCP reserves the right to request proof of purchase in conjunction with any such return. Warranty claim requests must include the model number, green sticker numbers, and a complete description of the defect. Images of the defect should be mailed or emailed using the above contact information.

The original purchaser must obtain a return authorization (RA) number from CCP Warranty Care Department prior to returning any product. The RA number must be included with any returned product.

Product(s) returned must be clean.

Product(s) returned must be free of personal items. Personal items found in the product or return packaging will not be returned.

The original purchaser is responsible for paying freight costs to CCP. If CCP determines that any returned product is not defective within the terms of this warranty, the purchaser agrees to pay CCP all handling, return freight and approved repairs costs at CCP's prevailing rates.

### **Specific Provisions and Exclusions:**

This warranty does not cover aesthetic changes (changes in the product's appearance) due to outdoor exposure.

This warranty does not cover products that have been physically altered, damaged, or subjected to negligence (includes dragging).

This warranty does not cover lids cracked, damaged, or lost.

This warranty does not cover product abuse, modification, failure to adhere to the accompanying instructions, improper operation or normal wear and tear.

### **Jurisdictional Provisions:**

CONTINENTAL COMMERCIAL PRODUCTS SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES WHATSOEVER. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state or country to country.