

Cancellation Policy

Last updated: August 2024

1. Cancellation Procedure

1.1. To cancel your subscription, you must follow the cancellation procedure outlined on our website or provided by our customer support team.

1.2. Cancellations cannot be processed via email or any other method not specified in our cancellation procedure.

2. Notice Period

2.1. A notice period of thirty (30) days is required for all cancellations. The notice period must be provided prior to the renewal date to avoid charges for the subsequent billing cycle.

2.2. If the notice period is not adhered to, the Subscription Period will automatically renew, and the School will be charged for the next billing cycle.

3. Refund Policy

3.1. Subscription fees are non-refundable, as stated in the Terms of Service for Schools. 3.2. Refunds may be issued under exceptional circumstances as determined by Kudos and will be processed using the original method of payment.

4. Cancellation Charges

4.1. Depending on the specific terms of your Purchase Order, cancellation charges may apply. These charges will be clearly communicated at the time of cancellation.

5. Automatic Renewals

5.1. If your subscription includes automatic renewals, you must cancel before the renewal date to avoid being charged for the next billing cycle.

5.2. Failure to cancel before the renewal date will result in charges for the subsequent billing cycle.

6. Exceptions

6.1. Certain subscriptions or services may have specific terms and conditions regarding cancellations. Please refer to your Purchase Order or service agreement for details.

7. Contact Information

For assistance with cancellation or inquiries regarding our Cancellation Policy, please contact our customer support team at admin@kudoskidsandco.com.

By subscribing to our services, you acknowledge that you have read, understood, and agreed to abide by the terms and conditions outlined in this Cancellation Policy.