

Subscription Policy

Last updated: August 2024

1. Introduction

This Subscription Policy outlines the terms and conditions governing the subscription services provided by Kudos Kids & Co Pty Ltd (Kudos, we, our or us) to Schools for access to the Kudos Platform.

2. Subscription Plans

We offer subscription plans tailored to meet the needs of schools, childcare centres, and other educational institutions. Details regarding available plans can be found in your Purchase Order or by contacting our customer service representatives.

3. Subscription Duration

3.1. The duration of your subscription is specified in your Purchase Order and typically covers a defined Subscription Period, which may be monthly or annual.

3.2. Your Subscription Period will commence on the date your Purchase Order is accepted by Kudos.

4. Subscription Fees

4.1. Subscription fees are outlined in your Purchase Order and are payable in advance for each Subscription Period.

4.2. We reserve the right to change our fees at the end of any Subscription Period, with at least thirty (30) days' notice provided before the commencement of the new period.

5. Billing and Payments

5.1. Payments for subscription services are typically processed automatically on a recurring basis unless alternative arrangements have been made.

5.2. It is the School's responsibility to ensure that billing information remains accurate and up-to-date to avoid any disruptions in service.

6. Subscription Renewal and Cancellation

6.1. Subscriptions automatically renew at the end of each billing cycle unless cancelled by the School in accordance with this policy.

6.2. To cancel a subscription, the School must provide thirty (30) days' written notice prior to the renewal date. Cancellations will take effect at the end of the current billing cycle.

6.3. If notice is not provided within the required period, the Subscription Period will automatically roll over to a new Subscription Period of the same length.

7. Account Access and Security

7.1. The School is responsible for maintaining the security of its account credentials, including usernames and passwords.

7.2. Any unauthorised use of an account should be reported immediately to our customer support team.

8. Changes to the Subscription Policy

8.1. We reserve the right to modify this Subscription Policy at any time. Schools will be notified of any changes via email or through our website.

9. Contact Information

For questions or concerns regarding our Subscription Policy or services, please contact us at admin@kudoskidsandco.com.

By subscribing to our services, you acknowledge that you have read, understood, and agreed to abide by the terms and conditions outlined in this Subscription Policy.