



Transforming your customer support with the help of AI

Customer support is expensive and labour intensive for businesses

Cost

Running a customer support department is costly

Inconsistency

Difficulty to maintain a high standard of customer support

Scalability

Growing business means an increase in operational complexity

A simple plug and play

01

Affordable

IVA will be your all in one virtual agent at just 1/20 of your current costs

02

Consistent

Maintain high quality standards while retaining existing solutions

03

Scalable

Scale together with your company's growth needs

Target market

Data represents today's outsourced customer support market size

\$107B

Total Available Market (TAM)

\$5.3B

Serviceable Available Market (SAM)

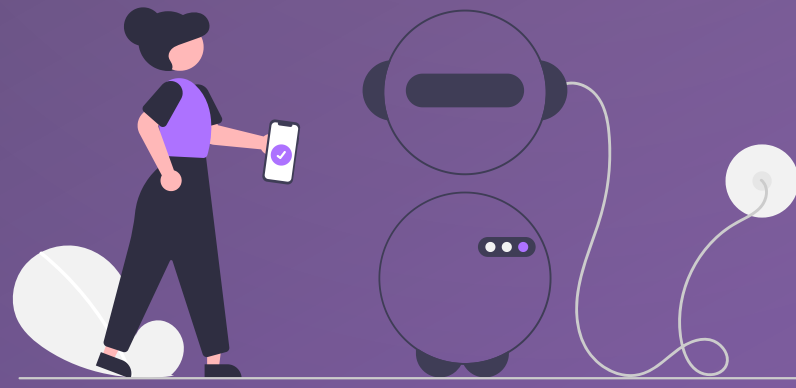
\$106M

Serviceable Obtainable Market (SOM)

IVA onboarding process



Setup

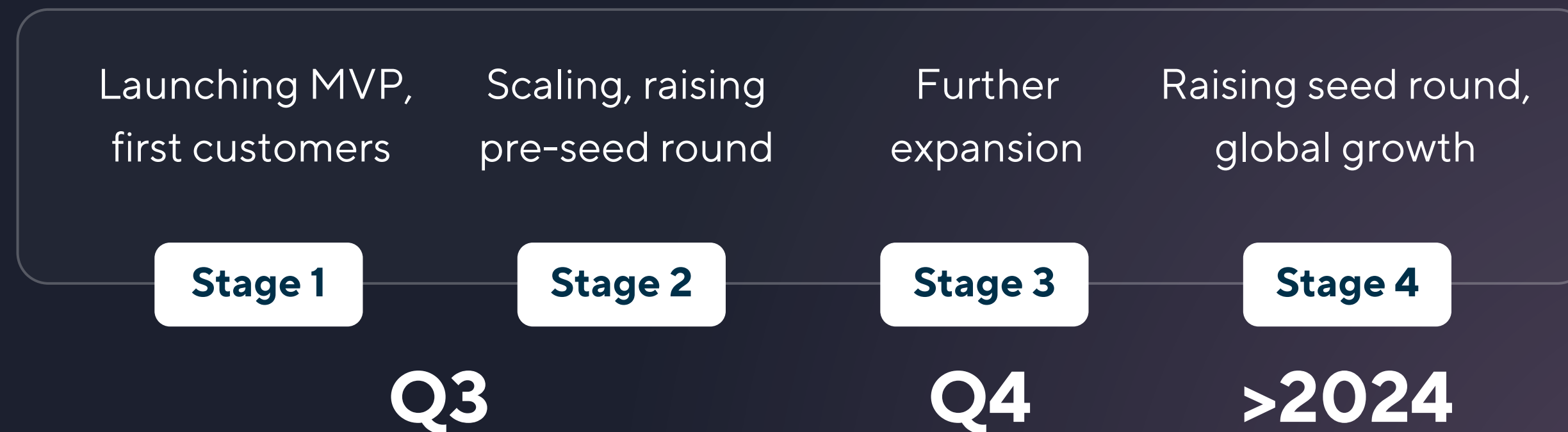


Train



Deploy

We start operations across Europe and Asia with a focus on travel industry and international businesses

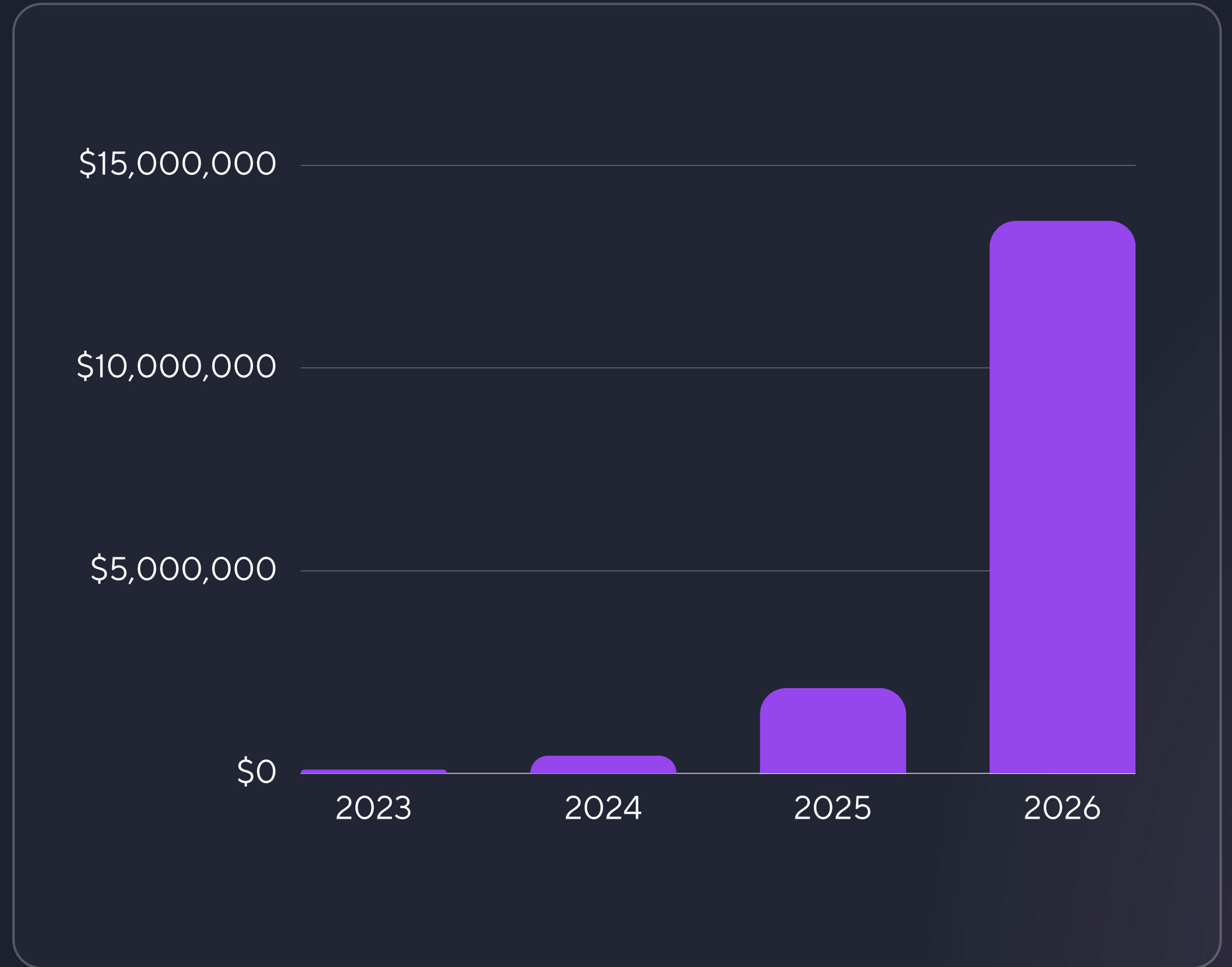


Business model and pricing

The cost breakdown of the different pricing tiers

	Basic (1-4 VIRTUAL AGENTS)	SMB (5-14 VIRTUAL AGENTS)	SMB+ (15-29 VIRTUAL AGENTS)	Enterprise (30+ VIRTUAL AGENTS)
INITIAL SETUP COST	\$49/PER AGENT	\$149/PER AGENT	\$299/PER AGENT	CUSTOM QUOTE
PER VIRTUAL AGENT	\$24,99/MONTH	\$99/MONTH	\$199/MONTH	
PAY AS YOU GO	\$0,05/PER REQUEST	N/A	N/A	
AGENT RE-TRAINING	\$24,99/PER AGENT	\$74,99/PER AGENT	\$99,99/PER AGENT	
QUERY REQUEST COUNT	UP TO 500/MONTH	501-2500/MONTH	2501-5000/MONTH	5001+ PER MONTH

Revenue projections for the first three years



Who are we up against and our advantages

FEATURES	IVA	SERVICENOW	CHATDESK.COM	UPWORK
Cost efficiency	✓	✗	✗	✗
Scalability and flexibility	✓	✗	✓	✓
Consistency and accuracy	✓	✗	✓	✗
24/7 Availability	✓	✗	✓	✗
Faster response times	✓	✗	✗	✓
Personalization and integration	✓	✓	✓	✗
Continuous improvement	✓	✓	✗	✓

Meet the Team

Zino Adidi

CO-Founder and CTO



12+ years of experience building scalable software solutions at unicorns & startups, grew multiple platforms and developer teams 5x

Valdis Sprogis

CO-Founder and CEO



10+ years in fintech, sales, business development and SaaS, heavily focused in CRM, consulting early startup founders

Shadab Hussain

Head of AI and ML

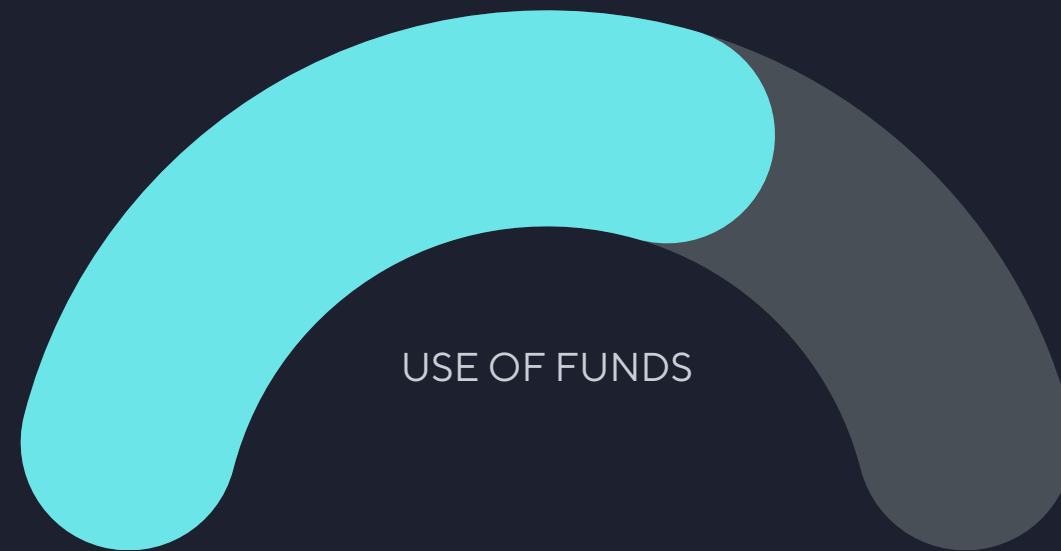


8+ years in Google Cloud, Python, 6+ years of ML, GenAI, NLP, Quantum Computing, Co-founder of Quantum Computing India

We are raising \$250k

PRE-SEED STAGE

**Growth & New
Client Acquisition**



**Further Product
Development**

Get In Touch With Us



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Website

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Location

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