Customer support is struggling to handle a large volume of customer inquiries effectively

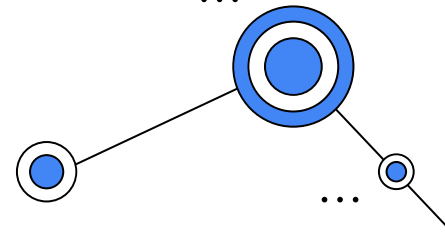# Workload of Customer Service

Responding to Inquiries and Issues:

Providing Product/Service Information:

Handling Complaints

Leading to long wait times for customers and delayed responses.

Service AI
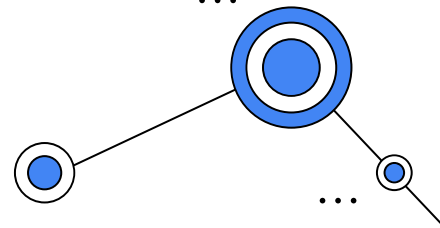
Team :Rebel
Member: Aymen Noor

Our Solution

Introducing our cutting-edge Product Support AI software designed to handle inquiries about products or services with utmost efficiency and precision
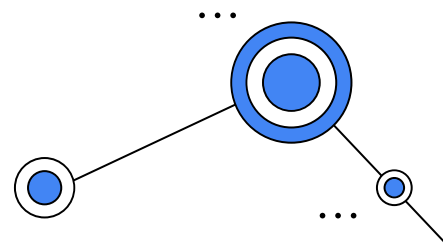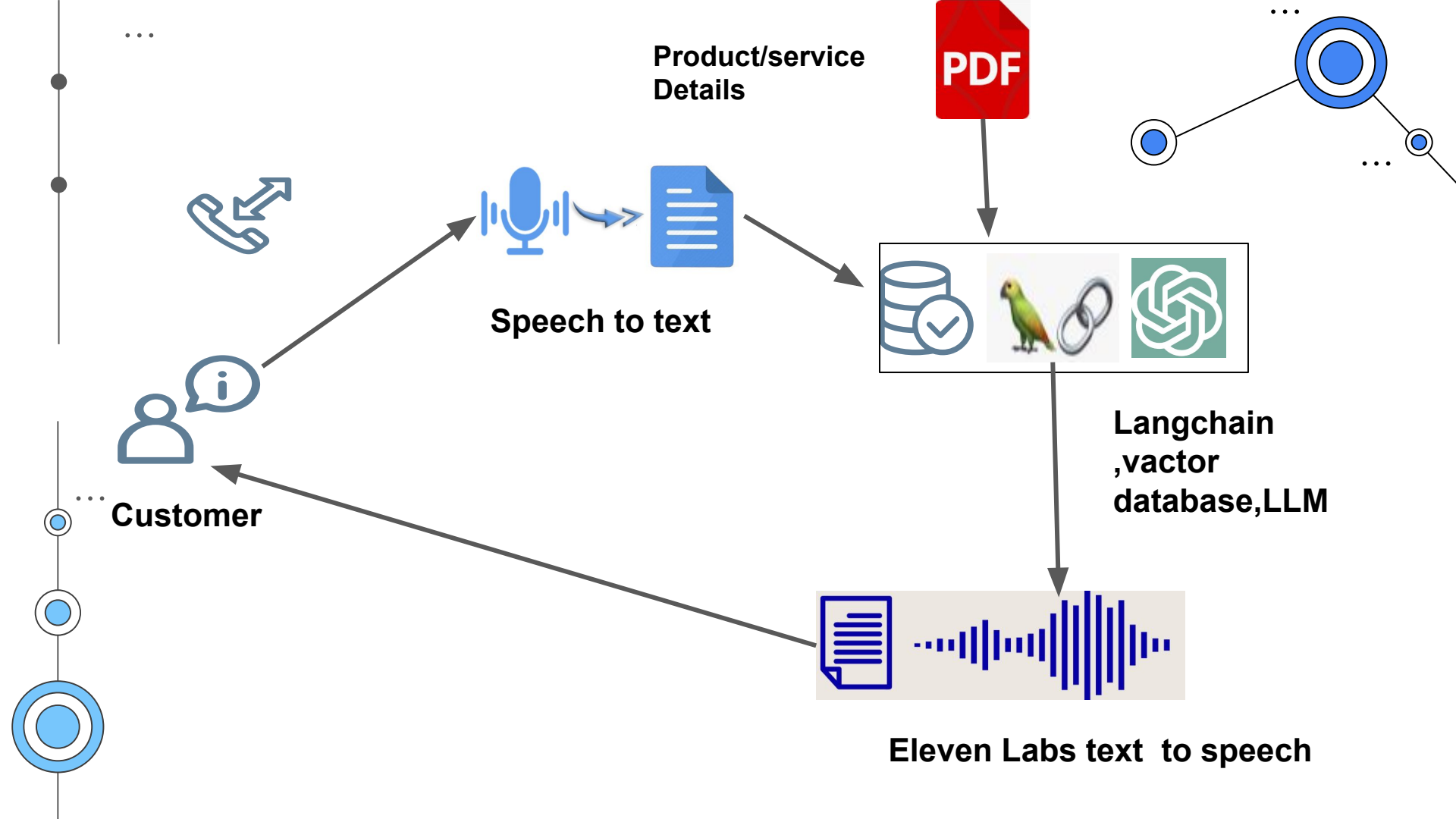
Service AI system caters to diverse customer phone queries related to product or service, 24/7, transforming the customer support experience.

Product/service Details

Speech to text

Customer

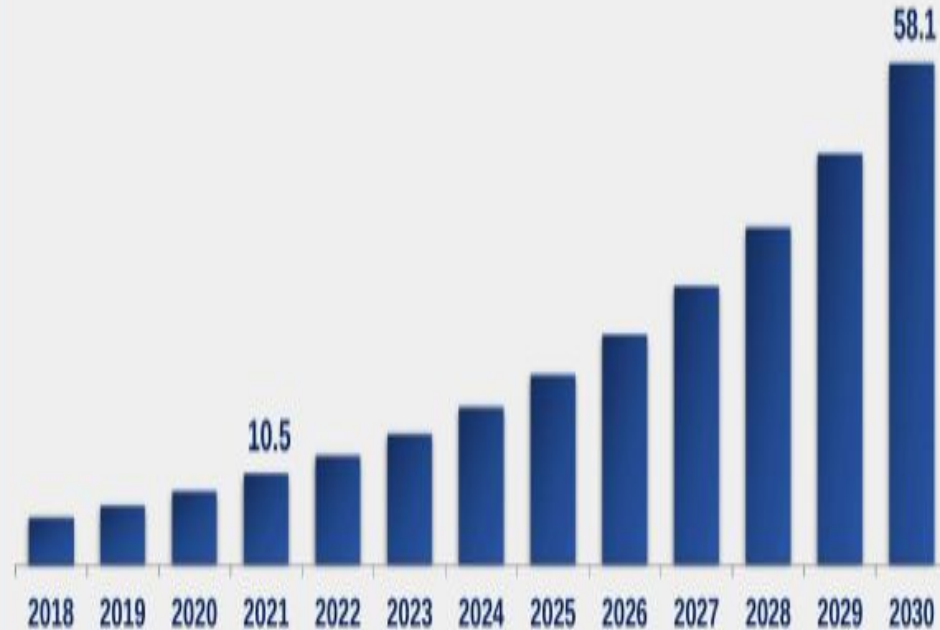**Langchain ,vactor database,LLM**

Eleven Labs text to speech

Market size:

The global customer services market size was valued at USD 14.95 billion in 2022 and is projected to grow from USD 16.91 billion in 2023
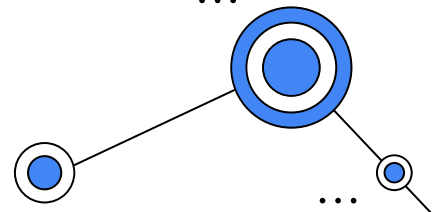

Global Customer Service Software Market, 2022-2030 (USD Billion)

58.1

10.5

2018 2019 2020 2021 2022 2023 2024 2025 2026 2027 2028 2029 2030

Source: Acumen Research and Consulting

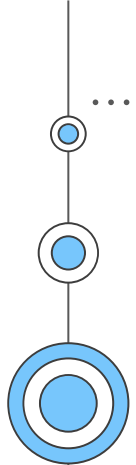Expectations of Global Call Centers Market to Reach $741.7 Billion by 2030

Business model:
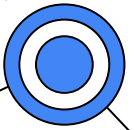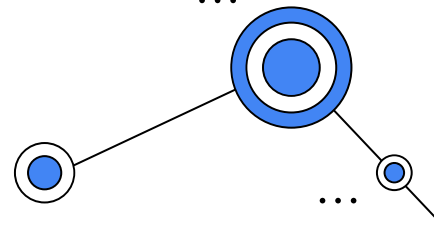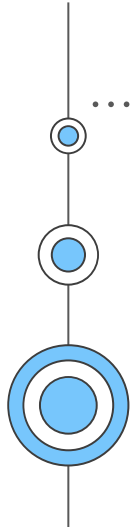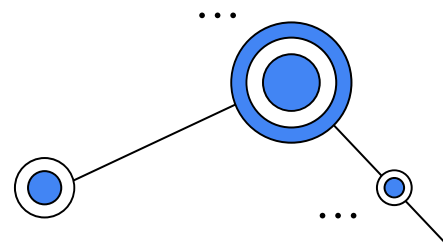
Our Customers segments:

- E-commerce Companies
- Service Providers
- Retailers

Revenue Streams:

Subscription Model: Charge e-commerce companies, service providers, and retailers a monthly or annual subscription fee to access and use your AI call services.

Pay-per-Use: Offer a pay-per-use option for smaller businesses or those with lower call volumes.

Advertising and Sponsorship: Collaborate with brands and businesses to include sponsored messages or promotions during customer interactions.

Data Insights and Analytics: Provide data insights and analytics to your customers based on the interactions handled by the AI call services.

Next steps/Backlogs

Version 1.2 — **Email Support Integration**

Version 1.3 — **Customer Satisfaction Analysis**

Version 1.4 — **Enhance product for advertisement and promotion of product**