TALKSENSE.AI

Excellence in Customer Service

6 minutes

of

Average Handling Time

TALKSENSE.AI

The problem

Long Waiting Times

Contact centers often struggle with long waiting lists, leading to customer frustration and dissatisfaction

Inefficient Call Routing

Customers are frequently routed to the wrong department, resulting in unnecessary transfers and delays in issue resolution.

Difficulty in Call Analysis

Manually analyzing calls can be time-consuming and error-prone, making it challenging to identify crucial insights for improvement.

AI assisted

Contact center

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The flow

Asterisk

OpenAI

Whisper

GPT

SQLite

ElevenLabs

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The features

24/7

Eliminate the constraints of traditional business hours, ensuring your customers receive prompt assistance and support, day or night

Multilingual

Speak directly to your global audience with confidence, as our advanced speech recognition and natural language processing capabilities ensure accurate and seamless interactions in their preferred language

Fully customizable

TalkSense.AI enables businesses to customize support interactions with personalized flows, FAQs, and seamless API or SQL integrations.

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The team

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