customer-support-chatbot-mistral-7b-with-memory
Project Title: Customer support chatbot for twitter

Model used: https://huggingface.co/Open-Orca/Mistral-7B-OpenOrca
Demo:
https://www.loom.com/share/491ce88daed946ac9e9badf66438121a?sid=8eddd247-604b-45b3-abf6-bbbc7e975662

Short Description:
Introducing "Customer Support Chatbot Mistral-7B with Memory" – your go-to solution for efficient and comprehensive customer support on Twitter.
Powered by the advanced Mistral-7B model from Hugging Face, this chatbot is designed to enhance your customer support experience with its remarkable memory capabilities.

Long Description:
"Customer Support Chatbot Mistral-7B with Memory" is a groundbreaking solution for enhanced customer support on Twitter. Powered by the Mistral-7B model from Hugging Face, it excels in providing exceptional conversational assistance and boasts a unique memory feature that recalls entire conversation histories. This Twitter support bot addresses a wide array of issues, including account management, technical problems, account safety, content-related concerns, billing, and advertising support. Its diverse audience includes businesses, organizations, and individual users seeking efficient and reliable Twitter support. With its conversational prowess and memory capabilities, it delivers personalized solutions and recommendations. This chatbot is set to transform Twitter support, offering a truly exceptional user experience.

Technology & Category Tags:
Chatbot, Mistral-7B-OpenOrca, Flask, React, Conversation memory

Key Features:
Conversational Excellence: Mistral-7B transforms your customer support interactions into seamless conversations, offering exceptional assistance for a wide range of use cases.
Unparalleled Memory: This chatbot remembers your entire conversation history, making it the perfect tool for summarizing, distilling, and asking follow-up questions based on prior discussions.

Features:
Conversational chatbot using mistral-7b model to support any customer support use case with memory.
The bot remembers the entire conversation and can be used to summarise, distill etc history and ask subsequent questions on it.

The current version is a twitter customer support bot whom which you can ask questions in the areas of:
1. Account management:
- Creating an account
- Managing your profile settings
- Updating your profile picture and banner
- Changing your password or email address
- Resetting your password if forgotten
- Suspending or unsuspending your account

2. Technical issues:
- Problems with logging in or staying logged in
- Issues with your Twitter notifications or DMs
- Connecting to third-party apps or devices
- Accessibility options and settings for visually impaired users

3. Account safety:
- Reporting harassment, spam, or privacy violations
- Locking and unlocking your account
- Managing blocked accounts or blocked users
- Requesting a verification badge

4. Content-related issues:

- Reporting and addressing inappropriate content
- Troubleshooting issues with tweet visibility
- Deleting or editing your tweets
- Appealing a suspension or account restriction

5. Billing & payments:
- Upgrading to a premium Twitter subscription
- Managing billing and payment information
- Canceling your subscription or making changes to it
- Requesting a refund for a purchase or subscription

6. Advertising support:
- Setting up and managing ads on Twitter
- Troubleshooting ad performance issues
- Editing or deleting existing ads
- Reporting any ad-related problems