



24/7 AI Chat Support For Your Website



No Agent Handover

Most AI chatbot solutions available do not provide an agent handover option, leaving customers frustrated when hitting LLM limitations – which is inevitable despite advancements.

Expensive Support

Without a hybrid AI/human solution, support is completely reliant on your team size. This gate-keeps smaller businesses who can't afford international support teams from scalable customer interactions.

Prohibitive Pricing

The central pricing structure of industry-leading chatbots is seating based. Given we're providing an AI-first solution, we can give unlimited seats.

Brand & Knowledge

Providing a chat experience that is on brand, from colours, to the messaging and the personality of the agent, to the context behind the answers is hard to find.

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SOLUTION



OrbChat aims to solve all of these at once.

We've built a solution, from start to finish within the hackathon timeframe that provides a customisable, agent-transferrable and embeddable bot with full team management. Powered by Cohere, Laravel, Langchain & Weaviate!



Easy Chatbot Deployment

Create a custom chatbot, with context, in minutes.

Let Customers Speak to a Human

Agent handover is one checkbox away. Invite your entire team at no extra cost to hop in on conversations

Provide Endless Context

Give OrbChat a URL to crawl, a single page or PDF, text and markdown files. It will all be used, on the fly!



Potential Revenue Sources



Selling pricing plans on the basis of two things: token limits and available features.



Provide an affiliate champion programme. Community members who enjoy using the application can earn referral revenue.



TAM and SAM

Sources estimate the global chatbot market was approximately valued at USD\$5.1 Billion in 2022.

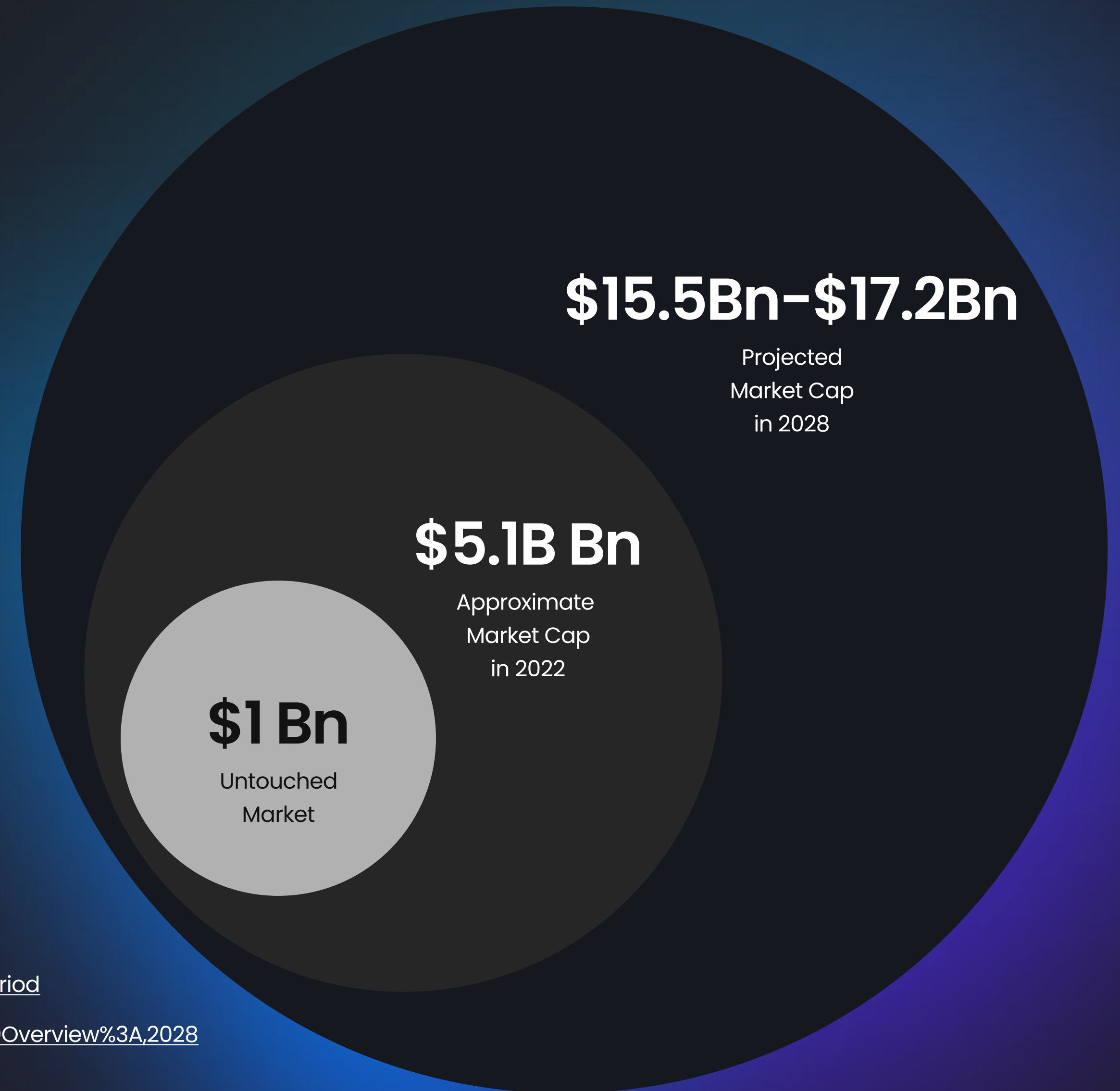
One other source projected growth to USD\$15.5 Billion by 2028, while another source (IMARC Group) projected an even larger growth at USD\$17.2 Billion.

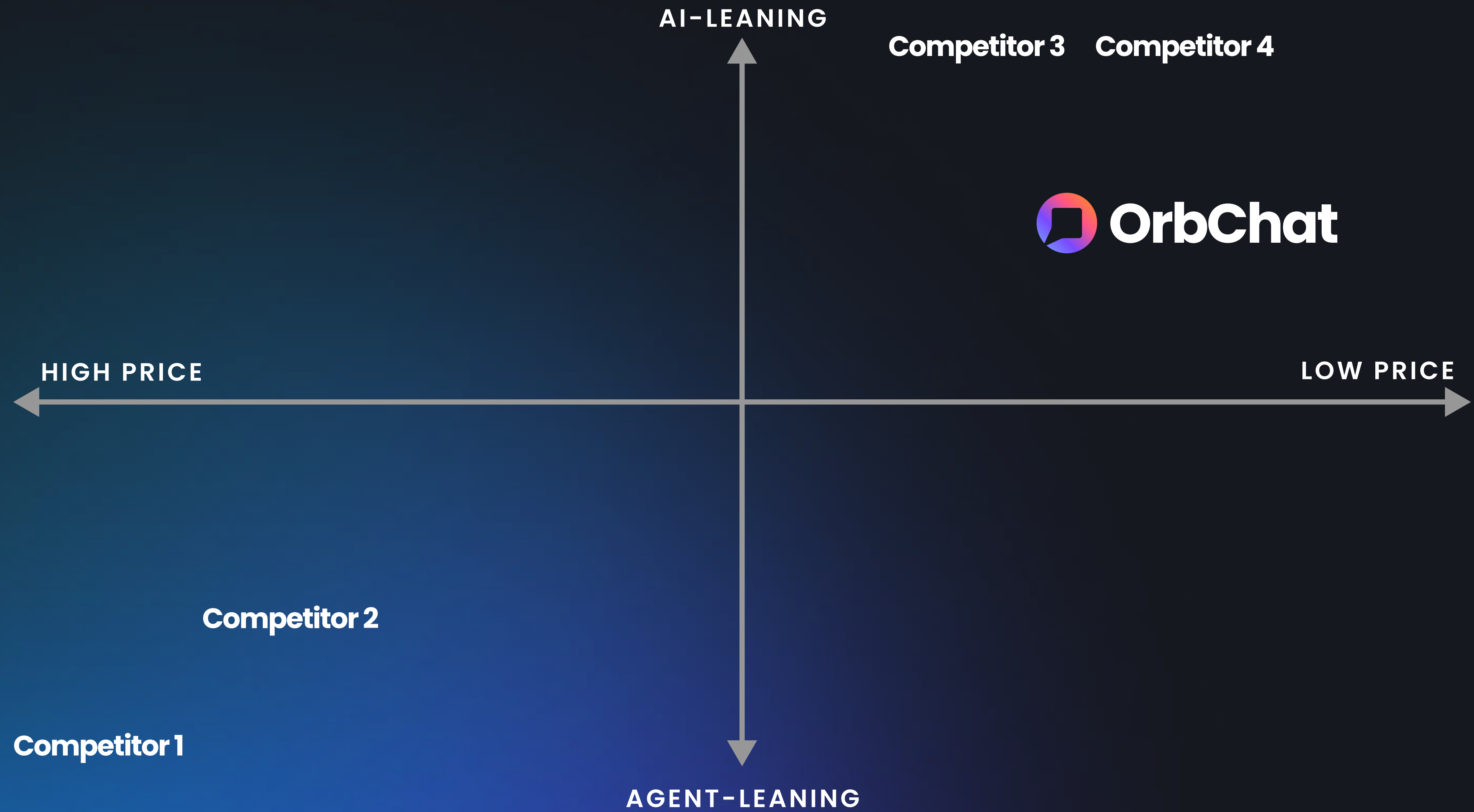
Since we're looking to serve SMEs with our pricing structure, we'd conservatively estimate that our SAM at around 20-30% of the global market, which in 2022 would equate to USD\$1 Billion on the lower end.

<https://www.grandviewresearch.com/industry-analysis/chatbot-market#:~:text=The%20global%20chatbot%20market%20size,to%20ascend%20the%20market%20growth>

<https://www.marketsandmarkets.com/Market-Reports/chatbot-market-72302363.html#:~:text=Updated%20on%20%3A%20June%2002%2C,during%20the%20forecast%20period>

<https://www.imarcgroup.com/chatbot-market#:~:text=Methodology%20Request%20Sample%20Market%20Overview%3A,2028>







TECHNOLOGIES USED



LangChain

