

PRESENTED TO

Lablab.ai, Cohere Judges

"REVOLUTIONIZING CUSTOMER SERVICE FOR ALL"

PRESENTED BY

Homan Mirgolbabaee

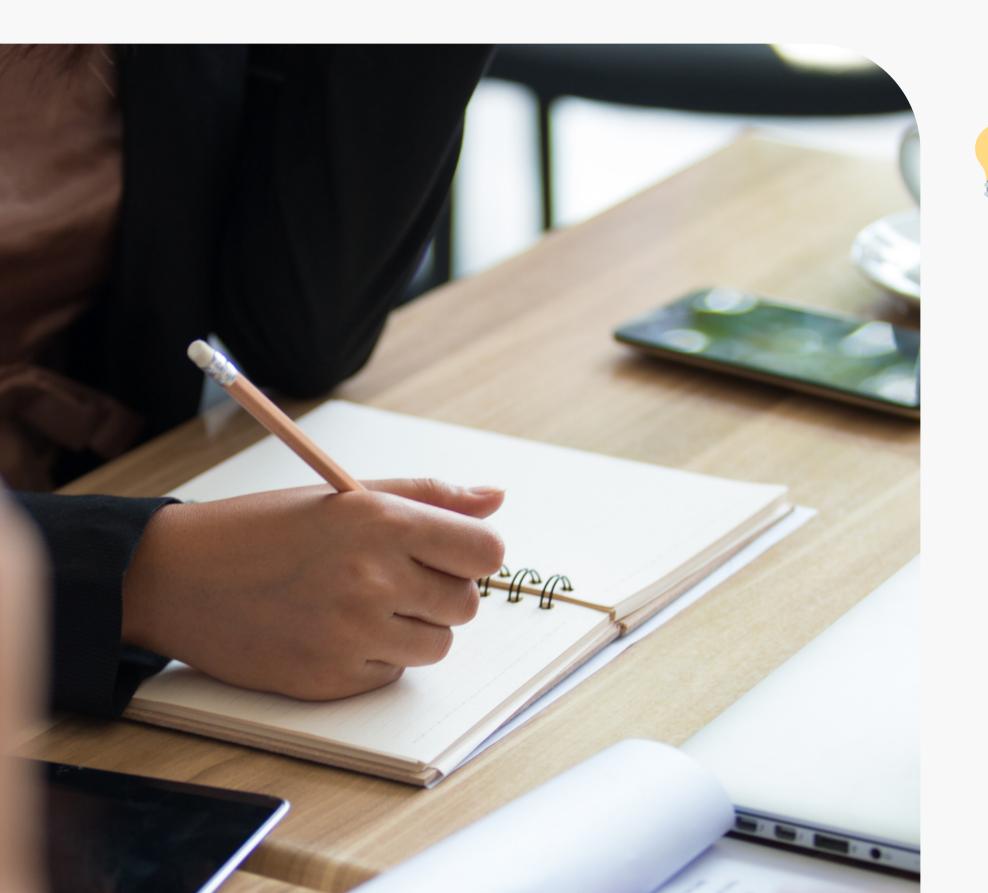
Team Member: Homan Mirgolbabaee

Click to Agenda



Agenda

- 3 <u>Problem/Solution</u>
- 4 <u>Use Case</u>
- 5 <u>Business Slide</u>
- 7 <u>Demo Slides</u>



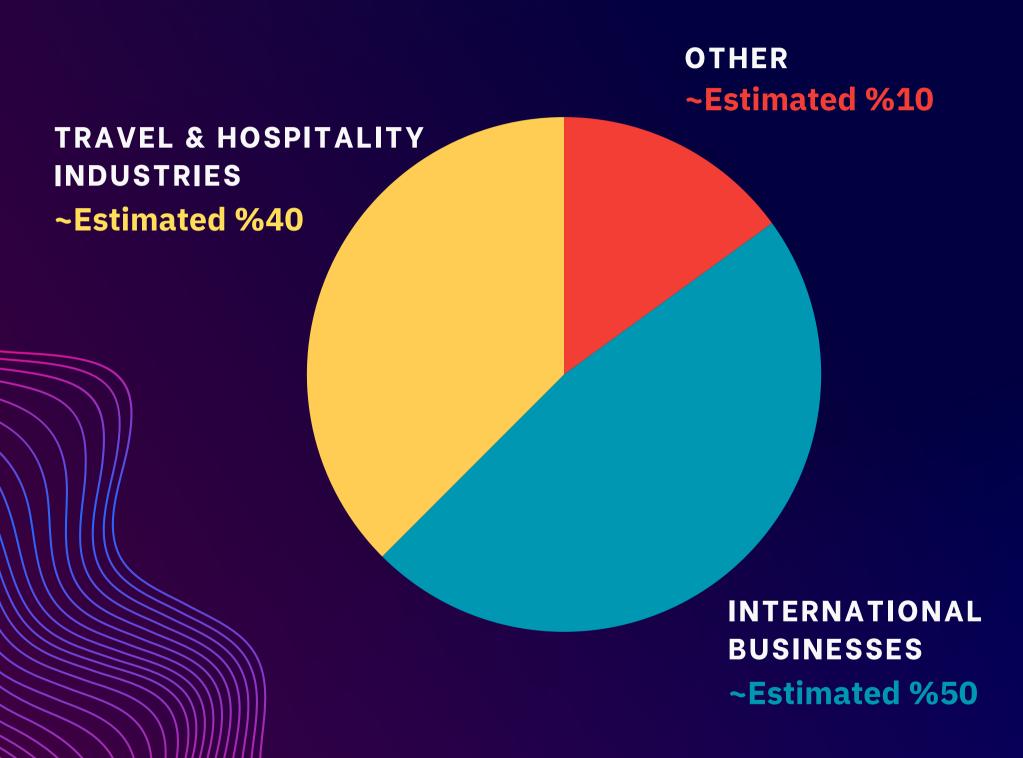
Niche Market Strategy & Target Audience

- E-commerce Businesses
- International Corporations
- Hospitality and Travel Industries
- Educational Platforms



Market Segmentation and Target Audience Strategy







Features & Business Model

Business Plan

Freemium Business Model: starting with basic tear and a paid tier.



Table of Features We Offer

Seamless Language Detection 1 User-Friendly Interface 2 3 **Csutomer Intent Recognition** Weaviate Database (User Feedbacks 4 **,Customers Information)** AI-Enhanced Parsing & Scalability (Cohere Generate 5 & Summarizer& Classifier) Advanced AI Insights (Permium) 6 Cognitive Search Capabilities (Permium) 7

After Hackathon







Collaboration Call

This nackathon inspired me to brainstorm about a groundbreaking tool with limitless functionalities in the field of web scraping and data mining infused by Cohere, Weaviate and Langchain

Feel free to **fork** my project or hit me up to be part of my journey to fully bring "Multi-Lingual" Customer Service Assistance " to life.

Demo Repo Link at Github: github.com/homanmirgolbabaee/Co hereCode-Quest



Homan Full Stack Develpoer







Demo V0.1

My Demo <u>Currently</u> Supports the following languages: <u>Italian, English, Deutsch</u>

#Customer Prompt Process

- Automatic Language Detection
- Customer Intent Recognition
- Chatbot Response Generation & Summarization

#Feedback & Customer Database

- Weaviate & text2vec-cohere
- To Improve User Experience & Chatbot Performance

#Quick Replies

• Fast Response According to User Information

