

OneCenter



Problem



Long Wait Times

Customers complain of long menus & hold times.



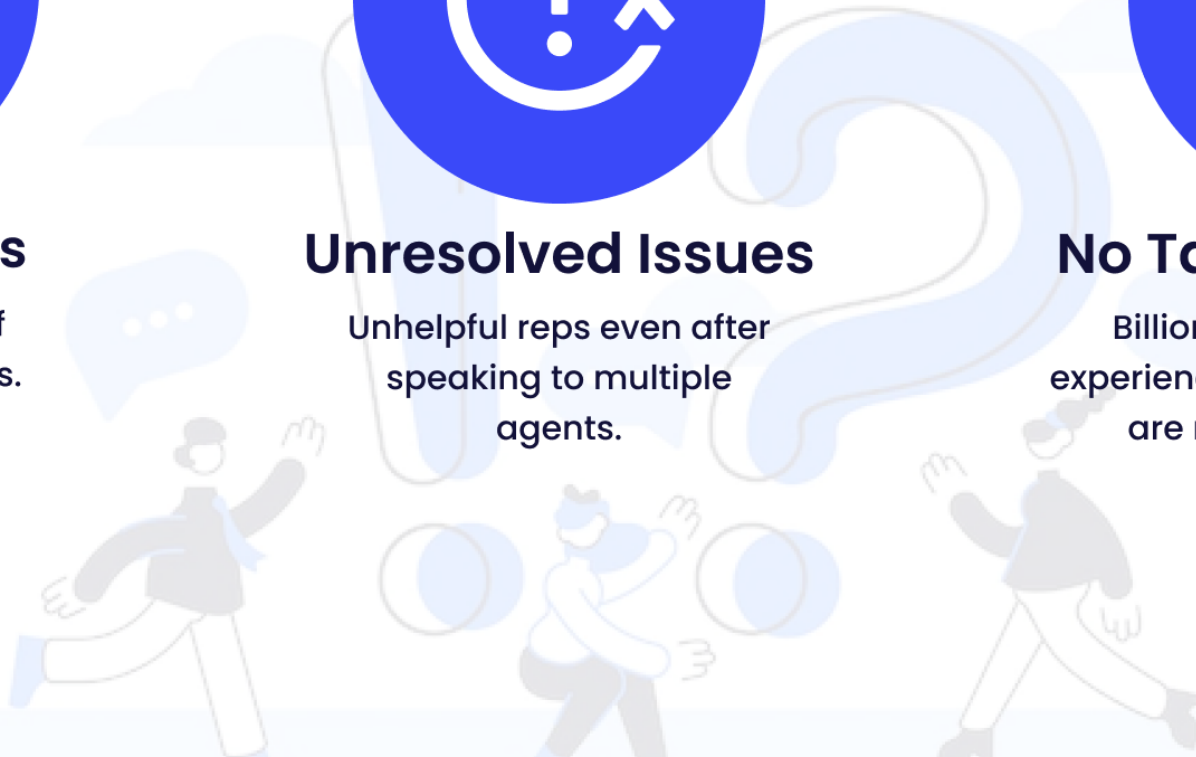
Unresolved Issues

Unhelpful reps even after speaking to multiple agents.



No Tangible Results

Billions spent on customer experience especially call centers are not working for large companies



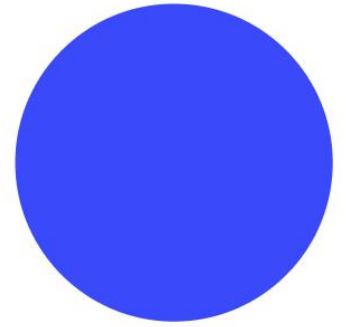


3360+ Startups 

30m+ SMEs 



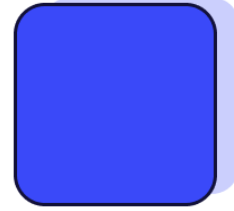
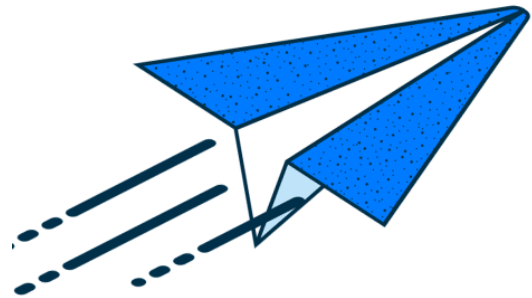
57.7% of customer interactions is by phone



Ref. Statista

Solution

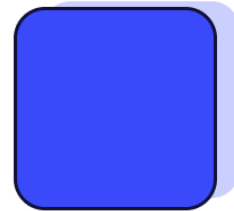
OneCenter is a next-gen call center agent that provides 24/7 support, with the ability to simultaneously answer multiple calls effectively



AI powered agent that provides immediate support

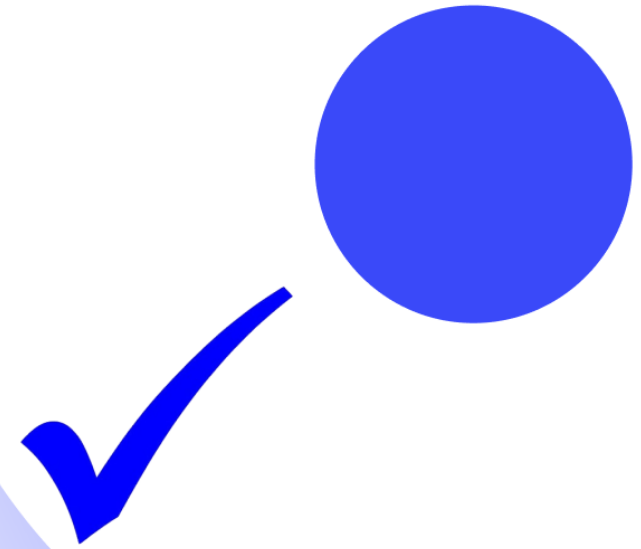


Personalized, accurate responses, increasing no of satisfied customers



Reduce Operation Costs

**How
Does
OneCenter
work?**



TECHNOLOGIES USED

Typescript

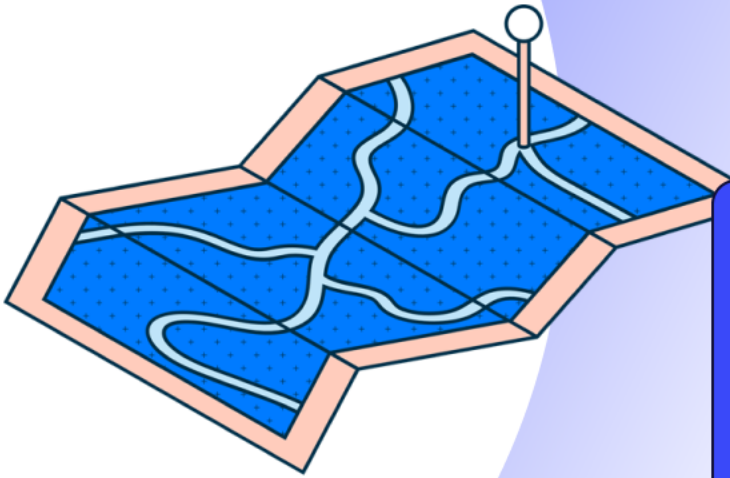
Trulens

Google Embeddings

Gemini

Pinecone

Size Of The Market



\$8.4B

Total Available
Market (TAM)

\$840M

Serviceable
Available Market
(SAM)

126M\$

Serviceable
Obtainable Market
(SOM)

Team



Shuaibu Ziyad

Co-Founder, Product
Manager, Software
Engineer



Ibrahim Aliyu

Co-Founder, Software
Engineer & User
Experience

Thank You!