

# Advance AI Assistance in Banking Industry

Banking AI assistance that aiming to improved service quality.  
Support Question Answering with low hallucination and up to  
date to current bank policy.



# PROBLEM STATEMENT

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Traditional customer support in banking faces significant challenges

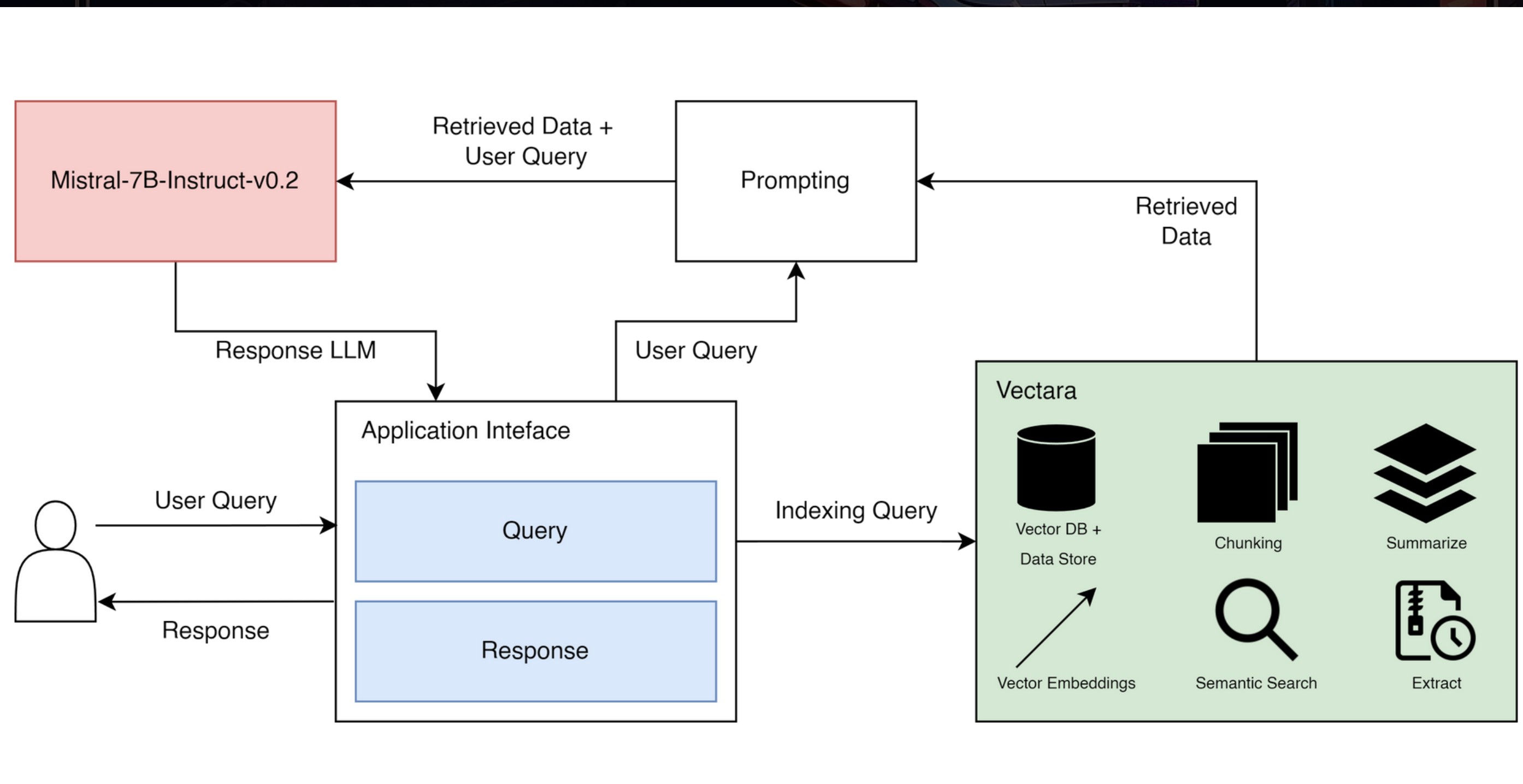
- High Cost in Emotion
- High turn over rates as employee
- Repetitive and common Issues
- Human Agent is Expensive






# DETAILED SOLUTION

AI assistant for bank that powered by LLM, LangChain and Vectara's semantic search.



# PRODUCT DEMO

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Deploy 

## Bank Customer Service Chat



Welcome to Commonwealth Bank! How can I assist you today?


hello|







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 hello there!


 Hello! I see you've reached out with a query, but unfortunately, the information provided doesn't seem to be related to our banking services or products. If you have any questions regarding your account or financial matters with us, please don't hesitate to ask and I'll be happy to help. Otherwise, I'd recommend trying a different search or rephrasing your query for more accurate results.


 what is commonwealth bank?


 The Commonwealth Bank of Australia, commonly known as Commonwealth Bank, is an Australian financial institution that was established in 1911. It offers a wide range of financial services to over 15.9 million customers and employs over 48,900 people. The bank provides various banking products including the Commonwealth Private Bank Account, which is an exclusive interest-bearing transaction account for high net worth individuals.


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 what products that commonwealth bank has?

 The Commonwealth Bank offers a range of financial services, including retail, premium, business, and institutional banking products, as well as superannuation, insurance, and share-broking services. Some specific products include bank accounts, credit cards, personal loans, home loans, and the Commonwealth Private Bank Account. Customers can access their accounts through various channels. For more information, please visit our website or contact us.

Enter your issue:





# FUTURE PROSPECT

01

## Total Addressable Market

- 32,000 public and private banking institutions worldwide\*
- approx 25% (adoption rate)

## Serviceable Addressable Market

- 300 commercial banks in Southeast Asia
- targeted to top 100 bank

## Revenue Stream

- Subscription model or pay as you go
- Data Insights & Analytic

02

## Unique Selling Proposition (USP)

03

**Focus on Specific Banking Needs:** our RAG LLM system are build specifically for banking-specific language, that can be useful for customer and internal employee.

**Integration with Legacy Systems:** our chatbot may seamlessly integrates with existing bank systems to become ai Agent