



**ZAJIL**   
CALL SERVICE Solution

# Zajil Team Work



**Abdelrahman Nasr**

Computer Science & Management  
Information system

Back-end Developer  
Desktop App Developer  
Computer vision  
NLP Builder



**Yousef Ahmed**

Faculty of business  
MIS department

Mobile App Developer  
Front-end Developer  
Embedded System



**Nader Yasser**

Department of Information  
Technology

Cyber security - game  
developmeant - network  
Engineering - system  
Adminastrater



**DR. Atef Zaki Ahmed**

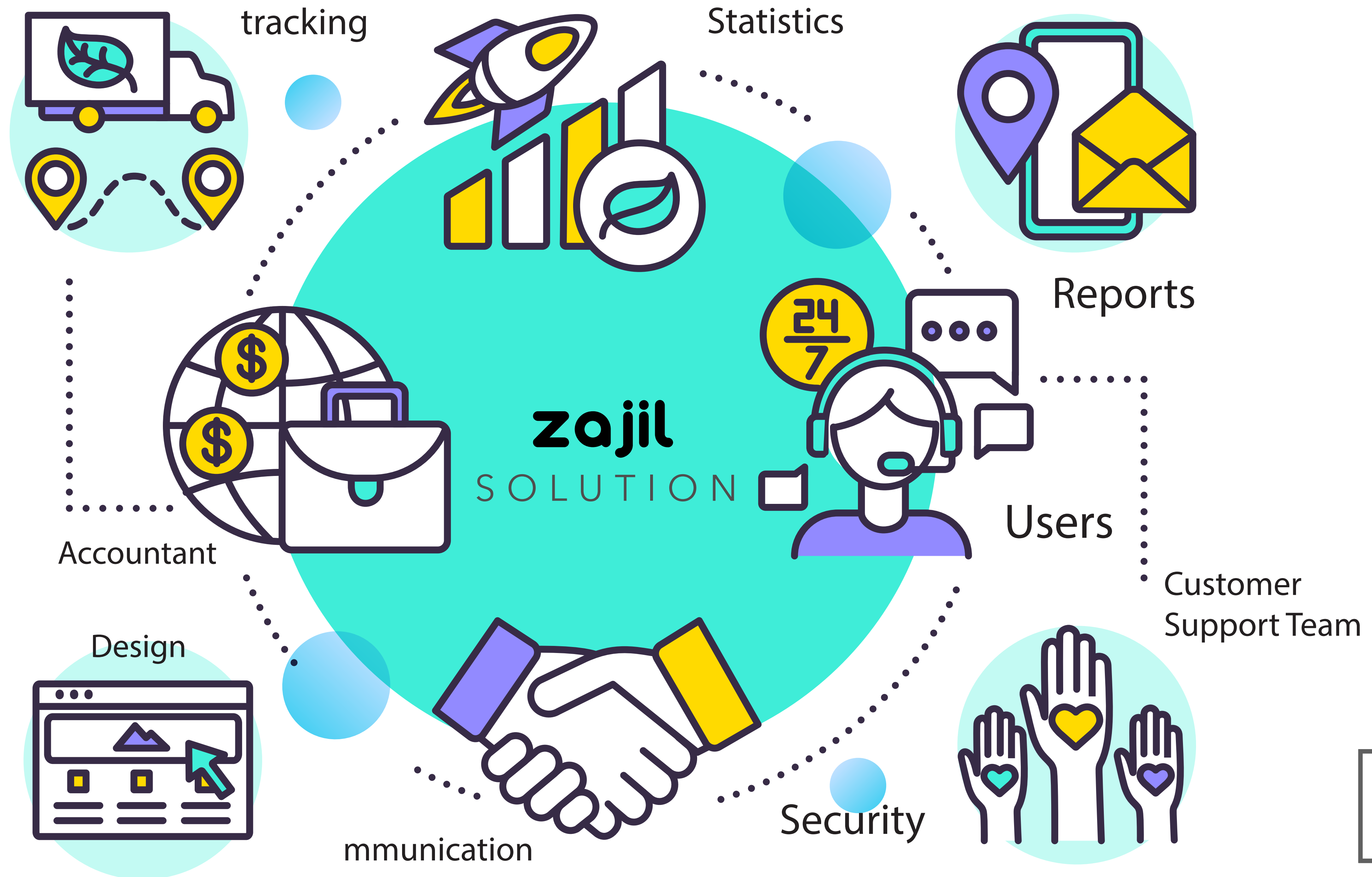
Faculty of Fine Arts  
Graphic Department

Graphic Designer  
Ui - UX Designer

# Zajil: Revolutionizing Customer Service

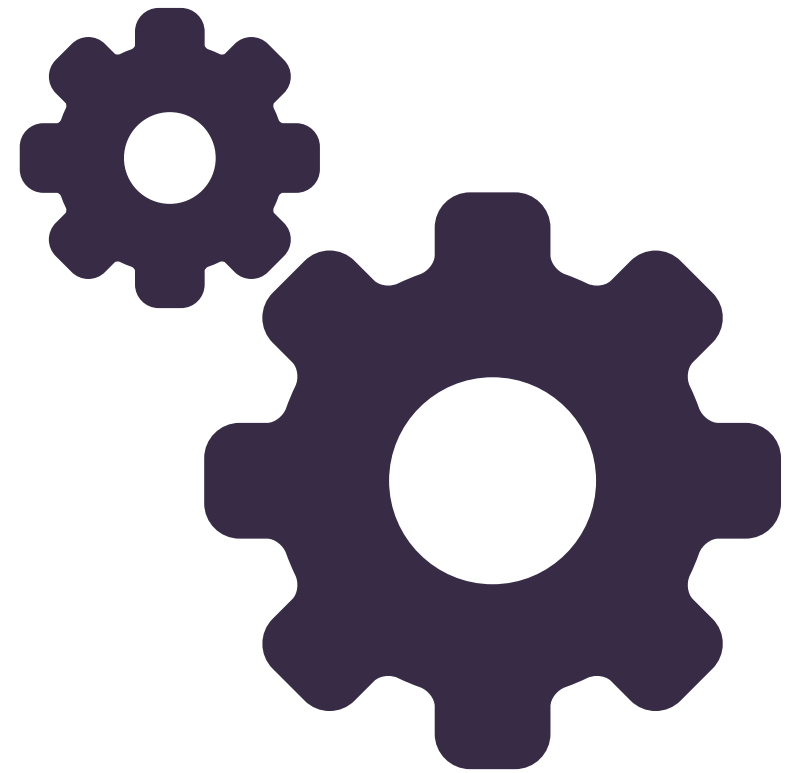


- Zajil is an AI model redefining call center services with innovative and cost-effective solutions
- Operates 24/7 without human errors or mood fluctuations, ensuring consistent, high-quality customer experiences
- Significantly reduces operational costs by replacing traditional human-operated centers, enhancing both efficiency and effectiveness





# Technologies Used in Zajil and Innovation



Zajil utilizes advanced technologies including Python, Flask, PIL, ElevenLab, Falcon 180B, Flutter, Dart, Google STT, and PyTorch, ensuring top-tier service.

Integrates seamless voice and text interaction capabilities, opening new avenues in delivering personalized and autonomous customer service solutions.



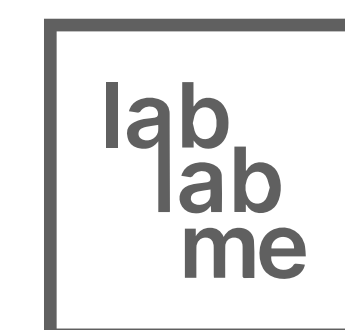
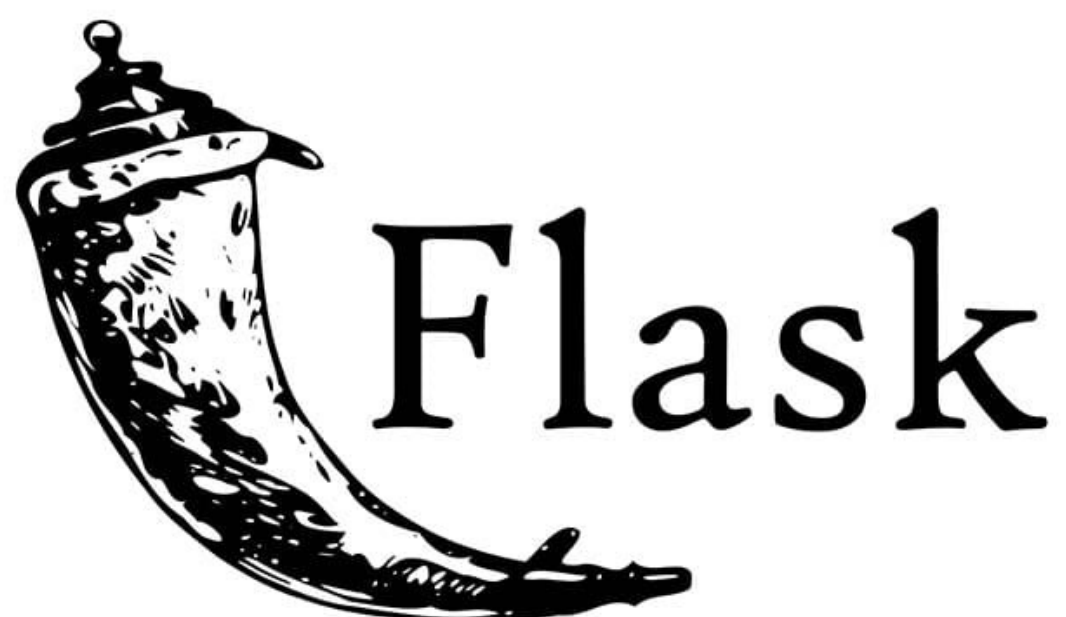
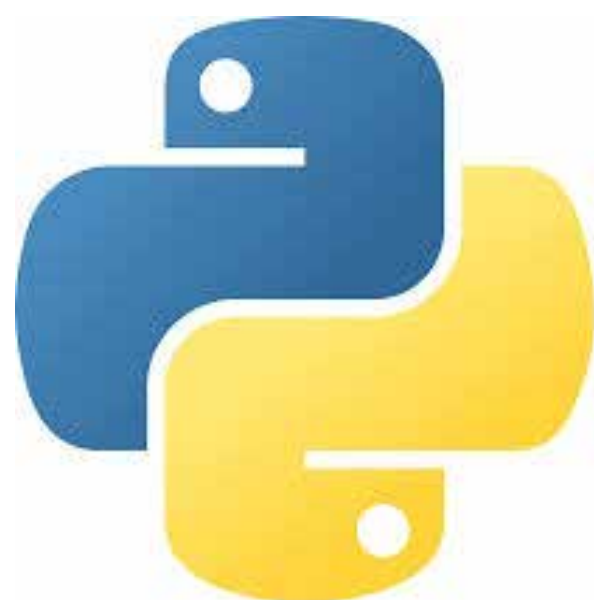
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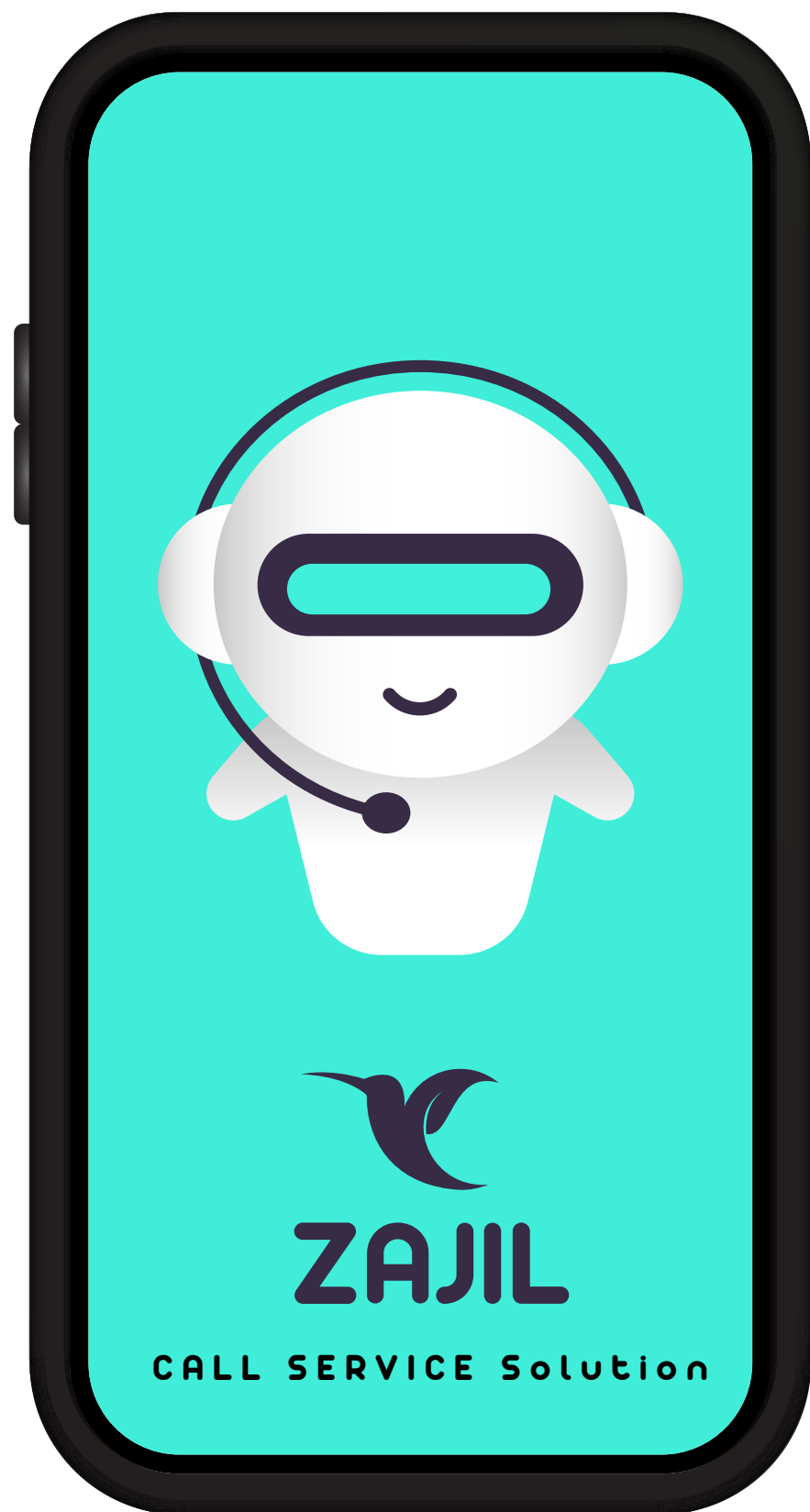
**Eleven  
Labs**



**FFmpeg**



# User Experience & Economic Impact of Zajil



- The user interface of Zajil is designed to be user-friendly, featuring functionalities like viewing previous orders, browsing the menu, and interacting directly with the AI.
- Projected to reach breakeven within its first year by partnering with 15 restaurants, thus promoting sustainable economic growth.

## Zajil User Interface

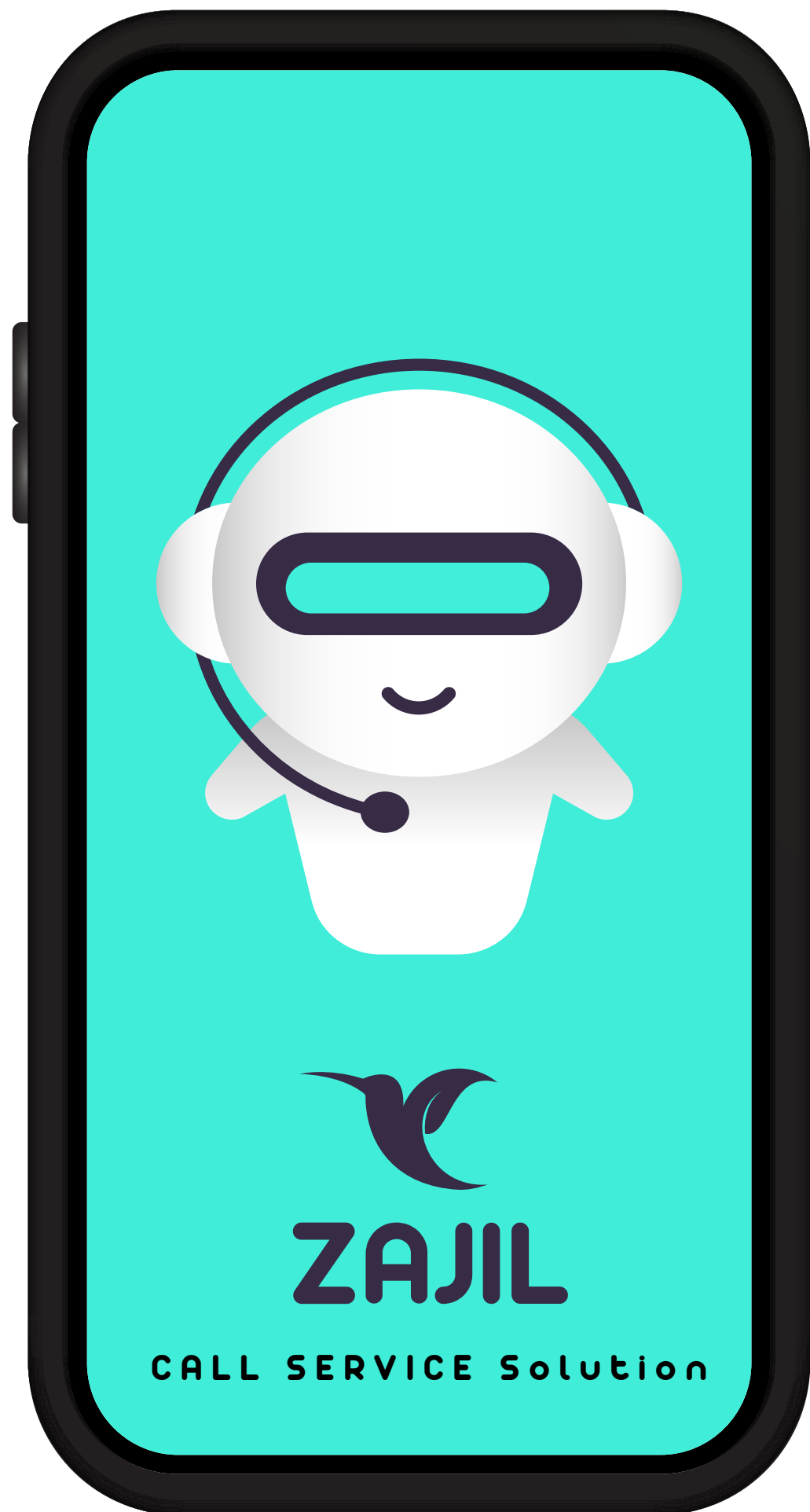




# Future Development of Zajil & Success Indicators



- Future expansions aim to make Zajil accessible via telephone, striving to replace traditional customer service roles across various sectors.
- Performance will be measured by subscription rates, customer satisfaction levels, and the responsiveness of the system.



Key Partners	Key Activities	Value Propositions	Customer Relationships	Customer Segments
Restaurant software companies	Development & Maintenance	Streamlined call handling	Automated Support	Small to medium-sized restaurants
Food delivery services	Customer Support	No holding time	Dedicated Account Managers	Large restaurant chains
	Sales & Marketing	24/7 availability	Feedback Mechanism	Quick-service and fast-food restaurants
		Enhanced customer experience		
		Integration with management systems		
		Cost reduction		

Key Resources	Channels	Cost Structure	Revenue Streams
AI technology	Direct Sales	Fixed costs: salaries, development, marketing	Subscription Model
Human resources	Online Marketing	Variable costs: server infrastructure, support	Per-Call Pricing
Partnerships	Partnerships		Premium Services



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# Prototype