

An abstract graphic consisting of two thin, dark grey lines intersecting on a light grey background. One line is oriented diagonally from the top-left towards the bottom-right, while the other is oriented from the top-right towards the bottom-left. The intersection point is located to the left of the text.

# TEAM SEMANTICS

# THE PROBLEM



Slow response times in ticket resolution



Manual categorization and prioritization

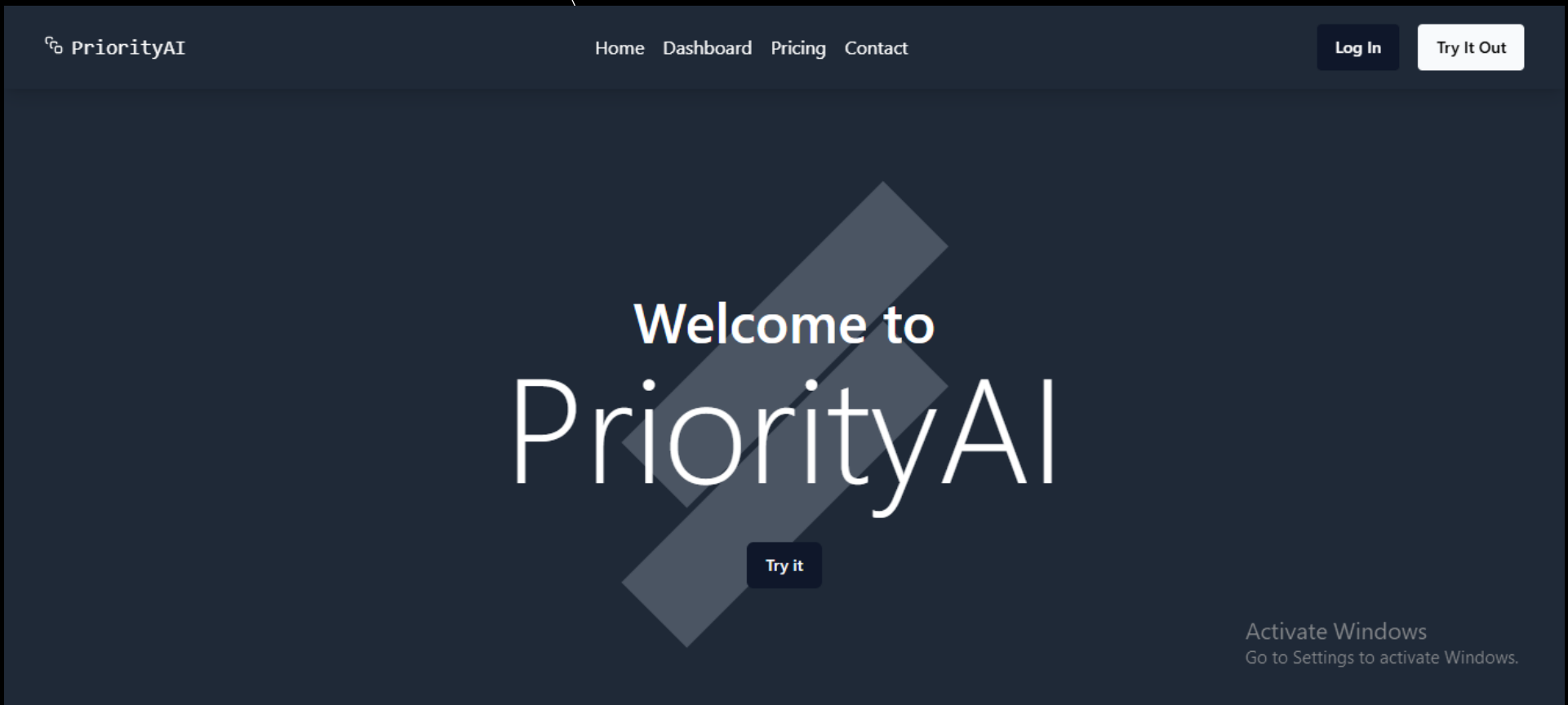


Difficulty tracking ticket priorities

# PRESENTING PRIORITY AI\_

By Team SEMANTICS

# WEBSITE



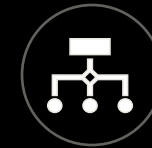
# THE SOLUTION



AI automates categorization and prioritization



Real-time ticket status updates



Streamlined workflow for faster resolution



# EFFECTIVE DELIVERY TECHNIQUES

## **Developer Way**

Integrate the API into your existing system for custom ticketing solutions. Use NLP to automatically categorize tickets into severity levels (High, Medium, Low), enabling smart ticket management.

- Take Developer plan
- Go to DASHBOARD
- Use the API directly

## **Ready-Made Solution**

Embed a fully functional inquiry and ticketing system into any website with just one click. Enjoy out-of-the-box functionality without any additional setup required.

- Get the Business plan
- integrate inquiry system to your website
- Check your dashboard for easy access



## CUSTOMER SATISFACTION

Based on initial analysis and user feedback, we predict a customer satisfaction score of **85%** for the Priority AI ticketing system. This high satisfaction rate is driven by the app's AI-powered ticket categorization, real-time updates, and easy integration. Users are expected to appreciate the automated handling of tickets, reducing response times and improving resolution efficiency, leading to a seamless and enhanced experience for both customers and developers.



# THANK YOU

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