## Whatspos

Helps to control small company's finance figures using WhatsApp and IBM Granite LLMs

Saumo Pal

### Challenges SMBs Face

#### Lack of time

Lone businessmen/women

Will my business make my profits and pay my bills?

## Lack of financal control

60% using pen and paper

### No user friendly tools

"I don't understand Excel"

# Not knowing what could be done better

"How to improve my numbers?"

### How WhatsPOS solves it?

## Well known user interface

"Whatsapp is great"

WhatsPOS

Less than 10 min a day

Fosters habit and financial discipline

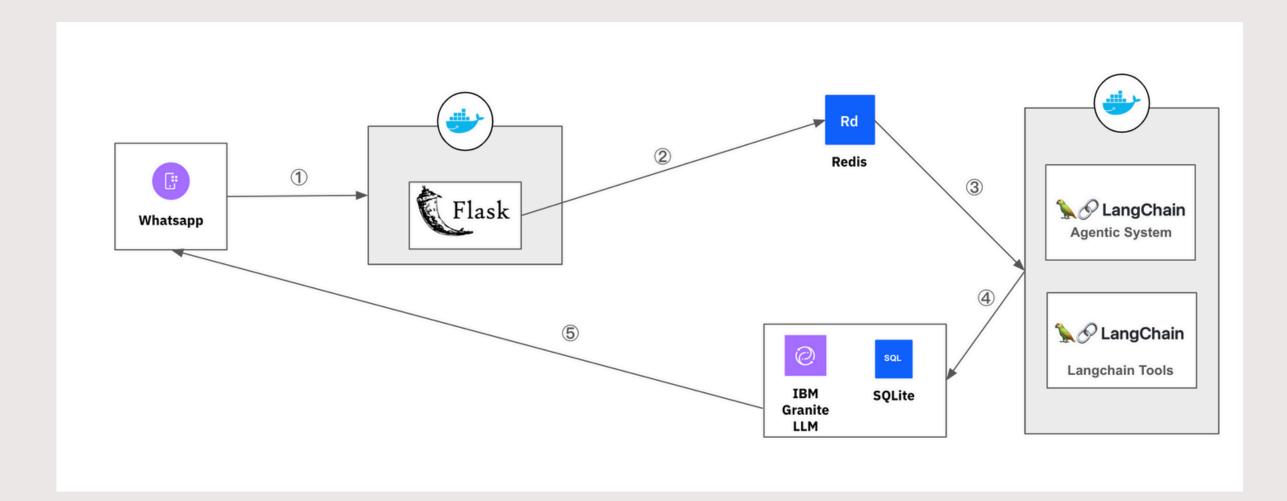
#### **Low Investment**

Uses a free tool and locally hosted LLMs for now

# Basic reports and analysis

Shows graphical reports and product level analysis

### How WhatsPOS works?



- 1. The user send a message via Whatsapp to register himself/herself or add an entry or query for information.
- 2. Flask APIs pushes the task to Redis and queues it for processing by LLMs
- 3. Langchain agentic system picks up the tasks, parses it, adds user specific information if present and sends the modified query to IBM Granite LLMs
- 4. The IBM Granite LLMs (currently powered by Ollama) does the following:
  - a. Checks if the query type is inventory addition, cashflow addition, information query or graphical information related query
  - b. Then the LLMs route the query to the specific workflow
  - c. If the query is addition based, appropriate functions (or tools) are called by the LLMs and executed
  - d. If the query is query related, then IBM Granite 3.1-8b model is used to generate appropriate code and the result from the executed code is sent back to the user
- 5. The final result is then sent by the server back to the user's Whatsapp

### THANK

