

Money-back assurance for customers buying cars from OLX Autos Dealer.

Buyer can return the car within a maximum time of 05 days from the date of delivery of the car

Applicable only on specific cars which have a Money-back Guarantee Tag.

Buyer needs to contact OLX Autos Dealer's representative before returning the vehicle and deliver the same to the parking yard or the store outlet as suggested by the representative

The car should not be driven for more than 1000kms from the date of delivery of the car, and the car should not be damaged, scratched, dented, painted, repaired, tampered, or misused. The car should be in the same condition as it was when delivered.

All original documents must be returned in the same condition to the OLX Autos Dealer's representative. RTO documents with seller signatures will have to be returned in the same condition to the Olx Autos Dealer's representative.

Bank NOC + Form 35 (In case, the car has been purchased on loan or add on loan is taken on the car).

No challans, notices and/or cases should be active on the vehicle and if found, it needs to be cleared by the buyer before handover of the car

Buyer to share the proof of payments made a day before returning the vehicle.

The car will be reassessed and inspected and then return will be processed, if there is no change in the car's condition as compared to the previous inspection report and the reassessed sales price is as per the fair market value assessed.

Any price paid for value-added services which had been bought, including road side assistance, insurance and warranty will not be returned.

Subject to the terms above, the money-back payment will be processed after 5 working days but maximum 10 working days from the accepted date of return.

Any disputes arising herefrom shall be subject to the dispute resolution and jurisdiction clause in the car sale-purchase agreement.