

Website Terms of Use

How to book

Our booking system is very simple and fast. You can complete the booking on our website by choosing the suitable room, signing the contract and then paying. If you wish you can also book a viewing of the room before completing the booking.

Detailed description of the booking process

1. Go to the booking page (larsen.ee/search) and enter the dates that suit you.
2. Select the appropriate filters from the menu on the side to find the type of accommodation you want. You can choose, for example, the location of the house, the type of room, the balcony, the terrace or even the existence of a gym, etc.

Once you have entered the filters, you will be shown a list of all the rooms that are available to you at your convenience and that match the parameters. If you want more choices, take fewer filters and let us surprise you. You can also sort the rooms by price or size.

By clicking on each accommodation unit, you will see more information about it and you can also book a time to visit the accommodation unit on site.

3. Once you have found a suitable accommodation unit and want to book it, click on the "Book" arrow.
4. Next, you can choose additional services and additional packages if you wish.
5. You will then be directed to the application form where you can enter your details, after which you will be able to enter into an accommodation service agreement with us. If you want to read the contract before booking, you can do so [here](#).
6. After concluding the contract, you have to pay the invoice as the last step. If you book more than 30 days in advance, only the booking fee will be charged. If booked less than 30 days in advance, the booking fee, deposit, first month's accommodation fee and utilities must be paid immediately. Also additional packages or services if you have ordered them.
7. It is possible to pay for the reservation either by credit card (Visa, Mastercard) or via Estonian bank links (Swedbank, SEB, LHV, Coop, Luminor). The service is provided by Maksekeskus AS. All payments are made in euros. The chief processor of your personal data when booking is Stay Larsen OÜ, which forwards the data necessary for making the make to the authorized processor Maksekeskus AS.
8. After payment, we will send you a confirmation email to ensure that your booking is confirmed. If you do not receive a confirmation letter, please contact our accommodation consultant: Rene-Richard Krause +372 5197 4419 tere@larsen.ee

Opt out of service

1. If you wish to cancel the service after booking and do so 14 or more days before the date of moving in, we will refund the full amount paid by you, excluding the booking fee.

If you wish to cancel the service after booking, but do so less than 14 days before the date of moving in, only the deposit will be refunded to you and any other amounts paid will not be refunded.

2. If you wish to terminate the contract prematurely after moving in, you can do so by notifying us 30 days in advance.

Necessary contacts for termination of the contract:

Before arrival:

The accommodation consultant helps with everything in the booking phase - viewing the rooms, clarifying questions, booking, etc.

Rene-Richard Krause +372 5197 4419 hello@larsen.ee hello@larsen.ee

After arrival:

Customer support helps with everything from the time you arrive in Larsen - arrival, current issues, etc.

Alissa Turunova +372 5883 9550 support@larsen.ee support@larsen.ee