

MERCHANDISE RETURN FORM



Lehigh Defense strives to provide the best customer service in the industry. Part of our commitment to you is our generous return policy. We understand that sometimes a product isn't right for you, doesn't perform the way you expected, or is no longer needed. **Lehigh Defense accepts unused and unaltered items in original packaging and condition for a period of 30 days from the ship date for a full refund, credit, or exchange.** Returns on new/unused/unaltered merchandise in the original packaging after 30 days will only be accepted for exchange or account credit only and will incur a 10% restocking fee. **Returns will not be accepted after 90 days.** Shipping charges are non-refundable.

Please fully complete this form and follow the directions below to ensure that your return is processed in a timely manner.

1. Contact Customer Service for an RMA #.
2. Include your original packing slip with your return. (Keep a copy for your records.)
3. Return all items in original condition (and in original packaging if possible) to Lehigh Defense at the address provided below.
4. Ship your package via UPS or USPS. We recommend insurance and signature confirmation. If we don't receive the return, we can't process your refund, credit, or exchange.
5. All returns within 90 days of purchase will be processed as a Lehigh Defense account credit unless indicated otherwise below.
6. Returns greater than 90 days from the date of purchase will not be accepted by Lehigh Defense. Defective, Non-Lehigh Defense products should be returned to the original manufacturer.

Invoice #	Item #	Quantity	Reason For Return / Exchange	Exchange Item #

CUSTOMER INFORMATION

Select Return Option: Account Credit Exchange Refund

Provide Credit Card Info for all refunds & exchanges that have a greater value than original purchase.

Name: _____ Signature: _____

Billing Address: _____ City: _____ State: _____ Zip: _____

Credit Card #: _____ CWV: _____ Expiration: _____

SHIP RETURNS TO:
LEHIGH DEFENSE, LLC
ATTN: RETURNS
2452 CR 719
BERRYVILLE, AR 72616

Questions? Email us at info@lehighdefense.com