

10-year limited warranty on workmanship and materials

Levando Technology, Inc. ("Levando") warrants to the original purchaser (hereinafter the "Purchaser") that the product(s) it manufactures ("Product") shall be free from defects in materials and workmanship for a period of ten (10) years ("Warranty Period"), in accordance with this Warranty.

This Warranty is limited to Products sold by Levando or an authorized reseller and installed and used in accordance with the manufacturer's specifications and instructions during the Warranty Period. Any installation or use that violates any of Levando's instructions or recommendations will void this Warranty.

During the first 4 years following the purchase of your Levando battery, subject to the terms of the Limited Warranty below, 100% of the replacement cost will be covered in the event of any material or manufacturing defects, excluding components not essential to the battery's operation, namely the indicator light, the button, and the Bluetooth and Wi-Fi features. These features are covered for 1 year against manufacturing defects only.

Starting in the **fifth year**, the warranty coverage amount will be adjusted according to the following table:

Years of use	% covered
5 years	60%
6 years	50%
7 years	40%
8 years	30%
9 years	20%
10 years	15%

The replacement is contingent upon the return of the defective Product to Levando, along with proof of purchase, and the purchase of a replacement battery. The "covered %" above applies to the purchase price of a replacement Levando battery module, and the Buyer will be credited the "covered %" above against the value of the replacement product, at the list price in effect at that time for the Buyer, based on their total purchase volumes. If the Buyer refuses for any reason to purchase a Replacement Product in accordance with the preceding paragraph, the Buyer shall not be entitled to any credit, and the value of the "covered %" above shall be forfeited. Under no circumstances may the Buyer demand to convert the above credit into cash.

This Limited Warranty does not cover a product that has prematurely reached the end of its normal service life due to excessive use (multiple charge/discharge cycles per day and/or consistently charging and discharging at the limits of the operating conditions) and/or prolonged exposure to high temperatures (>35°C) or prolonged storage without following the recommended practices in the product manual. The total amount of energy that the battery can store and discharge over its useful life is specific and will be

affected by usage and storage conditions. Levando reserves the right to refuse to honor the Warranty if it is determined that the product has reached the end of its normal service life due to its conditions of use, even if it remains within its Warranty Period.

Non-transferable limited warranty

This Limited Warranty applies exclusively to the original purchaser of the product and is not transferable to any other person or entity. If a product is resold by the original purchaser, the customer or end user must contact the original purchaser to have this Warranty honored by the original purchaser.

Warranty Exclusions and Limitations of Liability

Under this Limited Warranty, Levando assumes no liability for any Product that has been subjected to abnormal, improper, or negligent use, including but not limited to:

- Damage occurring during battery installation or removal.
- Damage caused by improper handling of the product.
- Repeated triggering of the battery's protective mechanisms caused by operating the product at its limits or using inappropriate equipment (under- or over-specification in terms of current or capacity, incorrect charger configuration).
- Exposure to inappropriate environmental conditions.
- Damage caused by inadequate maintenance.
- Unauthorized modification, alteration, or disassembly of the product.
- Use of the product for purposes other than those intended by the manufacturer.
- Damage caused by lightning, fire, flooding, or any other act of God.
- Product with a serial number that has been altered, erased, or removed.
- Product showing signs of impact, excessive friction, or exposure to flames or electrical arcs (short circuit).

Levando reserves the right to disclaim any warranty or liability regarding any Product whose packaging has been opened, regardless of whether the Product has been tampered with.

Installation and Liability

Levando batteries are designed to be installed only by qualified professionals certified in electrical and solar installation. Customers must hire a qualified specialist to install Levando batteries in accordance with the applicable regulations in the jurisdiction where the Products are used.

Levando does not guarantee:

- The buyer's safety during installation.
- The successful implementation of the equipment.
- Compliance of the installation with local codes and regulations.

Levando disclaims all liability for any other warranties, express or implied, including, but not limited to, any implied warranties regarding the accuracy or completeness of the information provided, or the suitability of the product for a specific purpose. No warranty may be created or extended by promotional or marketing materials.

Any advice provided by Levando before, during, or after the purchase of a battery is intended solely for general informational purposes and does not replace the expertise of a qualified installer.

The purchaser agrees to fully indemnify Levando against any legal action related to direct or indirect losses resulting from the installation of the product, with liability limited to the purchase price of the equipment.

Limitation of Warranty and Disclaimer of Liability

This Warranty is the only warranty in effect at Levando and is limited to the replacement of defective batteries. Under no circumstances shall Levando be held liable, and Levando disclaims any warranty and expressly excludes from this Warranty any liability for any incidental losses or damages, or those directly or indirectly related to Levando Products, such as any physical injury to any person or any property damage, including any damage to a building or vehicle caused by a defect in Levando Products. Levando hereby expressly limits its liability, in all cases, to the gross amount received in exchange for the sale of the Products to the Buyer.

By purchasing Levando Products, the Buyer agrees to be bound by this Warranty and acknowledges that this Warranty is the sole warranty applicable to the Products, to the exclusion of any other discussion, representation, or warranty, whether oral or written, made by any Levando representative. No representative of Levando may alter, modify, reduce, or extend this Warranty without the written consent of Levando's management.

The most current version of the Warranty applicable at any given time is the one available on the Levando website (levando.com) at the time the warranty claim is filed. Levando reserves the right to modify, reduce, or extend this Warranty from time to time, at its sole discretion, without further notice or delay.