

How To Create Your parent Observer Account on the Canvas Parent App. iOS Mobile Device (iPhone/iPad/iPod Touch)

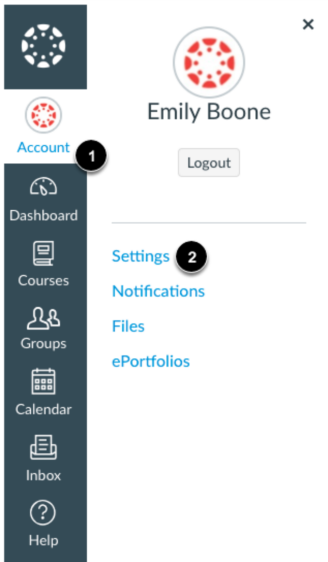
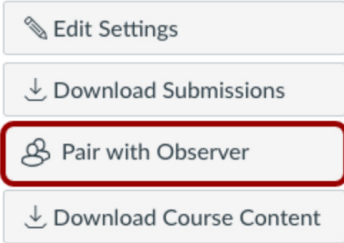
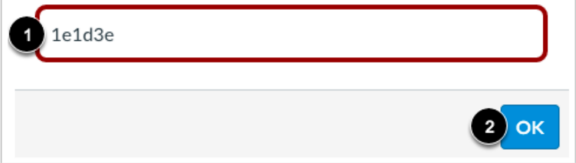
A. Before anything else, get your student pairing code.

What is a pairing code?

It is a student-specific code that will link you exclusively to your child in our Canvas environment. Please note:

- The pairing code will **expire after 7 days or after its first use.**
- The same pairing code cannot be used for two or more of your children. Each child will need a unique pairing code to be observed by a parent/guardian.

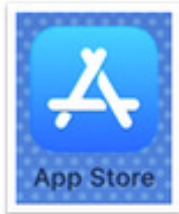

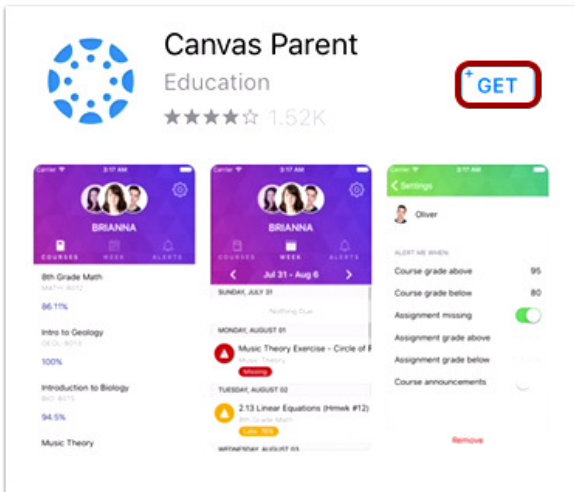
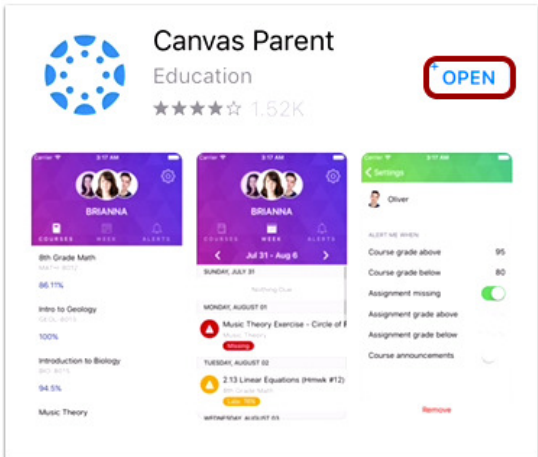
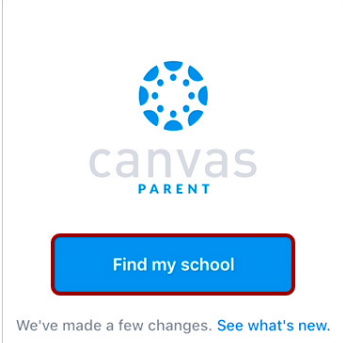

How do I get a pairing code for my child?

<p>Step 1: Access the settings in your child's account.</p> <p>In Global Navigation, click the Account link [1], then click the Settings link [2].</p>  <p>If you cannot access the student account directly, ask your child to generate that pairing code and send it to you.</p>	<p>Step 2: Click "Pair with observer"</p> <p>Click the "Pair with Observer" button.</p> 
<p>Step 3: Copy Pairing Code</p>  <p>Copy the six-digit alphanumeric pairing code [1]. You will need this code so you can be paired with your child. To close the window, click the OK button [2].</p>	<p>STEP 4: Set up your parent observer account via the Canvas Parent App.</p> <p>See paragraph B below.</p>

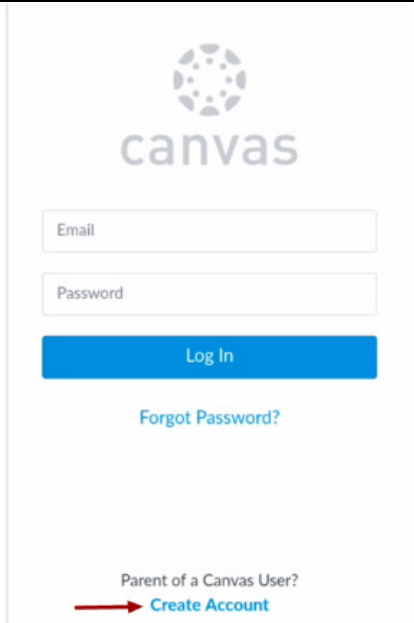
B. Now that you have your student pairing code, create your Parent account.

Version Details	
Version as at September 3, 2018	Version 2.0.2
Requirement	iOS 10.0 or later.

The images in this guide are shown for a phone display, but unless otherwise noted, tablet displays mirror the same steps.

Step 1: Go to App Store	Step 2: Search for the App
<p>Open your iOS device and tap the App Store icon.</p> 	<p>In the search field, type "Canvas Parent", then tap the full name when it appears.</p> 
Step 3: Select and download the App	Step 4: Open the App
<p>Click on "Get" (or the cloud symbol depending on your iOS version).</p>  <p>Note: iTunes may ask for your iTunes password to download the app.</p>	<p>When the app has downloaded and installed onto your iOS device, you can access the app immediately by tapping the Open button.</p> 
Step 5: Click "Find my school".	Step 6: Find Heathdale
	<p>Type "Heathdale" in the search box. When the College's full name appears in the search list, tap the name.</p> 

Step 7: Click the “Create Account” link

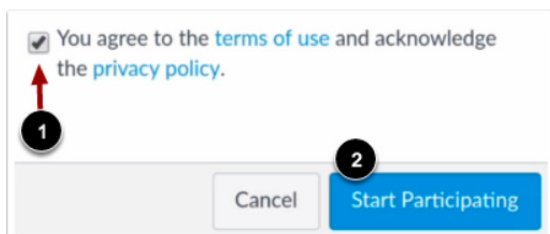


Step 8: Create your parent observer account credentials.

Fill in fields [1] to [4] then enter your six-digit alphanumeric pairing code.

Step 9: Complete the registration process!

To complete your registration, agree to the Terms of Use and Privacy Policy [1]. Then click the “Start Participating” button [2]



You have now created your parent observer account and are ready to observe your child on Canvas. Welcome aboard!

REMEMBER

You will use the same credentials (username and password) you have just created to log into our Canvas web portal at:

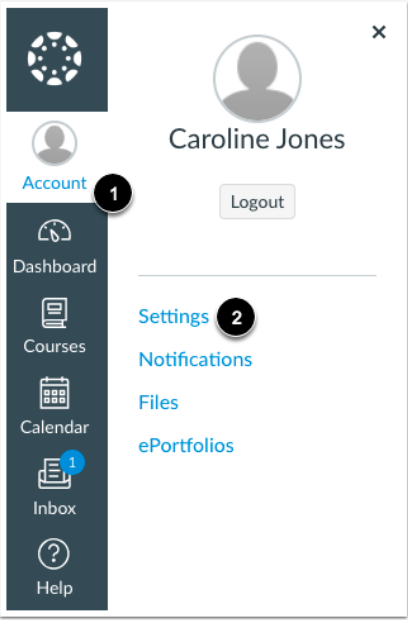
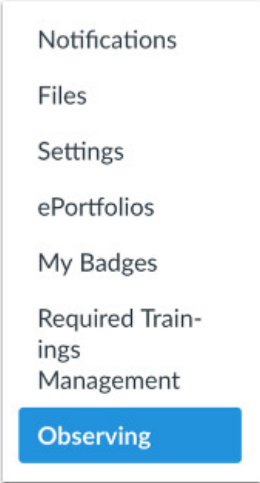
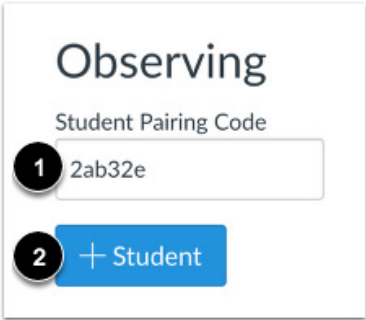
<https://heathdale.instructure.com>

If you need to add another child to your observer account, please see paragraph C below.

C. What if you need to add another child to your Parent account?

Before anything else, get the pairing code of the student you want to add (please refer to paragraph A on page 1 of this guide).

- You will have to use our Canvas web portal <https://heathdale.instructure.com> to add another child you want to observe.
- The Canvas Parent App is not designed to add another child to your parent observer account.
- Any other child added to your observer account via the Canvas web portal will be visible in the Canvas Parent App.

Step 1: Go to the Canvas web portal	Step 2: Open your Settings in your User Account.
<p>https://heathdale.instructure.com</p>	<p>In Global Navigation, click the Account link [1], then click the Settings link [2].</p> 
Step 3: Open Observing	Step 4: Enter the pairing code of the student you want to add.
<p>In User Navigation, click the Observing link.</p> 	<p>Type the pairing code in the Student Pairing Code field [1] and click the Add Student button [2].</p> 

Once the student pairing code has been entered, you will be able to see the student both on the Canvas web portal and in the Canvas Parent App.