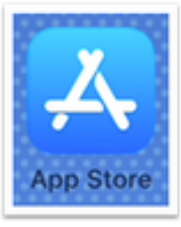
How to access parent Observer Account on the Canvas Parent App. iOS Mobile Device (iPhone/iPad/iPod Touch)

Version Details	
Version as at May 31, 2021	Version 3.5.0
Requirement	iOS 13.0 or later

The images in this guide are shown for a phone display, but unless otherwise noted, tablet displays mirror the same steps.

Step 1: Go to App Store

Open your iOS device and tap the App Store icon.



Step 2: Search for the App

In the search field, type “Canvas Parent”, then tap the full name when it appears.

Step 3: Select and download the App

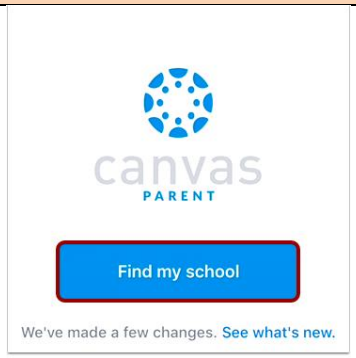
Click on “Get” (or the cloud symbol depending on your iOS) version .

Note: iTunes may ask for your iTunes password to download the app.

Step 4: Open the App

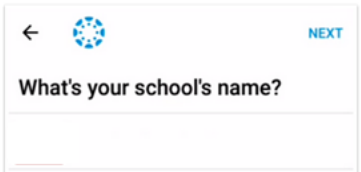
When the app has downloaded and installed onto your iOS device, you can access the app immediately by tapping the Open button.

Step 5: Click “Find my school”.



Step 6: Find Heathdale

Type ” Heathdale” in the search box.



When the College’s full name appears in the search list, tap the name.
Heathdale Christian College (Parents and External Users)

Step 7: Sign in using your personal email.
Enter your pesonal email address (that has been previously registered as a HCC guest account) and password. You will then have access to view your student's canvas details through the mobile app.
Support
Please email servicedesk@heathdale.vic.edu.au