

# How To Create Your parent Observer Account on the Canvas Parent App. iOS Mobile Device (iPhone/iPad/iPod Touch)

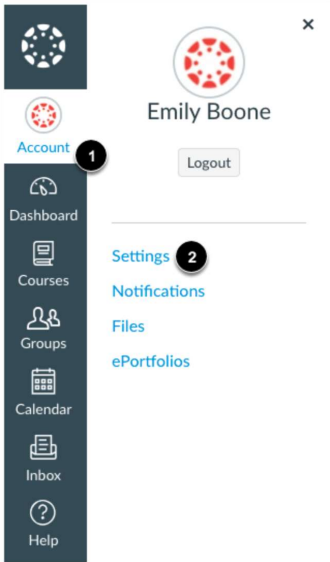
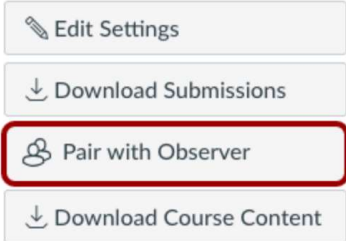
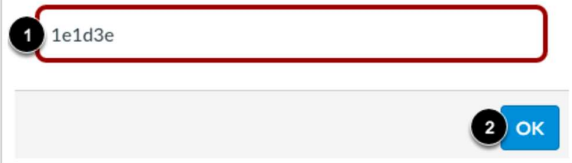
## A. Before anything else, get your student pairing code.

### What is a pairing code?

It is a student-specific code that will link you exclusively to your child in our Canvas environment. Please note:

- The pairing code will **expire after 7 days or after its first use.**
- The same pairing code cannot be used for two or more of your children. Each child will need a unique pairing code to be observed by a parent/guardian.

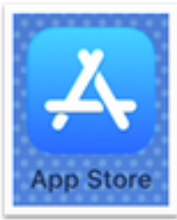

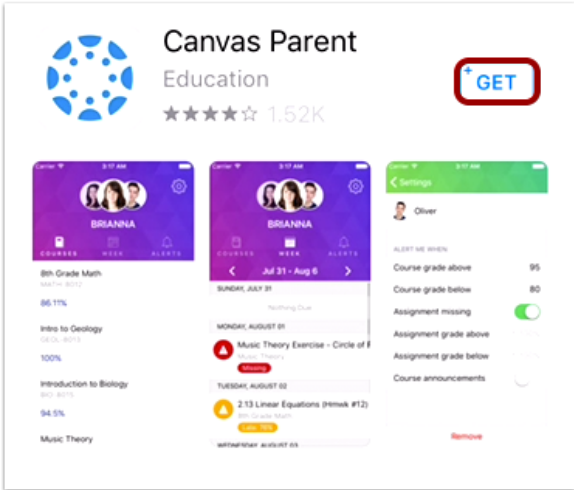
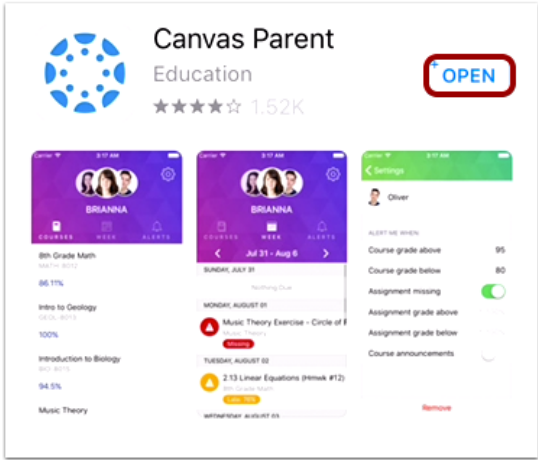
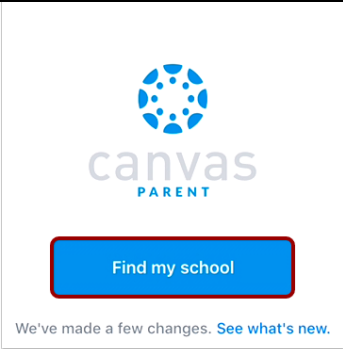
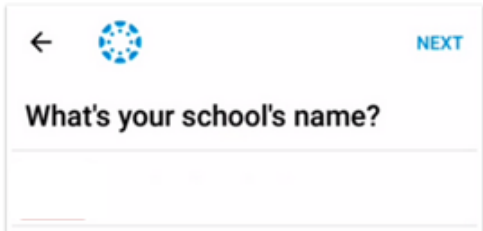
### How do I get a pairing code for my child?

<p><b>Step 1: Access the settings in your child's account.</b></p>	<p><b>Step 2: Click "Pair with observer"</b></p>
<p>In Global Navigation, click the Account link [1], then click the Settings link [2].</p>  <p>If you cannot access the student account directly, ask your child to generate that pairing code and send it to you.</p>	<p>Click the "Pair with Observer" button.</p> 
<p><b>Step 3: Copy Pairing Code</b></p>	<p><b>STEP 4: Set up your parent observer account via the Canvas Parent App.</b></p>
 <p>Copy the six-digit alphanumeric pairing code [1]. You will need this code so you can be paired with your child. To close the window, click the OK button [2].</p>	<p><b>See paragraph B below.</b></p>

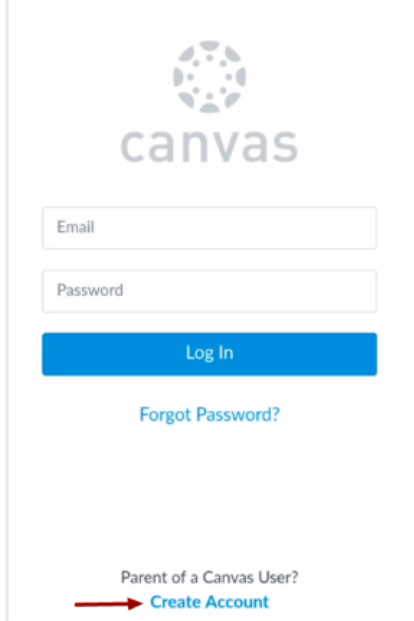
## B: How to Create Your parent Observer Account on the Canvas Parent App. iOS Mobile Device (iPhone/iPad/iPod Touch)

Version Details	
Version as at March 18, 2020	Version 3.1
Requirement	iOS 12.0 or later.

The images in this guide are shown for a phone display, but unless otherwise noted, tablet displays mirror the same steps.

<p><b>Step 1: Go to App Store</b></p> <p>Open your iOS device and tap the App Store icon.</p>	<p><b>Step 2: Search for the App</b></p> <p>In the search field, type “Canvas Parent”, then tap the full name when it appears.</p>
	
<p><b>Step 3: Select and download the App</b></p> <p>Click on “Get” (or the cloud symbol depending on your iOS version).</p>	<p><b>Step 4: Open the App</b></p> <p>When the app has downloaded and installed onto your iOS device, you can access the app immediately by tapping the Open button.</p>
 <p><b>Note:</b> iTunes may ask for your iTunes password to download the app.</p>	
<p><b>Step 5: Click “Find my school”.</b></p>	<p><b>Step 6: Find Heathdale</b></p>
	

**Step 7: Click the “Create Account” link**

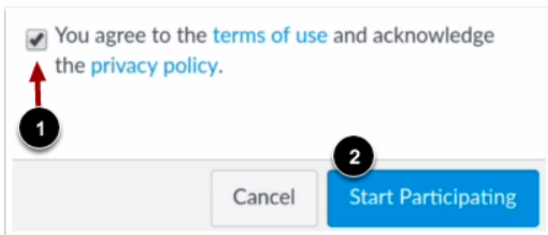


**Step 8: Create your parent observer account credentials.**

Fill in fields [1] to [4] then enter your six-digit alphanumeric pairing code.

**Step 9: Complete the registration process!**

To complete your registration, agree to the Terms of Use and Privacy Policy [1]. Then click the “Start Participating” button [2]



**You have now created your parent observer account and are ready to observe your child on Canvas. Welcome aboard!**

**REMEMBER**

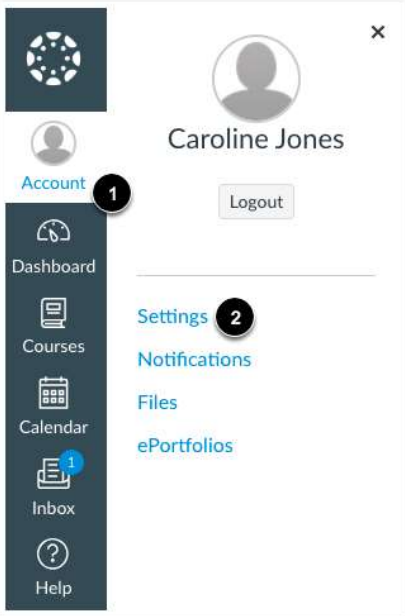
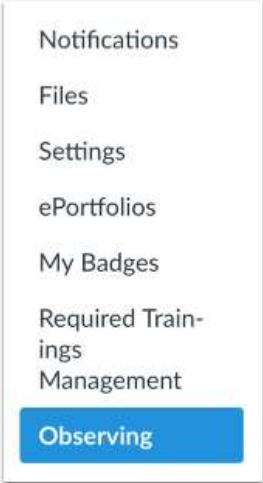

**Please note that you can use the same credentials (username and password) you have just created to log into our Canvas web portal at:**

<https://heathdale.instructure.com>

## C. What if you need to add another child to your Parent account?

**Before anything else, get the pairing code of the student you want to add (please refer to paragraph A on page 1 of this guide).**

- You will have to use our Canvas web portal <https://heathdale.instructure.com> to add another child you want to observe.
- The Canvas Parent App is not designed to add another child to your parent observer account.
- Any other child added to your observer account via the Canvas web portal will be visible in the Canvas Parent App.

Step 1: Go to the Canvas web portal	Step 2: Open your Settings in your User Account.
<p><a href="https://heathdale.instructure.com">https://heathdale.instructure.com</a></p>	<p>In Global Navigation, click the Account link [1], then click the Settings link [2].</p> 
Step 3: Open Observing	Step 4: Enter the pairing code of the student you want to add.
<p>In User Navigation, click the Observing link.</p> 	<p>Type the pairing code in the Student Pairing Code field [1] and click the Add Student button [2].</p> 

**Once the student pairing code has been entered, you will be able to see the student both on the Canvas web portal and in the Canvas Parent App.**