



DR. YVONNE SUM

Intentional Business: Navigating Followership in times of change

Duration 2 days

Objective(s)

In a rapidly changing world, there is a need to understand change at several levels: the structure of change itself, how the change impacts the people, and how that in turn affects relationships. Areas covered in the workshop include:

- Understanding the structure of change.
- Exploring the concept of 'Everyone can lead'.
- How to 'read the book' that is our follower(s).
- The power of dialogue.
- Handling conflict to increase team effectiveness.
- Increasing the creativity in teams.
- Enhancing the authenticity and transparency of individuals.

Who should attend

- Human Resource Professionals
- New Supervisors
- Experienced Managers
- Upwardly Mobile Professionals
- High Performing Leaders

Course description

This program helps leaders master the art and science of exciting team members to exceptional performance. Learn to step into the shoes of your team members and understand their needs, without compromising your strategy or what your organizational outcomes are. Navigate the key principles of how to remain an authentic leader whilst tapping the highest potential in your team.

*Note: Course outline can be customised according to customer requirements and changes in industry trends.



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In this program, Yvonne sets out how ‘everyone can lead’, and how best to balance the leader/follower relationship at all levels. You’ll learn how to ‘read the book’ that is your follower. You’ll learn how to use the power of dialogue to dissolve conflict and to encourage creativity.

The learning of participants will be integrated through action learning, peer consulting and coaching, utilising accelerated learning technology, cognitive behavioural and self-actualising psychology. The facilitation is practical, fun and engaging and the learning is linked directly back to application in the workplace.

Course outline

All **Transformational Leadership Challenge™** programs are custom-designed in close consultation with the client: ie co-created in partnership to suit cultural and business needs of the organization. Programs can take the form of keynote speaking, training, facilitation, working sessions, executive coaching and mentoring.

These tailored designs drive at business issues for optimum measurable results using contemporary research.

This content is based on ‘experiential’ learning methodologies which are supported by activities and discussion to draw out the relevant learning, integrating real-world situations.

Module	Learning Objectives
Understanding Change	Having an overview of Change and its relevance in growth. Setting participants mindset ready to embrace change. Observation of the world presently and how they would like it to be.
Leadership Insights from the Tribe	Understanding the 7 Principles of Leadership Learnt from Home Tribe: Leveraging counterintuitive common sense
Coaching Essentials	Helping Others Succeed. Establishing trust, building confidence and unleashing the potential of your team
Wisdom of Multiple Perspectives	Learning how to stay authentic to your worldview whilst simultaneously appreciating the world of who you interact with, without losing your objective distance
Managing Difficult People	Developing greater flexibility in how you influence and persuade
Personality Filters	Understanding our diverse preferences in order to present information for maximum impact
Leading Change	Setting a clear vision/strategy and exciting people to exceptional performance through authentic leadership and self-actualizing culture
Learning from your observations and insights in the greater group	Use of self reflection and leveraging the experience and knowledge to re-integrate self and learning

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Instructor Profile:

Dr Yvonne Sum CSP transforms leaders of tomorrow ... today. Her presentations help people recognise simple things they may have taken for granted. Yvonne's presentations clarify useful behavioural frameworks. She consistently provokes senior business leaders to 'lose their minds and come to their senses' by integrating their leadership lessons at home successfully back into the work tribe.

Dr Sum is an advanced leadership communications skills specialist who has achieved her own transformations through diverse tribes ... as a dentist, Royal Australian Air Force officer, executive coach, leadership facilitator, Certified Speaking Professional, author, business partner, mother of two ... and life partner.

Audiences become more present, alert and engaged during Yvonne's keynotes and link presentations. In doing so, senses are heightened and self-awareness is enhanced, resulting in:

- more open communication
- counter-intuitive learning, and
- increased possibilities for innovation.

"Start Kidding Yourself", her first solo book, is being published through Random House in 2012. She has contributed to two other books: "Emerging Trends in Professional Selling Vol. 1", and "Inspired Children".

For more information: www.dryvonnsum.com

