
Solution Sheet: A phone call to a hotel

Task 1: True or False?

- a) Tom wants to book a room for next month. true false
- b) He is staying for three nights. true false
- c) The breakfast is not included in the price. true false
- d) The room with a city view is more expensive. true false
- e) Tom's last name is Miller. true false

Task 2: Multiple Choice

- a) What is the name of the hotel?
- A. The Park Hotel
 - B. The Grand Hotel
 - C. The City Hotel
- b) How much does one night cost?
- A. 95 euros
 - B. 190 euros
 - C. 17 euros
- c) How many people are staying?
- A. One person.
 - B. Two people.
 - C. Three people.
- d) What kind of room does Tom get?
- A. A single room.
 - B. A room with a sea view.
 - C. A double room with a city view.

Task 3: Booking Details

GRAND HOTEL - BOOKING CONFIRMATION

Guest Name:	Tom Miller
Arrival Date:	15th of July
Departure Date:	17th of July
Room Type:	Double room (with a city view)
Total Price:	190 euros

Task 4: Vocabulary

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|-------------------|----------------------|
| 1. to book a room | B. ein Zimmer buchen |
| 2. available | A. verfügbar |
| 3. a double room | E. ein Doppelzimmer |
| 4. a view | C. die Aussicht |
| 5. confirmed | D. bestätigt |

Task 5: Answer the questions in full sentences.

- a) What does Tom say to book the room? (The first sentence)

He says: "Hello, I'd like to book a room, please."

- b) How does Tom spell his last name?

He spells it: M-I-L-L-E-R.

- c) What does Emily say at the end of the phone call?

She says: "Excellent. Your booking is confirmed, Mr. Miller. We look forward to seeing you." (Also correct: "Goodbye.")