

Medibank Travel Insurance Price Promise – July 2017 Full Terms and Conditions

Only available for Medibank or ahm private health members. Excludes discount offers, quotes with Existing Medical Conditions and variations to existing policies. Applies to written quotes for Medibank International Comprehensive, International Medical and Domestic Plans for both single & annual multi trip plans with comparable benefits issued by an in-store travel agent (not an online only travel agent). Quotes must be provided within 15 business days of issue. Insured details (e.g. number of travellers, travel dates, destination, traveller(s) age, excess option) must match the in-store travel agent's quote. Medibank will beat eligible quotes by 5%. Insurance must be paid for on same day. Medibank has the sole discretion to determine whether to provide a customer with the price promise offer. Standard underwriting criteria applies.

The written quote must show the date it was created and the final price including all applicable fees and charges (including all charges for the form of payment chosen). This offer does not apply to comparisons against online travel insurance providers.

How do I redeem this offer?

Step 1: Show us a written quote prior to booking

Medibank's Price Promise offer can be obtained in-store at any Medibank retail store or over the phone on 134 190.

The in-store travel agent's written quote must be verified when you go in-store to a Medibank retail store or if completed over the phone, we may request the written quote to be sent to us.

Insured details (such as number of travellers, dates of travel, destination, age of travellers and excess option) must match the in-store travel agent's quotes. Comparable benefits (such as unlimited cancellation cover, unlimited overseas medical and hospital expense and unlimited additional expenses, additional cover options and existing medical conditions) must be substantially similar to the in-store travel agent's quote. This offer does not apply to prices from Medibank's own website. Medibank has the final say on whether or not the competitor's quote is 'substantially similar' to the relevant Medibank offer. Your travel insurance quote must be issued by an in-store travel agent and not from an online only travel insurance provider.

Step 2: Confirmation that the quote is genuine

We will need to confirm that the quote is genuine when you present it to us.

If we price beat that quote as promised and you agree to purchase Medibank's travel insurance, you will need to pay in full on the same day.

Medibank (subject to State and Territory legislation) reserves the right to amend or suspend this price promise offer at any time. Before deciding whether this product is right for you, please consider the PDS available from Medibank on 134 190, online at medibank.com.au/travel or visit any Medibank store.