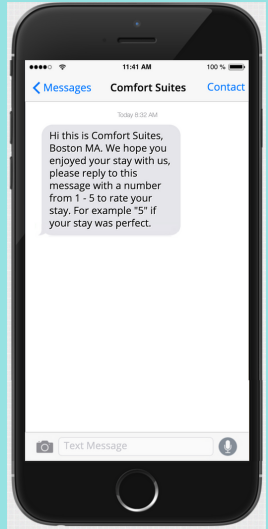


SMS REVIEW YOUR STAY

Collecting feedback from guests has never been easy, that's why we provide infrastructure to help hotels gain data after a guest stay. This not only helps the hotel gain positive reviews, but it also gives them the opportunity to make it right with the guests that were not satisfied with their stay.

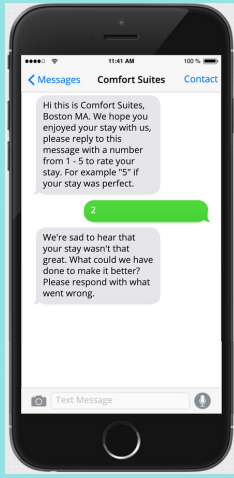
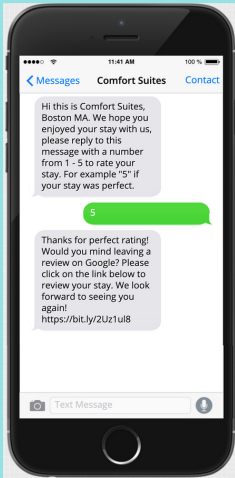
1 GUEST CHECKS OUT @ 11AM

Research shows that the best time to collect feedback from a guest, is within 1 - 4 hours of checkout. Our software automatically sends out messages at whatever time you desire. That way you can keep focused on your busy day while we take care of guest requests.



REPLY > 3

REPLY <=3



HAPPY GUEST

The guest is satisfied with their stay and has the opportunity to leave a positive review on Google or TripAdvisor. This can increase your hotel rating and boost up sales.

UNHAPPY GUEST

The guest is unhappy and needs attention before leaving the hotel a bad review or never coming back. This is the best opportunity for the hotel to make it right with the guest.