



Payment and Refund Policy

In Person Personal Training

All payments are due in full in advance. Personal Training packages are non-refundable after 14 days past the purchase date. Stated differently, if The Client would like to cancel his/her purchase for a refund, it must be done within 14 days of purchase. All used training/coaching sessions are non-refundable regardless of purchase date.

Subscriptions

All Coaching Subscriptions are non-refundable after 7 days past the start date of a recurring Subscription payment. If a subscription is cancelled beyond this 7 day period it will go into effect once the current billing period is over.

By subscribing to the Services you authorize trainwithswan.com to charge you according to the Terms until you cancel the Subscription. This can be done on our customer portal on our website. By subscribing, you authorize trainwithswan.com to charge you according to the terms until you cancel.

All refunds on payments processed through our third party provider, Stripe (Apple Pay, Link, Amazon Pay, CashApp Pay, Klarna) are processed through Stripe without exception.