

# A GUIDE TO POLISHING



[www.evr solutions.eu](http://www.evr solutions.eu)





## WHO IS EVR SOLUTIONS ?

- Your trusted refurbishment partner -

EVR Solutions is a professional device refurbishment service provider based in **Latvia, Europe**. With years of hands-on experience in the used device industry and a deep understanding of market needs, we've grown to serve over **100 satisfied B2B customers** across Europe.

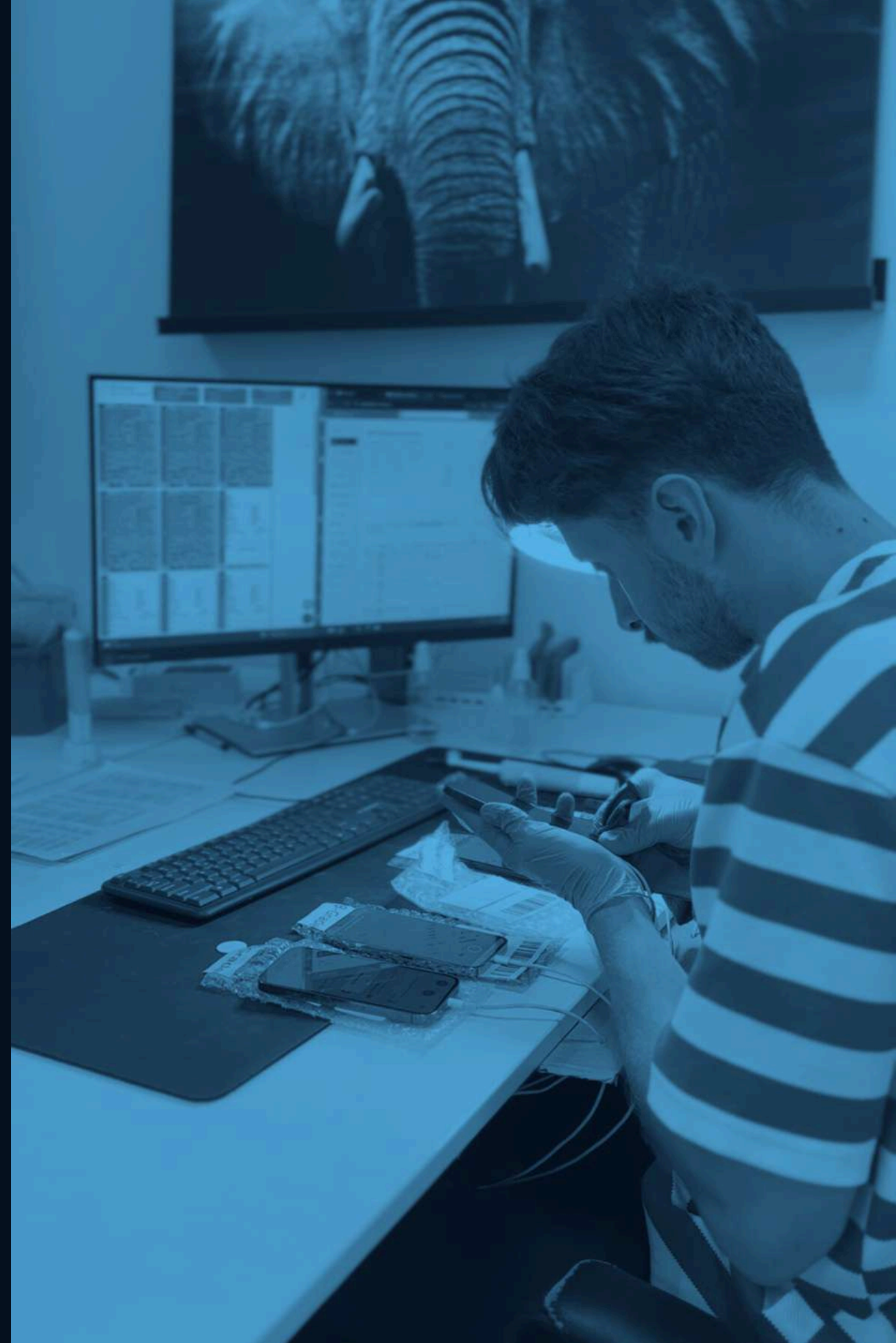
We operate through multiple sales and processing channels, which gives us unmatched insight into what makes refurbished stock **successful**.



Our core **services** include:

- **Screen polishing (Phones, smartwatches)**
- **Various level repairs**
- **Device testing & processing**

We don't just provide services:  
we bring **value, insight, and flexibility** to your operations.

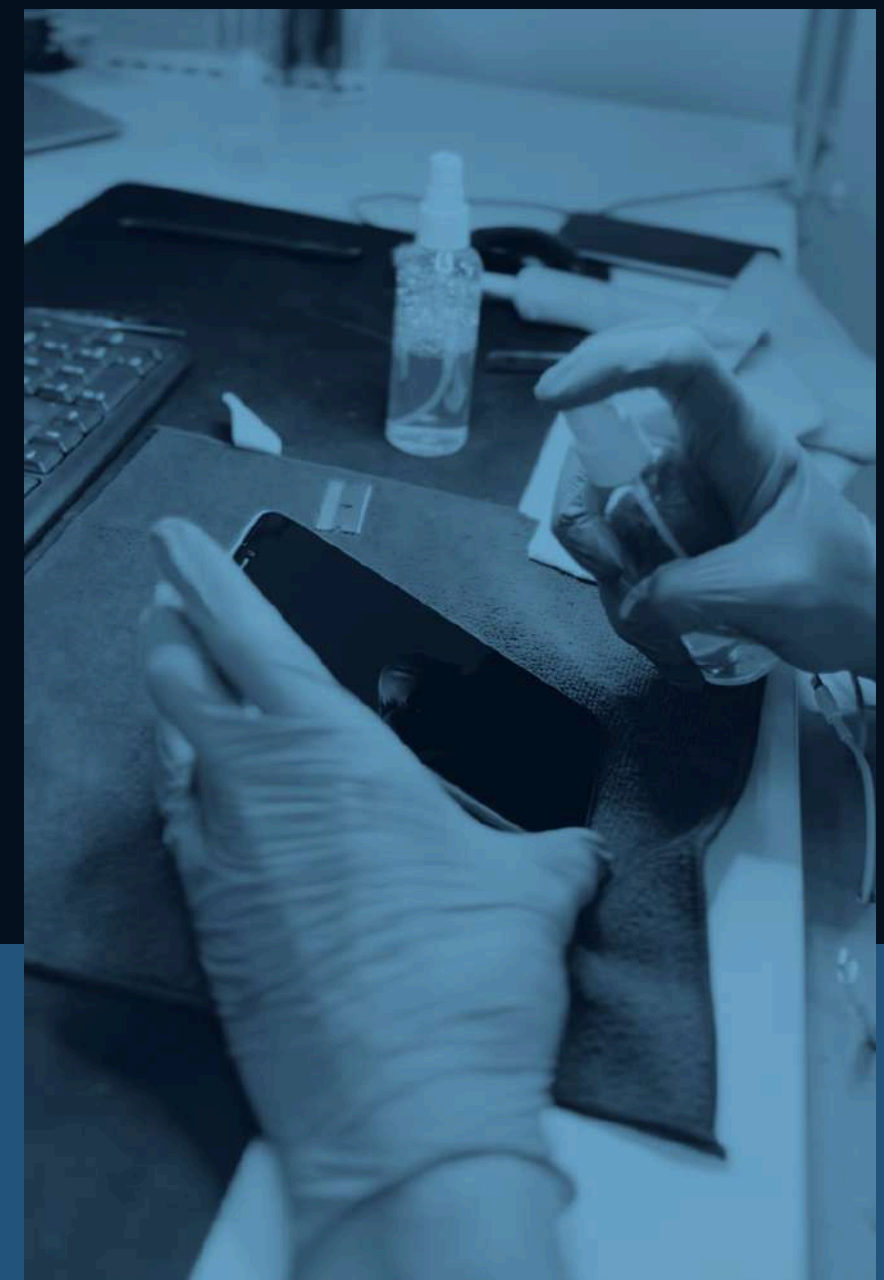


# WHAT IS POLISHING?

- A smarter way to restore devices -

Polishing is a mechanical process that removes **surface scratches and scuffs** from glass surfaces like screens and backs.

We use **professional equipment** that gradually removes microscopic layers of glass, restoring the visual clarity of devices without needing a screen replacement.



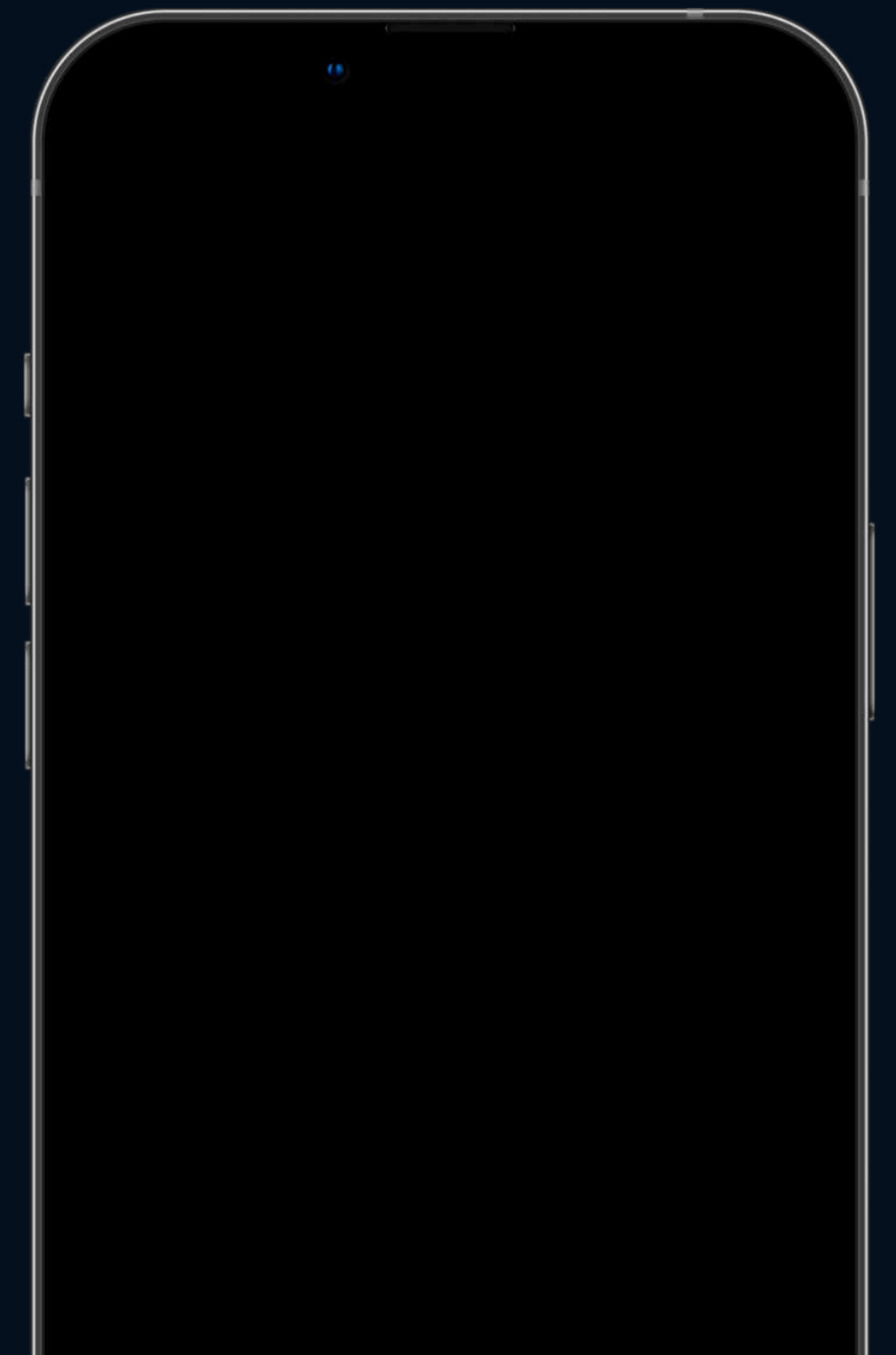
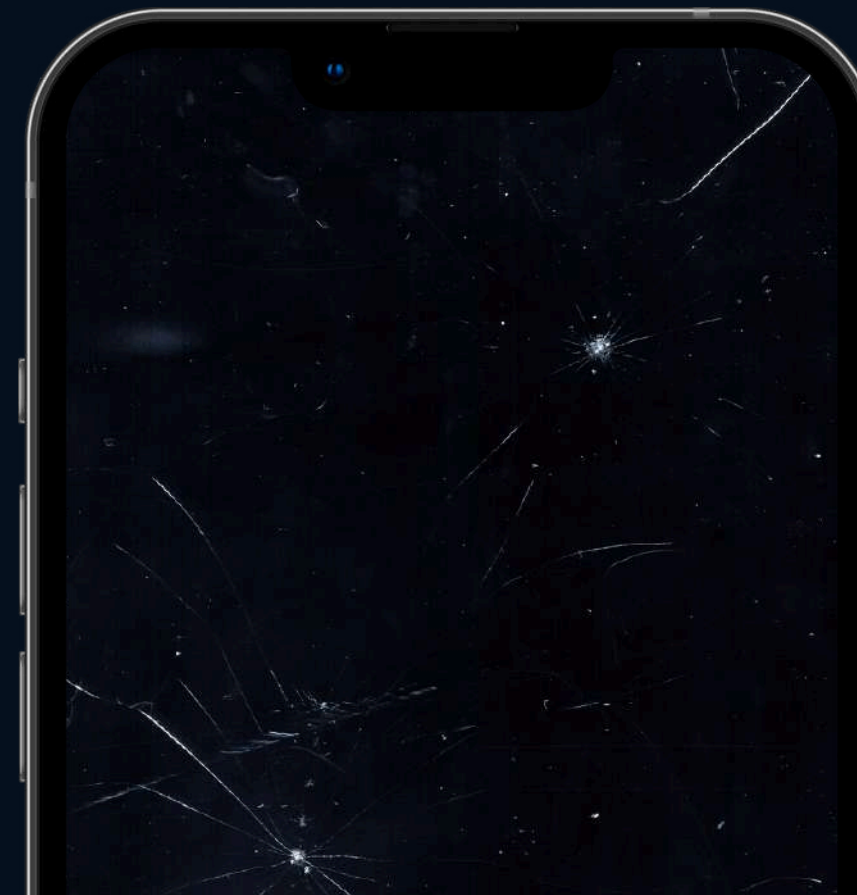


Why polishing **matters** :

- **Boosts device grade and resale price**
- **Makes your stock more appealing to buyers**
- **Reduces refurb costs significantly**

**BEFORE**

**AFTER**



# QUIRKS OF POLISHING

- Every device is unique -

Polishing isn't a one-size-fits-all process. Different models use **different types of glass**, and their **geometry** (e.g., curved edges) influences how much of the surface can be reached and what can be polished.

## Key Notes:

- There's always a **"line of contact"** we can't cross (e.g., screen edges, bezels, or curved backs).
- Apple, Samsung, and Google models all **polish differently**.
- **Smartwatches and tablets** come with their own set of **limitations**.





### Supported Brands:

- **Apple** (Phones, Watches)
- **Samsung** (S-Series, Note-Series, A-Series, Watches)
- **Huawei, Xiaomi, and more** (based on requests)







## GRADING BREAKDOWN

- Transparent Grading & Pricing System -

**Before** the polishing process begins, each unit is carefully inspected, documented, and assigned a **grade** based on the **condition** of its front and back glass.

This grading system not only helps determine the level of work required but also ensures **accurate quoting** and provides valuable **feedback** to help you make better decisions on the received stock.





## LEVEL 1 (7.50€)

- Transparent Grading & Pricing System -

- Light, hairline scratches not detectable by fingernail
- Scratches can't be felt with a fingernail
- Screen / back will be restored to like new condition, unless flagged



## LEVEL 2 (10.00€)

- Transparent Grading & Pricing System -

- Hairline scratches combined with 1 or more shallow but tactile marks.
- Scratches could vary in length, but not significantly deep.
- Screen / back is expected to return to a like-new or near-new appearance.

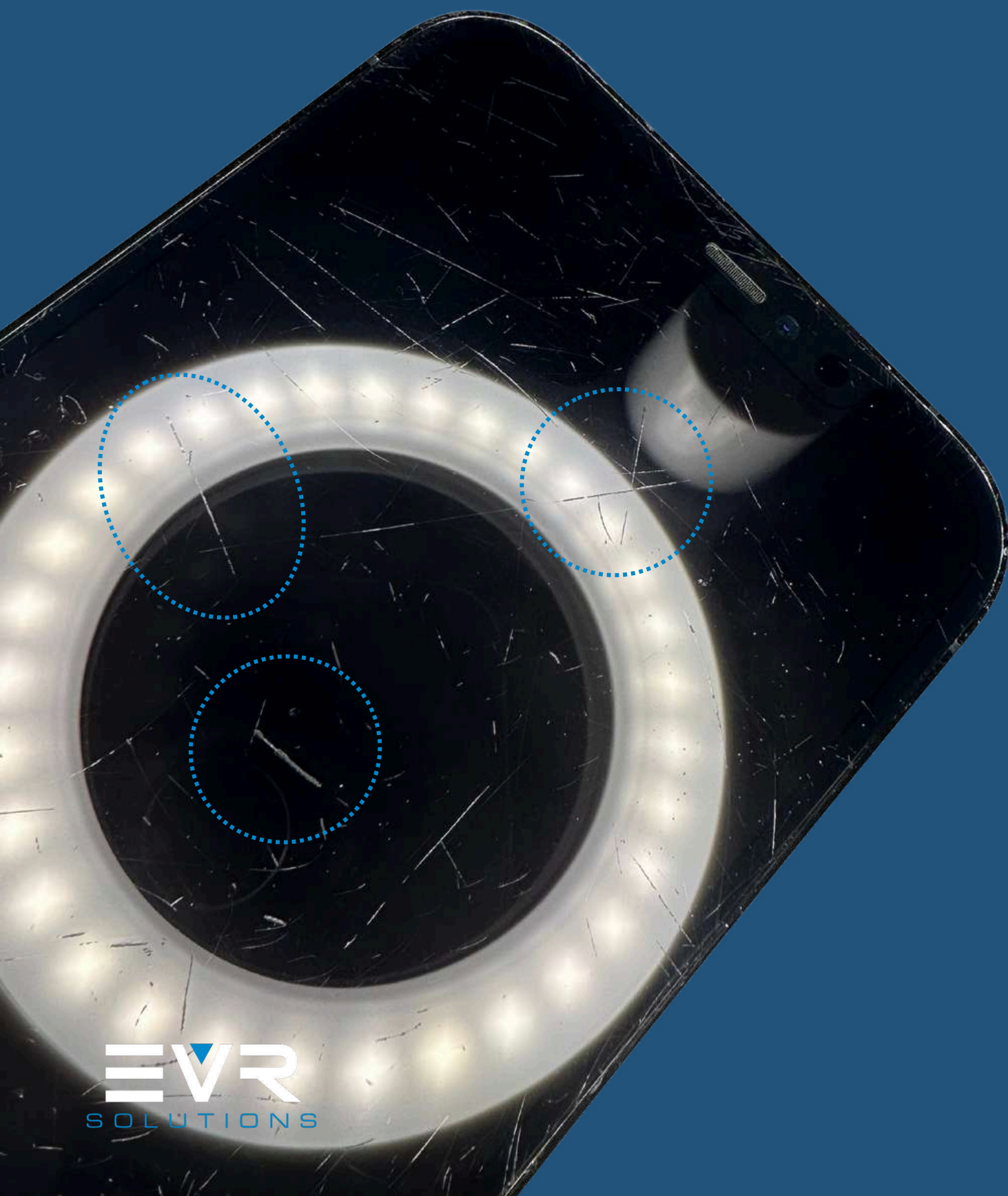




## LEVEL 3 (15.00€)

- Transparent Grading & Pricing System -

- One or more **deep tactile scratches** or a **combination** of multiple scratch types.
- Scratches can **vary in length**, but are significantly **deep**.
- Visible marks **may remain** depending on depth and position.
- Screen / back will show significant improvement.



## LEVEL 4 (15€)

- Transparent Grading & Pricing System -

- Scratches are **too deep** to be effectively removed, even in polishable zones.
- Polishing will not improve the result - device could be skipped or reviewed for alternative processing methods.



# LINE OF CONTACT

- Polishable Zones -

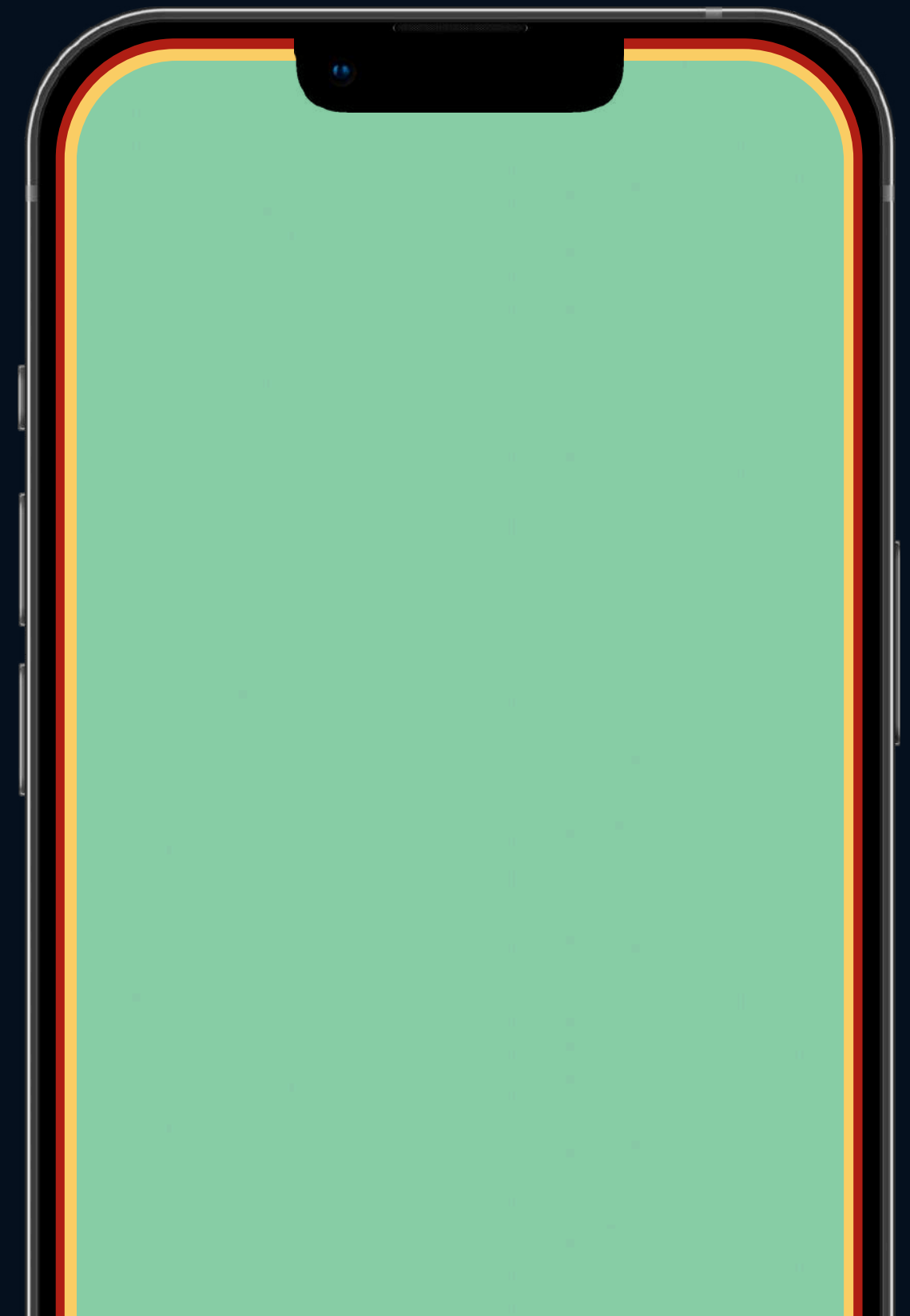
**Green zone:** Everything in this zone can be polished.

**Yellow zone:** Almost everything in this zone can be polished.

**Red zone:** Can be slightly polished.

**Nothing beyond the red zone can be polished !**

**Phones will be improved to the best possible condition.**





EL

DNP

EL + DNP

## POLISHING RESULT FLAGS

- Clear Communication with Smart Tags -

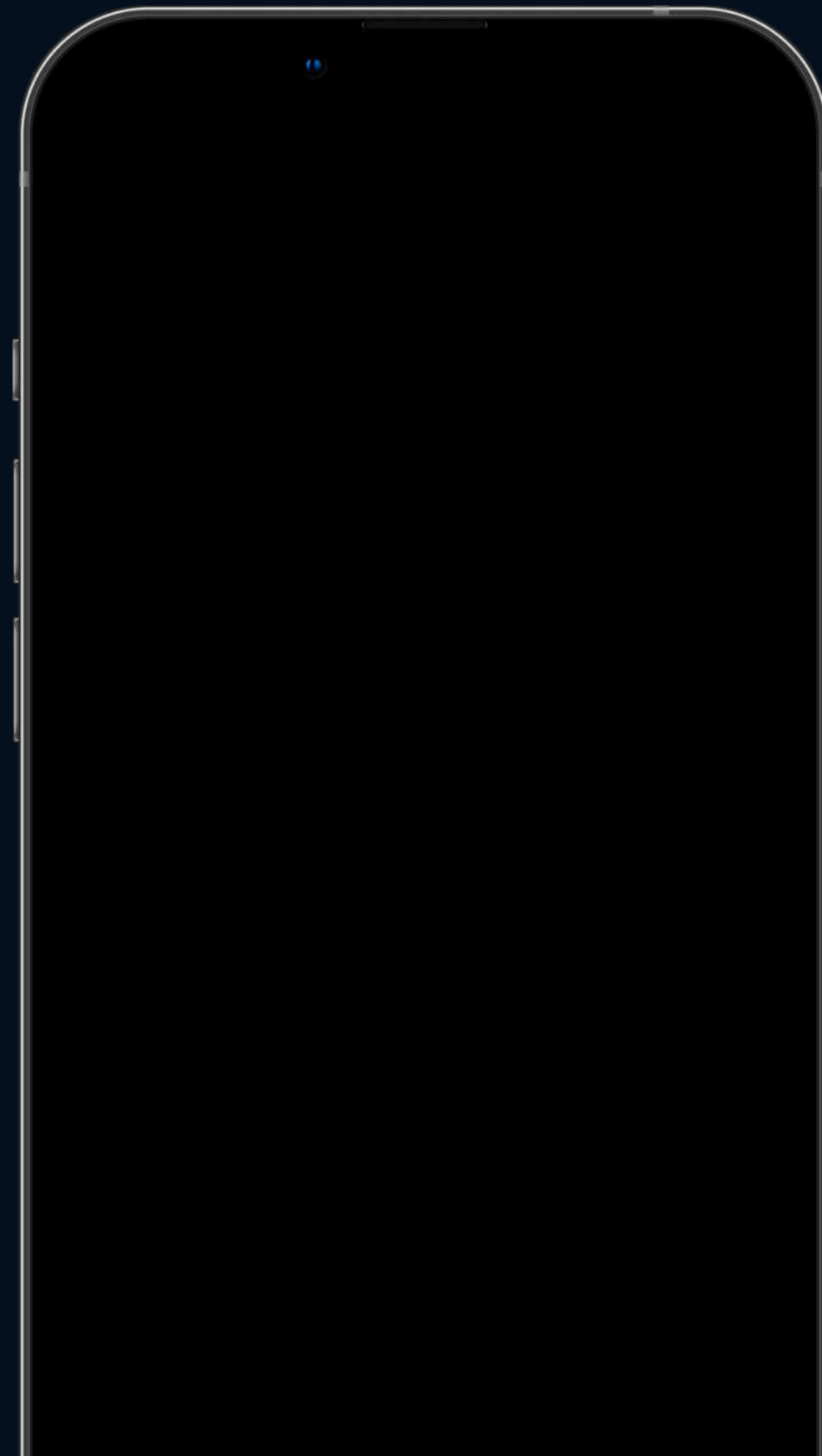
To avoid confusion and maintain speed during grading, we use result **flags** instead of long manual descriptions.

These tags help communicate **realistic polishing outcomes**, and are a way we ensure that we **communicate clearly** and you always know what to **expect**.



**No Flag:**

no limitations, full  
polishing result expected.



**Edge Limitation:** one or more scratches are near the edge (outside polishable area). These may remain after polishing.

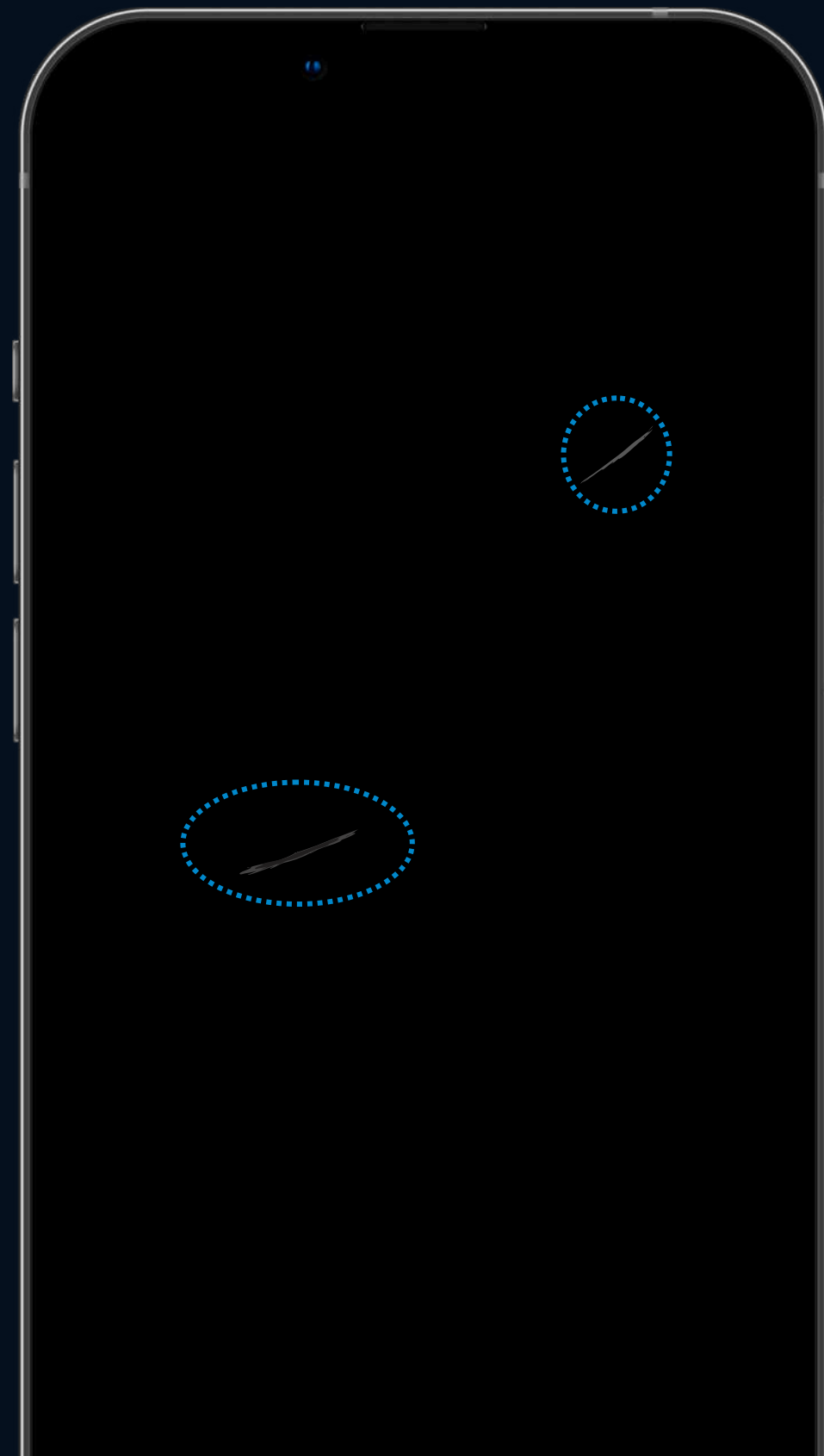
EL





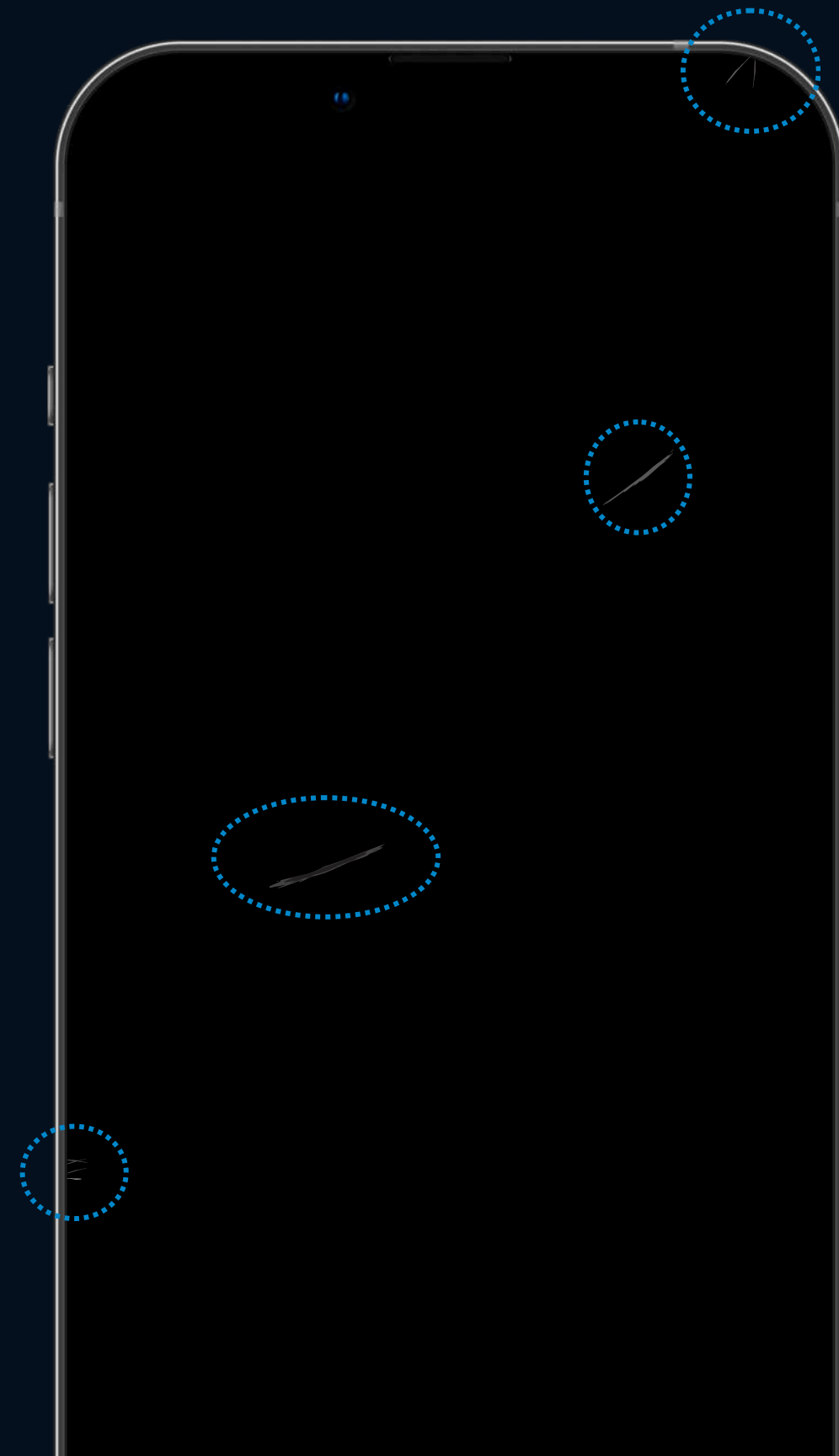
**Deep Not Polishable:** one or more scratches are too deep for polishing to remove. Full restoration is not possible.

**DNP**



**Edge Limitation + Deep  
Not Polishable:** both edge  
and deep limitations apply.

**EL + DNP**



# HOW WE OPERATE

- Streamlined, Transparent, Reliable -

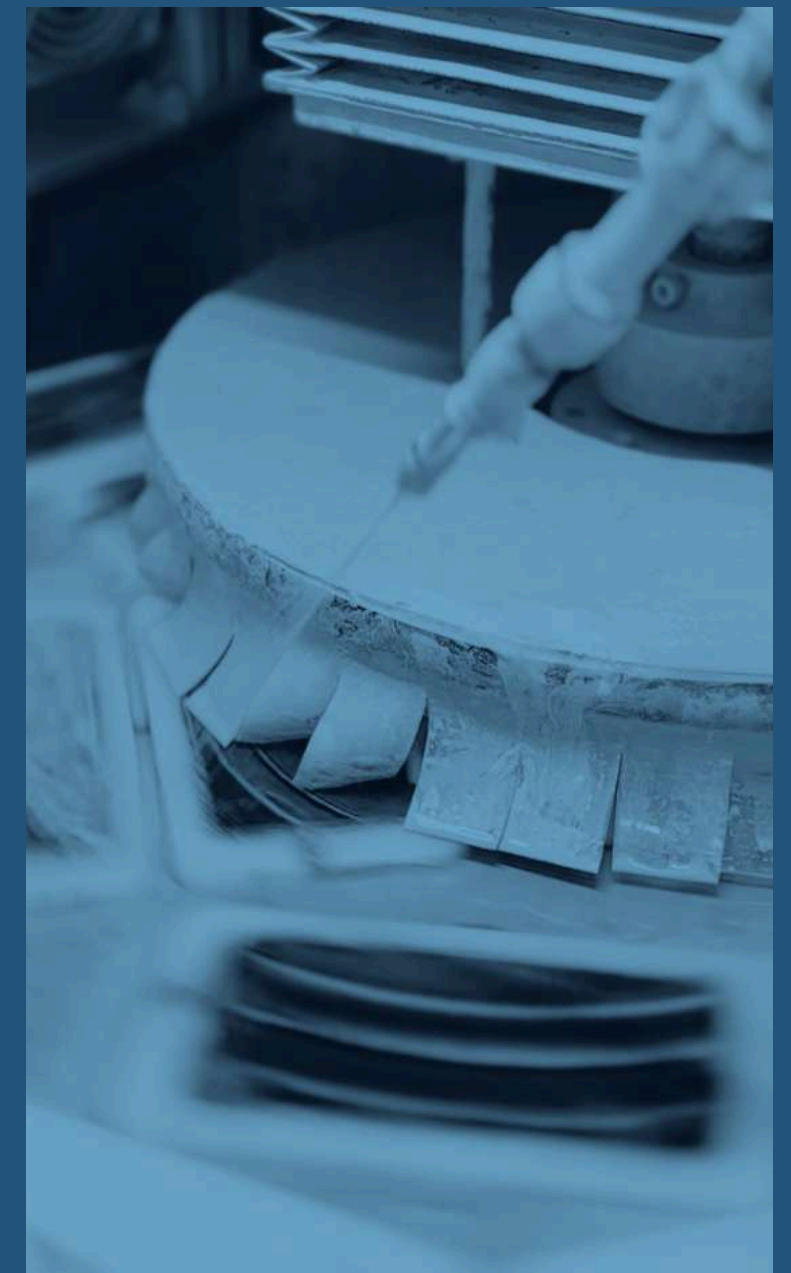
We make the polishing partnership **easy**:

**1.** You ship us your batch  
(min. quantity 20 devices)

**2.** We inspect and grade  
each unit within 24 hours.

**3.** You receive a detailed  
quote with per-unit  
grading and total pricing

**4.** Upon approval, we  
polish, re-coat and return  
your units





You get:

- **Consistent quality**
- **Fast turnaround times**
- **Ongoing support & communication**

More than a service, we're here to **support your success**, one polished device at a time.





## Contact Us

Don't hesitate to send us a message or to pay us a visit !



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