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VOCATIONAL EXPERTS

Fall 2026
Newsletter

When your case demands credible, concise, and vocational expertise, CRC Services, LLC delivers.



Greetings friends, clients, and associates! As we approach this Thanksgiving, we'd like to express deep gratitude for the business and client relationships we have built and sustained over the years. It's been a pleasure to catch up with many of you at various events in the community this fall! Read on to see highlights from our recent travels.

Also this season, we welcome new consultant Rebecca Leporati to TeamCRC!

As your go-to resource for comprehensive vocational services, we employ a robust team of consultants specializing in a variety of vocational rehabilitation services. If you are a vocational professional or know one who is interested in joining our team, we would love to hear from you!

From all of us in TeamCRC, we wish you a safe and bountiful Thanksgiving. Thank you for your continued business and we look forward to working with you all soon !

Visit us anytime at crc-s.com .

Congratulations to Erin Bailey, Recipient of IARP's Dr. Timothy F. Field Lifetime Achievement Award!





Congratulations Erin!

TeamCRC is very proud to announce that Manager Erin Bailey, CRC, ABVE/D has been awarded the Dr. Timothy F. Field Lifetime Achievement Award by the International Association of Rehabilitation Professionals (IARP)!

Presented to Ms. Bailey at IARP's recent 2026 Fall Forum & IALCP Symposium in New Orleans, LA, this prestigious award recognizes a professional member for their sustained commitment, service, and contribution to IARP and the private rehabilitation field throughout the course of their career.

For nearly 20 years, Ms. Bailey has delivered this same level of excellence to clients and customers of CRC Services, LLC. Please join our team in congratulating Ms. Bailey as we acknowledge her stellar achievement!

To learn more about Ms. Bailey's distinguished career, please visit crc-s.com/erin-s-bailey .

To learn more about IARP, please visit **https://rehabpro.org/ .**

Visit us at crc-s.com anytime.

Fall 2026 NOVA Conference – 9/17 – 9/19 – Indianapolis, IN



Team CRC at NOVA Fall Conference 2026

This season, TeamCRC was pleased to attend the 2026 NOVA Fall Conference in Indianapolis, IN. We hope you had the chance to visit our booth and meet Program Supervisor Kelsey Brousseau and Vocational Consultant Mackenzie Boucher. They were pleased to have the opportunity to connect and discuss how our services can support veterans' disability claims, TDIU cases, appeals, and Aid & Attendance requests.

We are proud to work with you all in supporting veterans as they navigate the complexities of the VA claims and appeals processes! As always, thank you to NOVA for inviting us to participate! We look forward to the next conference! -TeamCRC

Please contact Kelsey Brousseau at kelsey.b@crc-s.com or 413-437-5102 for more information.

Learn more about CRC's Veteran Services: www.crcservicesllc.com/veteran-services



Kelsey and Mackenzie take in the sights of lovely Indianapolis, IN at the Fall NOVA Conference.

Learn More About Aid & Attendance Benefits

Aid & Attendance benefits are a lesser known, but valuable resource available to qualified Veterans and their families. We are happy to shed light on this topic and the services we provide that help obtain these benefits.

Aid & Attendance (A&A) has been an increasingly important topic in the veterans disability space, particularly when considering claims for Special Monthly Compensation (SMC). We wanted to take the opportunity to highlight this service and share a little more about how an Aid & Attendance assessment may support the veterans you represent.

What is Aid & Attendance?

For veterans whose service-connected disabilities result in the need for regular assistance from another person, Special Monthly Compensation based on Aid & Attendance may provide compensation beyond the standard disability rate.

When evaluating these cases, the focus extends beyond employability. The question becomes: How do the veteran's service-connected conditions affect their ability to safely and independently function in everyday life?

- This may include limitations involving:
- Bathing, dressing, grooming, and toileting
- Preparing meals and eating
- Mobility and transfers
- Medication management
- Safety awareness and protection from hazards
- Leaving the home and functioning within the community

The frequency and extent of assistance provided by a spouse, family member, caregiver, or other individual

Where can a vocational assessment help?

Our Master's-level Certified Rehabilitation Counselors conduct comprehensive Aid & Attendance assessments that evaluate the veteran's functional abilities within the context of their daily life.

Through review of the veteran's records and a detailed interview, we document functional limitations, activities of daily living, instrumental activities of daily living, safety concerns, and the nature and frequency of assistance required. We then provide a comprehensive report addressing how the veteran's service-connected disabilities impact their ability to function independently.

These assessments can be particularly valuable in cases where the veteran may technically be able to perform certain activities, but only with assistance, prompting, supervision, significant difficulty, or safety concerns.

If you have a veteran whose service-connected conditions have resulted in increasing reliance on a spouse, family member, or caregiver, we would be happy to discuss whether an Aid & Attendance assessment may be appropriate.

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VOCATIONAL EXPERTS

Nationwide Availability

EXPERTISE. OBJECTIVITY. A HIGHER PURPOSE.



COULD YOUR CLIENT BENEFIT FROM AN AID & ATTENDANCE ASSESSMENT?

SPECIAL MONTHLY COMPENSATION FOR A HIGHER LEVEL OF NEED.

WHAT IS AID & ATTENDANCE?

Aid & Attendance (A&A) is a basis for Special Monthly Compensation (SMC) when a veteran's service-connected disabilities result in the need for regular assistance from another person.

SMC provides an **additional, tax-free monthly compensation** above the standard disability rate for veterans who, due to service-connected conditions, need help with daily living or are bedridden.

WHY IS IT IMPORTANT?

HIGHER LEVEL OF COMPENSATION
SMC provides additional, tax-free benefits.

RECOGNIZES REAL-WORLD IMPACT
Accounts for how service-connected conditions affect daily life, not just employability.

SUPPORTS VETERANS AND FAMILIES
Acknowledges the reliance on caregivers and the challenges of maintaining safety and independence.

WHO MAY BE ELIGIBLE OR BENEFIT?

Veterans with service-connected disabilities who:

- Need regular assistance from another person
- Have significant difficulty with activities of daily living
- Require supervision or assistance to protect from hazards in their daily environment
- Are bedridden due to service-connected conditions
- Rely on a spouse, family member, or caregiver for daily care, support, or supervision

A veteran does not need to be completely dependent to warrant consideration.

COMMON INDICATORS

CONSIDER AN A&A ASSESSMENT WHEN YOUR VETERAN REPORTS:

- Assistance with bathing, dressing, grooming or toileting
- Difficulty preparing meals or feeding themselves
- Assistance with transfers or mobility
- Falls or significant safety concerns
- Difficulty managing medications or daily routines safely
- A need for supervision or assistance to protect from hazards
- Reliance on a spouse, family member, or caregiver
- Difficulty leaving the home and functioning in the community
- Overall difficulty functioning independently

HOW CRC SERVICES, LLC HELPS

OUR MASTER'S-LEVEL CERTIFIED REHABILITATION COUNSELORS CONDUCT COMPREHENSIVE AID & ATTENDANCE ASSESSMENTS.

RECORDS REVIEW → VETERAN INTERVIEW → ADL/IADL ASSESSMENT → CAREGIVER ASSISTANCE → FUNCTIONAL ANALYSIS → COMPREHENSIVE REPORT

Team CRC evaluates functional limitations within the context of the veteran's daily life, documenting the nature and frequency of assistance required due to service-connected disabilities.

> *"The question is not just what they can do, but what they can do safely, consistently, and independently."*

Let's Talk.

Have a case you're not sure about?

Send us the veteran's service-connected conditions and a brief description of their functional limitations, and our team can help determine whether an Aid & Attendance assessment may be appropriate.

Kelsey Brousseau, M.Ed., CRC
Vocational Consultant
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Kelsey.b@crc-s.com
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2026-2027 MassAbility Comprehensive Career Services (CCS) Contract



We are pleased to announce that CRC Vocational Services was awarded the MassAbility Comprehensive Career Services (CCS) Contract. The Employment Services contract provides assistance to adult job seekers with disabilities in preparing for work. Core deliverables include providing job coaching, job-search assistance, work experience placements and job placement and development. TeamCRC also provides Transition services to high school and college age students with disabilities transitioning from school to work.

MassAbility

3rd TeamCRC at the 3rd Annual CDLA Golf Tournament – 10/1/26

TeamCRC had a great time at CDLA's 3rd Annual Golf Tournament this fall! It was a beautiful day on the TCC golf course, perfect for catching up, making new connections, and having a little fun. Pictured (l to r) are Mackenzie Boucher, Mary Kate Bailey, Michael Lundin, Zach Fosberg, CEO David Soja, and Manager Erin Bailey. Thank you to the CDLA for hosting this wonderful event.



15th Annual Stuffing the Pantry 5K Run/Walk

11/26/26 – East Longmeadow, MA



As the fall season draws to a close, Thanksgiving is just around the corner! Each year, CRC Services, LLC is proud to be one of many sponsors who contribute to the Stuffing the Pantry 5k Run/Walk. Proceeds from this heartwarming tradition go to benefit the Open Pantry Food Pantry in Springfield, MA.

To learn more about Stuffing the Pantry, please visit http://www.stuffingthepantry.org/

VOCATIONAL PROFESSIONALS

DOES THIS SOUND LIKE YOU?

- You are passionate about helping students with special needs and workers facing employment barriers enter or return to the workforce
- You welcome the opportunity to assist our disabled Veterans in strengthening their claims for disability benefits and assistance
- You are motivated to support attorneys, claims reps, and agencies in employment, divorce, and workers compensation disputes through forensic research, reporting, and testimony

JOIN OUR TEAM!



Established in 1981 by founder David M. Soja, CRC, ABVE/D (class of '77 Springfield College alum), CRC Services, LLC is one of the nation's most highly respected private vocational rehabilitation expert consulting firms. CRC trains dozens of successful vocational rehabilitation counselors who make a difference in the lives of students, Veterans, injured workers, and individuals locally and nationwide.

We are one of the fastest growing private vocational companies, specializing in a variety of vocational rehabilitation related services and opportunities. Join us and learn to build a satisfying, rewarding career in the vocational rehabilitation field.



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If you are ready to learn more from experienced industry leaders about the private vocational rehabilitation field and the various opportunities afforded within, we'd like to hear from you!

APPLY NOW

Contact Erin Bailey, Manager:

erin.bailey@crc-s.com or 413-437-5107

CRC Services, LLC

If you need clear, credible vocational insight for a current matter, CRC is here to help. Our team supports attorneys and clients with practical, well-grounded expertise tailored to the needs of each case.

Learn more about our vocational services



Vocational Experts

Vocational experts for complex litigation and disability cases



MassAbility Services

Employment and Pre-employment Transition Services



Veteran Services

TDIU, Aid & Attendance, and Comprehensive Independent Living Assessments



Request Services

Request CRC Services through our easy on-line portal

crc-s.com

VOCATIONAL EXPERTS

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Servicing cases nationally

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