

General Data Protection Regulation

In order to fulfil any contract between us we believe that it is necessary to hold some personal data about the people in your organisation that we deal with. As we're sure most of you are aware, new GDPR legislation comes into force within the UK on the 25th May 2018. The changes mean we need to advise you about how it affects your relationship with us at Red Fox ID Ltd and the data we hold about you.

We ask that you read this notice carefully as it contains important information on who we are, how and why we collect, store, use and share personal information, our customers' rights in relation to such personal information and on how to contact us and supervisory authorities in the event you have a complaint.

Who we are:

Red Fox ID Ltd (Redfoxid) are the inventors and owners of Quantum Tolling technology and consultants to the intelligent transportation industry.

Our position with respect to the General Data Protection Regulation ('GDPR'):

Redfoxid collects, uses and is responsible for certain personal information about its customers to provide the services we are contracted to deliver.

When we do so we are regulated under and are obliged to comply with GDPR which applies across the European Union (including in the United Kingdom).

The personal information we collect and use:

While supplying services / products we may process the following personal information when provided to us:

- personal data e.g. name, job title, address, email address, telephone number;
- financial data e.g. credit or debit card details and bank details;
- interaction history and connection data e.g. authentication logs, service performance data;
- company data where this identifies a data subject e.g. company name and company registered number;

How we use personal information

We use personal information to:

- provide, maintain and invoice the services / products;
- perform day to day management of accounts and services;
- record consent, (e.g. in relation to marketing preferences, to provide information in alternative formats and to ensure marketing materials are issued in line with preferences)
- provide access to online platforms for support and training purposes;
- meet our legal and regulatory obligations and to comply with orders of the court or other bodies having lawful jurisdiction;
- identify, manage and troubleshoot service / product issues;
- assess and report on the credit-worthiness of customers or potential customers;
- take any other action to the extent necessary to discharge an obligation pursuant to our agreement with the customer; and
- receive, manage and resolve requests, queries, complaints and claims.



Who we share personal information with

We routinely share personal information within Redfoxid and with third party suppliers to the extent necessary to ensure that the applicable services / products are delivered to our customers. A list of third party suppliers is available on request by contacting us using the contact details provided below.

We will share personal information with law enforcement or other authorities if required by law.

We will not share your personal information with any other third party.

How long your personal information will be kept

We will hold personal information only for as long is necessary for the delivery of services / products to our customer or for as long as required by law.

Transfer of your information out of the EEA

We may transfer personal information to countries outside of the European Economic Area (EEA) only where necessary for the provision of services / products to customers.

Such countries may not have the same data protection laws as the United Kingdom and EEA. We will always notify the customer of any such transfer of personal information before it is processed unless we are required otherwise by a legal obligation.

Aside from this condition, we will not transfer your personal data outside of the United Kingdom or EEA.

Your rights

Under the **General Data Protection Regulation**, you have several important rights free of charge. In summary, those include rights to:

- fair processing of information and transparency over how we use your personal information;
- access to your personal information and to certain other supplementary information that this Notice is already designed to address;
- require us to correct any mistakes in your information which we hold;
- require the deletion of personal information concerning you in certain situations;
- receive the personal information concerning you which you have provided to us, in a structured, commonly used and machine-readable format and have the right to transmit that data to a third party in certain situations;
- object at any time to processing of personal information concerning you for direct marketing;
- object to decisions being taken by automated means which produce legal effects concerning you or similarly significantly affect you;
- object in certain other situations to our continued processing of your personal information;
- otherwise restrict our processing of your personal information in certain circumstances; and
- claim compensation for damages caused by our breach of any data protection laws.

For further information on each of those rights, including the circumstances in which they apply, see the [Guidance from the UK Information Commissioner's Office \(ICO\) on individuals rights under the General Data Protection Regulation](#).

If you would like to exercise any of those rights, please:

- email, call or write to us using the contact details provided below;
- let us have enough information to identify you;
- let us have proof of your identity and address (a copy of your driving licence or passport and a recent utility or credit card bill); and



- let us know the information to which your request relates.

Keeping your personal information secure

We have appropriate security measures in place to prevent personal information from being accidentally lost, used or accessed in an unauthorised way. We limit access to your personal information to those who have a genuine business need to know it. Those processing your information will do so only in an authorised manner and are subject to a duty of confidentiality.

We also have procedures in place to deal with any suspected data security breach. We will notify you and any applicable regulator of a suspected data security breach where we are legally required to do so.

How to complain

We hope that we can resolve any query or concern you raise about our use of your information.

The [General Data Protection Regulation](#) also gives you right to lodge a complaint with a supervisory authority, in particular in the European Union (or European Economic Area) state where you work, normally live or where any alleged infringement of data protection laws occurred. The supervisory authority in the UK is the Information Commissioner who may be contacted at <https://ico.org.uk/concerns/> or telephone: 0303 123 1113.

Changes to this privacy notice

This notice was published on 24th May 2018.

We may change this notice from time to time and will inform you of any changes via email.

How to contact us

Please contact us if you have any questions about this notice or the information we hold about you.

If you wish to contact us, please write to:

Data Protection
Red Fox ID Ltd,
Moor Farm House,
Brandon Road,
Stubton, Newark,
NG23 5DA

or call us on: +44 (1) 1636 627194

or email us: info@redfoxid.co.uk