

**How do I place my order?**

Please review our guide to placing an order.

**How long will it take for my order to arrive?**

Your order will arrive 2–3 weeks from the time you submitted it. Delivery times vary depending on manufacturer, your location, and embroidery. Our goal is to get your uniforms to you as quickly as possible!

**Where is my order?**

We work with manufacturers that are located throughout the United States. If your order includes embroidery, it will ship from the manufacturer to our embroidery partner before shipping to you. Please allow 2–3 weeks from the time you submit your order. Shortly after submitting your order, you will receive an email order confirmation. Once your order has shipped to you, you will receive an email shipment confirmation with tracking number and estimated time of delivery. If you have questions, please [email us](#) here or call us at (888) 803-4880. Please reference the alpha-numeric order number from your order confirmation email on all communications.

**Can I cancel or change my order?**

Our top priority is to get your uniforms to you quickly. Once an order is placed, we begin processing it immediately. We are unable to cancel or make changes to an order after it is submitted. Please see our Returns & Exchanges FAQ or contact our customer service team here at (888) 803-4880 for assistance.

**How do I return/exchange my order?**

Returns must be in new, unworn condition with tags, in the state you received them and made within 60 days from purchase. We reserve the right to refuse worn or damaged merchandise. Embroidered items are final sale and cannot be returned for refund or exchange. Returns are easy, fast, and free. There are just a few quick steps to complete:

1. To start, please complete our Returns Form.
2. We will email you a system-generated prepaid shipping label. Please ship the items back using the resealable shipping bag and prepaid label.
3. Upon receipt of your returned items, we will inspect them and process your return as follows:
  - If your items were paid by your employer, you will receive store credit that may be used for up to 30 days.
  - If you paid for your items by credit card, a refund will be processed to your card. Please note it can take 3–5 days for your card issuer to post the refund or even longer for debit cards.
  - If your items are deemed ineligible for return, we will notify you and dispose of them.

**How can I pay for my order?**

We accept Visa, Mastercard, American Express, and Discover.

**Where can I find product sizing information?**

Size guides can be found on the product page for all products. Click on the product you are interested in purchasing and then on the Size Guide.

**Where can I find product sizing information?**

Embroidered items are final sale and cannot be returned or exchanged. For questions or more information about our return policy please [email us](#) here or call us at (888) 803-4880.