

Q: Can we use our current payment processing platform with Uniform Stores?

A: Uniform Stores utilizes Stripe Connect for credit card payment processing. Before launching your first site, you will log into Uniform Stores Partner portal to access the Stripe onboarding flow. You will create your Uniform Stores Stripe account and connect it to your bank account.

Q: Can we use our existing Stripe account with Uniform Stores?

A: You will need to set up a Uniform Stores Stripe account. You will have one Uniform Stores Stripe account that will be used for all your Uniform Stores sites.

Q: What is the payout timeline for Stripe?

A: Payout timing is configurable in your Stripe account. Automatic payouts can be set to daily, weekly, or monthly. If you turn off automatic payouts, you choose when to send payouts to your bank and how much to transfer.

Q: How long do payouts take to fund to our bank account?

A: Funding typically takes 1–2 business days for automatic daily payouts. Manual payouts can take between 1–4 business days. Funding timelines may vary by banking institution.

Q: How will we reconcile Stripe payouts for Uniform Stores when we have multiple sites?

A: Log into your Stripe dashboard, select “Reports” on the side navigation, and select Payout Reconciliation. When running the Payout Reconciliation report, choose “itemized” report format and set columns to “All 69”. The exported data will include the Uniform Stores order number in the description column. This order number can be cross-referenced with Order Number on the Uniform Stores Order Detail report that provides sales by Organization and by Employee.

Q: What does Stripe charge for processing fees?

A: Standard Stripe Pricing is \$0.30 per transaction + 2.9% of transaction total.