

Bad Faith Case Studies Workbook

Understanding and identifying bad faith insurance practices through real-world examples.

Based on Case Studies by McCormick and Murphy

Defining Bad Faith

According to the article, bad faith in insurance occurs when an insurer acts unreasonably in handling a claim, often leading to _____.

Key Element of Bad Faith

A crucial element in proving bad faith is demonstrating that the insurer's conduct was _____.

Consequences for Insurers

The case studies illustrate that insurers found guilty of bad faith can face significant financial penalties, including _____.

Policyholder's Role

In bad faith cases, policyholders often need to gather evidence of the insurer's _____.

Common Bad Faith Tactics

Some tactics mentioned that insurers might use to delay or deny claims include _____.

Importance of Legal Counsel

The case studies highlight the importance of seeking legal advice when dealing with potential _____.

Insurer's Duty

An insurer has a duty to act in _____ towards its policyholders.

Resources & Further Reading

Related guides to use with this workbook:

■ Bad Faith Insurance Claim Checklist

<https://storage.googleapis.com/mccormick-and-murphy-checklists-20260710-3eaad2/mccormick-and-murphy/Checklist/bad-faith-insurance-claim-checklist.pdf>

■ Action Sheet: Navigating Bad Faith Insurance Claims

<https://storage.googleapis.com/mccormick-and-murphy-checklists-20260710-3eaad2/mccormick-and-murphy/Action%20Sheet/case-studies-action-sheet.pdf>

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Protecting policyholders from unfair insurance practices.