

September 1, 2020



Dear McLean Patients, Residents and Families,

We hope you are well as we send you our weekly communication, with an update on the health and safety of our campus.

Over the course of the past six months, since the COVID-19 virus walked into our health center and impacted our very important work of caring for your loved ones, we have approached our daily tasks with one eye on our front door. The health, safety, comfort, and happiness of our very vulnerable population has been at the forefront of everything we do – every day.

You know, just by reading our very long list of comprehensive mitigating strategies, that we have thoughtfully and carefully implemented significant and important changes to our daily routines in order to keep this global pandemic from breaching our campus again. Paired with our “McLean Strong” employee campaign to reinforce the importance of staff health and hygiene off our campus so we could care for our residents on our campus, we have successfully kept the virus away from our residents since early May, when we recorded our last resident infection.

Up until now, our visitor policy has included virtual visits, window or outside visits with friends and families, and inside for end-of-life contact. The Governor’s executive order released last Thursday, now expands the State’s rules of our current policy to include inside visits for those qualifying for “compassionate care.”

We so look forward to the day when we can freely welcome families and friends with open arms through our doors, but we will not do this at the expense of our community’s health. We are working with our medical director, and in conjunction with guidance from the State Department of Public Health, to carefully define criteria and procedures for both residents and visitors to ensure we have thoughtfully implemented our procedures to fully comply with the Governor’s order.

We know you value your loved one’s health and happiness as much as we do. We appreciate your cooperation and patience as we take the time we need to fully develop an appropriate plan to safely allow visitors back inside. This plan will include a thoughtful visiting process, accounting for resident needs, abilities, and schedules,

but also comprehensive education for both staff and visitors. We want to make sure that when we do welcome visitors through our front door, that we have taken every precaution to do so safely. We expect to have our plan outlined by the end of this week. Please join us at tomorrow's Family Council meeting at 2:00 pm as we update you on the process we are taking to develop this policy.

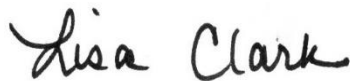
In the meantime, we will continue to offer scheduled window, FaceTime or outside visits through Kathy.Cookson@McLeancare.org or at 860-658-3725.

Please find our mitigating strategies and cumulative data to date on the following page.

Be Well,



David Bordonaro
President



Lisa Clark
Vice President, Administrator of the Health Center

Mitigating Strategies

Our staff remains vigilant in appropriate screening, PPE usage and hand hygiene. Our mitigating strategies continue to be in effect. You will find these listed below:

- Visitors are restricted in the building beyond the health screening table except at end-of-life care.
- Scheduled outside family visits are allowed with four guests that are screened at our door and visit by the circle. Masks, hand hygiene and social distancing are required. Window visits, Skype or FaceTime visits continue to be offered by appointment. No food/drinks are allowed during visits.
- Dining is limited to small groups of residents in dining rooms or areas on their own neighborhoods that allow for appropriate social distances.
- A health screening process is in place at our entrance for all essential personnel entering the building.
- The Salon and Barber Shop continue to be closed.
- Personal Protection Equipment (PPE) is available and worn by all staff while on campus.
- Enhanced cleaning process with approved products used and increased focus on touched surfaces.
- Masks are provided to all residents to wear when out of their room or if engaged with their care team (with the exception of face care, taking medications or eating).
- Regular audits are conducted by the CT Department of Public Health, National Guard and CDC to survey our infection control practices.
- Medical appointments via telemedicine are encouraged whenever possible.
- COVID-19 weekly testing of staff follows the Governor's executive orders and we are currently working with state assigned partners. We will isolate any resident with a positive test result and implement additional testing and cohorting strategies.

Cumulative Data as of 9/1/2020

Positive cases are noted based on resident's home neighborhood.

- Assisted Living – 9 positive residents to-date, with last positive case identified 5/6/20
- Robinson has had 1 positive (1 recovered)
- Atwater has had 1 positive (1 recovered)
- Abernethy has had 7 positives (5 recovered), 2 resident deaths (1 death at another facility)

- Skilled Nursing Home – 24 positive residents to-date, with our last positive case identified 4/24/20
- Evergreen Way (post-acute) has had 6 positives (5 recovered), 1 death at another facility
- Chapel Crossing has had 1 positive (1 recovered)
- Skyview Terrace has had 17 positives (14 recovered), 3 resident deaths

- Campus Employees - 25 positive employees (25 recovered) with last positive case reported 7/20/20