

Dear McLean Community,

We appreciate your cooperation and understanding as we work together to take necessary precautions to keep our community healthy and safe amid growing concerns over the spread of COVID-19 and containment efforts to prevent the spread of the virus that can be so dangerous to our senior population.

At this time, McLean has well established procedures to protect our residents and staff, as we remain in close contact with the Connecticut Department of Public Health and the Centers for Disease Control, to monitor the situation.

We continue to restrict visitors to our health center, except when there is an expectation of end-of-life care, based on a directive from the CT Department of Public Health.

Also, in an effort to practice social distancing and limit resident or patient exposure, we are also restricting families from taking their loved ones outside or off our campus unless it's for a medical visit. Be assured that as weather permits, we will make sure residents have plenty of fresh air.

We are asking families, friends and all volunteers to please refrain from visiting our Health Center – which includes assisted living, skilled nursing and post-acute neighborhoods.

Our front entrance is now locked and all staff must use their badge to enter.

Families may drop off anything at the front entrance for their loved ones and it will be delivered directly to them.

We are also adhering to social distancing practices by cancelling out trips. However, Holy Communion will continue to be offered from our own in-house Eucharistic Minister.

In addition, every resident and patient is invited to communicate with family and friends **via Skype and FaceTime** and *we have staff available to help facilitate those interactions*. Please email Stephen.Root@McLeancare.org or Kathy.Cookson@McLeancare.org to set up a time to FaceTme or Skype!

This is an ever-changing situation and we remain vigilant in our efforts to keep our community virus-free.

Please feel free to contact any member of our Nursing staff and/or Carlene Rhea at 860-658-3915 or Diane Bristol at 860-658-3989 with any questions or concerns.