

March 20, 2020



Dear Families,

We want to keep you up-to-date on our efforts to monitor this ever-changing environment and the pro-active steps we are taking to keep our community healthy and safe.

While we continue to **restrict visitors to our health center**, except when there is an expectation of end-of-life care, based on a directive from the CT Department of Public Health, we've added some additional precautions to adhere to social distancing practices, including:

Communal dining changes:

- All skilled nursing residents and post-acute patients are dining in their private rooms, unless they require assistance, then they are dining according to social distancing protocols in the dayrooms with staff supervision
- Abernethy and Atwater residents are social distancing in their own dining rooms
- Robinson residents are using social distancing in the Pfirman Dining Room and the Koopman Room

Additional changes:

- All residents and staff are adhering to social distancing – remaining six feet apart at meals as well as in common areas
- As many medical offices are closing – we are only able to provide transportation for medical necessity
- Our Podiatrist and Dentist will be in our building for emergencies only
- Resident room renovation projects have been put on hold
- Essential medical personnel and essential contractors/vendors are permitted in the building after being screened at the front entrance and they are required to wear a mask while inside the building

We are continuing to schedule FaceTime and Skype visits with families. To schedule, please contact:

Stephen Root	stephen.root@mcleancare.org
Kathy Cookson	kathy.cookson@mcleancare.org

We remain so thankful for our volunteers who are writing and calling our residents and for families who have sent messages of support for our staff.

For your information, we've added a dedicated webpage where we will be posting these updates. Please visit our website and click on the green pop-up at the bottom of the screen, www.McLeancare.org

If you ever have any questions, please feel free to contact:

Diane Bristol for skilled nursing	diane.bristol@mcleancare.org
Carlene Rhea for assisted living	carlene.rhea@mcleancare.org

For more information on the Coronavirus, visit www.cdc.gov

We work very closely with our Regional Ombudsman and support the Long Term Care Ombudsman Program which works to improve the quality of life and care of Connecticut residents of nursing homes, residential care homes, and assisted living communities.

If you have any questions related to a long term care setting, please contact our Regional Ombudsman...

State of Connecticut
Long Term Care Ombudsman Program
Lindsay Jesshop, Regional Ombudsman
860-424-5221 or toll free 866-388-1888