



# Aftermarket Support

Tech Tip  
TT-922

## 24 Hour Access to BHS Aftermarket & Technical Information

**Live Phone Support:** Call 1.877.BHS.4YOU (1.877.247.4968) from 8:00 a.m. - 5:00 p.m. Central Time to speak with the BHS Technical Support Team. With a combined experience of over 75 years in assembly, shipping, installation, equipment design, manual publication and quality control, the BHS Aftermarket Support Team can answer all of your questions.

**Live Chat:** Have a question for our Sales or Technical Support team? Our live chat feature provides direct access to our team with quick responses! Live Chat can be accessed on our website, [bhs1.com](https://bhs1.com) or on the BHS Optima app.

**After Hours Support:** Need a question answered outside of normal business hours? No problem! Just call 1.877.BHS.4YOU (1.877.247.4968), leave a message and our system will alert the on-call service technician to contact you. After hours emergency shipping via air cargo is also available.

**Resource Library:** From Tech Tips, to inspection forms and planned maintenance information, our website is always available. Go to [BHS1.com](https://bhs1.com) and click on "Resources" for the latest information.

**BHS Optima App:** Your one-stop for all things BHS – register your products for warranty, perform planned maintenance, complete site surveys, and more. Send planned maintenance reports directly to our technical support staff - all with the click of a button. Download the app for free on all iOS and Android devices.

**Manuals:** When you need to reference operating instructions, safety guidelines, and maintenance recommendations for your BHS equipment, visit <https://tech.bhs1.com> to view a copy of the manual.

**Parts:** BHS provides parts and parts kits for all of its battery handling equipment. Our kit-based approach simplifies maintenance tasks by bundling all the required parts with the required hardware. Navigate to the parts tab of our website to find replacement parts for all BHS equipment at the touch of a button.



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