



Design Document

<i>Business Purpose</i>	Proper Home Healthcare Bag procedures are not being followed. The proper procedure must be followed in order to prevent contamination of the visit bag in addition to cross-contamination and spread of infectious organisms. This training will provide a cohesive protocol that will track the results of employees' knowledge and practical application and compliance of the home health bag. This training will also provide awareness of updated COVID procedures before entering the home.
<i>Target Audience</i>	Nurses & Clinicians of 1st Care Home Health
<i>Training Time</i>	45 minutes
<i>Training Recommendation</i>	Self-guided/asynchronous eLearning course <ul style="list-style-type: none">• Will be able to complete the training on their own or on a company computer at any time.• Knowledge checks after each chunk would be provided to check for understanding• Final evaluation that will assess all 3 learning objectives<ul style="list-style-type: none">• Learner will have the choice to retake the quiz if they do not meet the 80% pass rate.
<i>Deliverables</i>	<ul style="list-style-type: none">• 1 e-Learning course<ul style="list-style-type: none">• Developed in Articulate Storyline• Includes voice-over narration• Includes three parts – click and read, Vyond video, and 360 image• Includes a virtual human avatar, mature in age in Vyond video – Veronica, a nurse/clinician• Final evaluation• Learners will be able to print their results with their name, date, number of correct wrong/right answers, and the specific questions that are correct/incorrect to aid in evaluation and retraining.
<i>Learning Objectives</i>	<ul style="list-style-type: none">• Identify the proper procedure of the visit bag to prevent cross contamination.• Apply proper procedure of the visit bag to meet federal regulations and compliance.• Recognize the proper PPE materials/equipment when providing care at a patient's home.
<i>Training Outline</i>	<ul style="list-style-type: none">• Introduction<ul style="list-style-type: none">• Personalized – providing the Learner name• Course objectives• Course navigation• Procedure of Visit Bag



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	<ul style="list-style-type: none">• Breakdown of each section of the visit bag and what materials should be included<ul style="list-style-type: none">• Explanations about the Principles of Standard Precautions, Type, Clean & Dirty sections, Transport, and Restocking (the Trunk box is also included)• Animated video with customized avatars (2) and voiceover discussing and providing an example of the Universal Protection Protocols for calling a patient the day before their appointment• Providing care while at the patient's home procedure• Knowledge checks• Summary• Final Evaluation• Evaluation Results with Learner Name so that screen can be printed and saved
<i>Assessment Plan</i>	<ul style="list-style-type: none">• 10 final assessment questions with a mix of multiple choice and True/False developed and written by 1st Care Home Health Services. These are in a question bank.• Company requested that all questions – knowledge check answers & assessment questions and answers be in random order• Learner must score 80% to continue• Questions will be created during alpha programming (after the storyboard / script have been fully approved)

Important Note: This is a real project that is turning into a contract. The SME/company/manager has already approved all of this as I completed the Design Document before any work in Storyline begun. However, I did change the one LO. The assessment – everything that is written here is in accordance to the requirements of the company. They provided the quiz questions and answers and all 10 are required to be present.