REFUNDS POLICY

MDR Enterprises and Investments Pty Ltd, trading as "Make Him Yours".

Thanks for purchasing our products (or subscribing to our services) at https://makehimyours.com.au/ operated by MDR Enterprises and Investment Pty Ltd. Please read our refunds policy carefully to ensure you can proceed with your request as quickly as possible.

We realize that sometimes purchases do not go as planned, and we would like to work with you to ensure both parties interests are looked after. This page portrays key refund-related information.

We offer a full money-back guarantee for all transactions made on our website.

If you are not satisfied with the services or products that you have purchased from us, you can get your money back. Note that if you change your mind about your purchase, and you have not downloaded our product, or used the service, we will happily issue you a refund upon your request.

Refund requests made after you have downloaded our product are handled on a case-by-case basis and are issued at our sole discretion. **Refund requests, if any, must be made within Thirty (30) days of your original purchase**.

After this 30-day period, you will no longer be eligible and will not be able to receive a refund. We encourage our customers to **genuinely and whole-heartedly use the product** (or service) in the first two weeks after their purchase to ensure it fits your needs.

'Genuinely and whole-heartedly using the product' refers to: downloading and reading the content, completing the exercises (both written and in real life), asking questions, and genuinely trying and putting in honest and focused effort to make the content and exercises work for you. In order to be eligible for a refund, we will require proof of 'Genuine and Whole-Hearted' usage and application of our products.

Personal development and the products and services we provide require an investment of your own time and effort over a long term to get the outcomes you want for your own life. We offer guidance and support, and genuinely want

you to succeed to the highest of levels, however we cannot take responsibility of your own choice of action (or inaction) or guarantee certain outcomes.

Nevertheless, in the event that you are dissatisfied with an item or our services for any reason and the return policy has terminated, you can easily get in touch with us at mark@makehimyours.com.au and we will attempt to help in the area that we can.

EXCHANGE

You can exchange an item with us if your return has been received by us on or within 30 days. Any exchange requested has to be the same value as the original item or service purchased. If we do not have the item or service readily available, we will endeavor to contact you immediately you about this.

REFUNDS

When we receive your request for refunds, we will examine it and inform you that we have received and reviewed it. We will promptly advise you on the status of your Refund in the wake of investigating the item. Immediately your refund is affirmed, we will start a Refunds Process to your sole system for payments. You will get the credit within 14 business days, contingent upon your account issuer's policies.

GET IN TOUCH WITH US

If you have any additional questions or would like to request a refund, feel free to contact us.

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