

## Regulatory Calendar

The Timing	Event	Notes / Links
6 July 2020	Deadline for responses to the FCA's updated temporary guidance for firms providing <b>motor finance agreements</b> .	More information here: <a href="https://www.fca.org.uk/publications/guidance-consultations/motor-finance-coronavirus-updated-temporary-guidance-firms">https://www.fca.org.uk/publications/guidance-consultations/motor-finance-coronavirus-updated-temporary-guidance-firms</a>
July 2020	FCA expected to publish a list of all insurers and policy wordings affected by the test case on <b>business interruption insurance and Covid-19</b> .	More information here: <a href="https://www.fca.org.uk/news/press-releases/update-fca-test-case-validity-business-interruption-claims">https://www.fca.org.uk/news/press-releases/update-fca-test-case-validity-business-interruption-claims</a>
18 August 2020	Last date by which customers suffering financial difficulties as a result of coronavirus can request a <b>monthly instalment payment deferral</b> , unless the FCA extends the deadline.	More information here: <a href="https://www.fca.org.uk/news/press-releases/fca-confirms-measures-insurance-customers-coronavirus">https://www.fca.org.uk/news/press-releases/fca-confirms-measures-insurance-customers-coronavirus</a>
1 September 2020	Earliest potential date that the new <b>directory of specialist firms providing travel insurance</b> for more serious medical conditions is expected to be launched.	The directory will be hosted by the Money and Pensions Service (MaPS). More information here: <a href="https://www.fca.org.uk/publications/policy-statements/ps20-3-signposting-travel-insurance-consumers-medical-conditions">https://www.fca.org.uk/publications/policy-statements/ps20-3-signposting-travel-insurance-consumers-medical-conditions</a>
1 September 2020	The date by which all Lloyd's Managing Agents must have implemented <b>Coverholder Reporting Standards Version 5.2</b> .	More information here: <a href="https://www.lloyds.com/market-resources/delegated-authorities/compliance-and-operations/reporting-standards">https://www.lloyds.com/market-resources/delegated-authorities/compliance-and-operations/reporting-standards</a>
30 September 2020	<b>Temporary Permissions Regime (TPR)</b> window re-opens for EEA incoming firms.	More information here: <a href="https://www.fca.org.uk/brexit/temporary-permissions-regime">https://www.fca.org.uk/brexit/temporary-permissions-regime</a>
30 September 2020	The date on which the <b>new Lloyd's Third Party Oversight framework</b> comes into force.	More information here: <a href="https://www.lloyds.com/market-resources/delegated-authorities/a-new-approach-to-third-party-oversight">https://www.lloyds.com/market-resources/delegated-authorities/a-new-approach-to-third-party-oversight</a>
Q3 2020	FCA expected to publish outcome of its fourth <b>General Insurance Value Measures</b> pilot.	More information here: <a href="https://www.fca.org.uk/data/general-insurance-value-measures">https://www.fca.org.uk/data/general-insurance-value-measures</a>

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Q3 2020	FCA expected to issue a Policy Statement with new rules for <b>General Insurance Value Measures Reporting</b> .	Consultation Paper CP19/8 proposes that value measures reporting is applied for nearly all consumer insurance products, following the pilot which started in 2016 based on just four insurance products. More information here: <a href="https://www.fca.org.uk/publications/consultation-papers/cp19-8-general-insurance-value-measures-reporting">https://www.fca.org.uk/publications/consultation-papers/cp19-8-general-insurance-value-measures-reporting</a>
Q3 2020	FCA expected to issue further consultation guidance on the <b>fair treatment of vulnerable customers</b> .	More information here: <a href="https://www.fca.org.uk/publications/guidance-consultations/gc19-3-guidance-firms-fair-treatment-vulnerable-customers">https://www.fca.org.uk/publications/guidance-consultations/gc19-3-guidance-firms-fair-treatment-vulnerable-customers</a>
Q3 2020	FCA expected to publish its final report on its market study of <b>general insurance pricing practices</b> .	The FCA has suggested potential remedies to address its concerns over pricing practices in home and motor insurance markets. It expects to publish a Consultation Paper on proposed remedies at the same time. More information here: <a href="https://www.fca.org.uk/publications/market-studies/ms18-1-general-insurance-pricing-practices-market-study">https://www.fca.org.uk/publications/market-studies/ms18-1-general-insurance-pricing-practices-market-study</a>
Q3 2020	FCA expected to issue final rules on motor finance discretionary commission models and <b>consumer credit commission disclosure</b> .	A Policy Statement will confirm rule changes specific to motor finance and also to rules and guidance for credit brokers generally, on the provision of information relating to commission. More information here: <a href="https://www.fca.org.uk/publications/consultation-papers/cp19-28-motor-finance-discretionary-commission-models-and-consumer-credit-commission-disclosure">https://www.fca.org.uk/publications/consultation-papers/cp19-28-motor-finance-discretionary-commission-models-and-consumer-credit-commission-disclosure</a>
Q3 2020	<b>Financial Services Register</b> expected to be re-launched.	The new-look register will include a new user interface, with SMCR Directory information also available for dual-regulated firms.
Q3 2020	FCA expected to issue a Discussion Paper <b>reviewing its principles</b> .	As detailed in the FCA's Business Plan 2019/20. More information here: <a href="https://www.fca.org.uk/publications/corporate-documents/our-business-plan-2019-20">https://www.fca.org.uk/publications/corporate-documents/our-business-plan-2019-20</a>

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Q3 2020	CMA expected to issue a further update report on <b>tackling the 'loyalty penalty'</b> .	The CMA is expected to issue an update on how the FCA and other regulators have addressed the 'loyalty penalty' issue since its initial report in December 2018. More information here: <a href="https://www.gov.uk/government/news/cma-publishes-loyalty-penalty-update">https://www.gov.uk/government/news/cma-publishes-loyalty-penalty-update</a>
1 October 2020	Deadline for responses to FCA consultation on building <b>operational resilience</b> .	In the insurance sector, the scope of the consultation (CP19/32) is limited to insurers and enhanced SMCR firms only. More information here: <a href="https://www.fca.org.uk/publications/consultation-papers/cp-19-32-building-operational-resilience-impact-tolerances-important-business-services">https://www.fca.org.uk/publications/consultation-papers/cp-19-32-building-operational-resilience-impact-tolerances-important-business-services</a>
1 October 2020	Deadline for feedback on the FCA's Call for Input on <b>Open Finance</b> .	The FCA has stated that it wants general insurance markets to be part of the transformations in the way financial markets work for consumers. More information here: <a href="https://www.fca.org.uk/publications/calls-input/call-input-open-finance">https://www.fca.org.uk/publications/calls-input/call-input-open-finance</a>
1 October 2020	Date from which <b>Lloyd's Brussels</b> will not be accepting new business from UK intermediaries where the risk is for a policyholder in an EU member state and where the risk location for that risk is within the EU.	More information here: <a href="https://www.lloydsbrussels.com/recommendation9/">https://www.lloydsbrussels.com/recommendation9/</a>
29 October 2020	Expected date of transfer of certain policies from Lloyd's Members to <b>Lloyd's Brussels</b> , subject to High Court approval.	More information here: <a href="https://www.lloyds.com/brexit-transfer">https://www.lloyds.com/brexit-transfer</a>
2 November 2020	Deadline for firms to submit their first annual GABRIEL return relating to <b>SMCR Conduct Rule breaches</b> .	GABRIEL return REP008 - Notification of Disciplinary Action relating to staff to whom conduct rules already apply (other than SMF managers) – must be submitted by this date, for the Reporting Period 1 September 2019 to 31 August 2020.
3 December 2020	Latest date for product providers/manufacturers to have reviewed <b>product value in the light of Covid-19</b> and decided on resulting actions, where necessary.	More information here: <a href="https://www.fca.org.uk/publications/finalised-guidance/product-value-and-coronavirus-guidance-insurance-firms">https://www.fca.org.uk/publications/finalised-guidance/product-value-and-coronavirus-guidance-insurance-firms</a>

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9 December 2020	Deadline for insurance intermediaries to have completed <b>conduct rules training for all staff</b> . <b>EXTENSION TO 31 MARCH 2021 EXPECTED</b>	The FCA is to consult on extending the deadline to 31 March 2021. More information here: <a href="https://www.fca.org.uk/news/news-stories/extension-smcr-implementation-periods-solo-regulated-firms">https://www.fca.org.uk/news/news-stories/extension-smcr-implementation-periods-solo-regulated-firms</a>
9 December 2020	Deadline for insurance intermediaries to have uploaded relevant data to the FCA's <b>new public directory</b> of relevant individuals working in the financial services industry. <b>EXTENSION TO 31 MARCH 2021 EXPECTED</b>	The FCA is to consult on extending the deadline to 31 March 2021. More information here: <a href="https://www.fca.org.uk/news/news-stories/extension-smcr-implementation-periods-solo-regulated-firms">https://www.fca.org.uk/news/news-stories/extension-smcr-implementation-periods-solo-regulated-firms</a>
Q4 2020	FCA expected to consult on policy proposals for updates or changes to its <b>fees policy</b> for 2021/22.	
Q4 2020	FCA intends to publish a further paper seeking views on a proposed <b>Duty of Care</b> .	The FCA published a Feedback Statement in April 2019 following its 2018 Discussion Paper on a duty of care and potential alternative approaches. More information here: <a href="https://www.fca.org.uk/publications/feedback-statements/fs19-2-duty-care-and-potential-alternative-approaches">https://www.fca.org.uk/publications/feedback-statements/fs19-2-duty-care-and-potential-alternative-approaches</a>
31 March 2021	Deadline for insurance intermediaries who have identified staff needing <b>certification under the SMCR</b> to have issued the relevant certificate(s).	The FCA has extended the original deadline of 9 December 2020. More information here: <a href="https://www.fca.org.uk/news/news-stories/extension-smcr-implementation-periods-solo-regulated-firms">https://www.fca.org.uk/news/news-stories/extension-smcr-implementation-periods-solo-regulated-firms</a>
31 March 2021	Deadline for submitting an application to the FCA for the <b>cancellation of a firm's authorisation</b> , if payment of regulatory fees for 2021/22 is to be avoided.	
April 2021	FCA expected to consult on <b>regulated fees and levies</b> for 2021/22.	
April 2021	FCA expected to issue its <b>Business Plan</b> for 2021/22 in which it will set out its work programme and priorities for the year ahead.	

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H1 2021	New ICOBS rules on appropriate information regarding <b>medical condition exclusions in travel insurance policies</b> are expected to come into force.	The new rules require firms to refer consumers to the medical cover firm directory (or directories) in certain circumstances. More information here: <a href="https://www.fca.org.uk/publications/policy-statements/ps20-3-signposting-travel-insurance-consumers-medical-conditions">https://www.fca.org.uk/publications/policy-statements/ps20-3-signposting-travel-insurance-consumers-medical-conditions</a>
H1 2021	FCA expected to issue finalised guidance on the <b>fair treatment of vulnerable customers</b> .	More information here: <a href="https://www.fca.org.uk/publications/guidance-consultations/gc19-3-guidance-firms-fair-treatment-vulnerable-customers">https://www.fca.org.uk/publications/guidance-consultations/gc19-3-guidance-firms-fair-treatment-vulnerable-customers</a>
H1 2021	FCA expected to issue a feedback statement on <b>Open Finance</b> .	The FCA has stated that it wants general insurance markets to be part of the transformations in the way financial markets work for consumers. More information here: <a href="https://www.fca.org.uk/publications/calls-input/call-input-open-finance">https://www.fca.org.uk/publications/calls-input/call-input-open-finance</a>
H1 2021	FCA expected to issue a Policy Statement on building <b>operational resilience</b> .	In the insurance sector, the scope of the new rules is limited to insurers and enhanced SMCR firms only. More information here: <a href="https://www.fca.org.uk/publications/consultation-papers/cp-19-32-building-operational-resilience-impact-tolerances-important-business-services">https://www.fca.org.uk/publications/consultation-papers/cp-19-32-building-operational-resilience-impact-tolerances-important-business-services</a>
14 September 2021	Latest date by which payment service providers must have fully implemented <b>Strong Customer Authentication (SCA)</b> measures for online sales.	More information here: <a href="https://www.fca.org.uk/news/press-releases/fca-agrees-plan-phased-implementation-strong-customer-authentication">https://www.fca.org.uk/news/press-releases/fca-agrees-plan-phased-implementation-strong-customer-authentication</a>

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