

## Regulatory Calendar

The Timing	Event	Notes / Links
22 January 2021	Deadline for feedback on the FCA's draft guidance on <b>proving the presence of coronavirus</b> for business interruption insurance purposes.	The FCA is consulting on draft guidance on how the presence of coronavirus (Covid-19) may be proved, based on the High Court's judgment and declarations in the BI Test Case. More information here: <a href="https://www.fca.org.uk/publications/guidance-consultations/draft-guidance-business-interruption-insurance-test-case-proving-presence-coronavirus">https://www.fca.org.uk/publications/guidance-consultations/draft-guidance-business-interruption-insurance-test-case-proving-presence-coronavirus</a>
22 January 2021	Deadline for responses to the FCA's consultation on <b>regulatory fees and levies: policy proposals for 2021/22.</b>	More information here: <a href="https://www.fca.org.uk/publications/consultation-papers/cp20-22-regulatory-fees-and-levies-policy-proposals-2021-22">https://www.fca.org.uk/publications/consultation-papers/cp20-22-regulatory-fees-and-levies-policy-proposals-2021-22</a>
25 January 2021	Deadline for responses to the FCA's consultation on <b>GI pricing practices rule changes.</b>	The FCA has suggested a number of remedies to prevent customer harm in consumer and commercial insurances. More information here: <a href="https://www.fca.org.uk/publications/consultation-papers/cp20-19-general-insurance-pricing-practices-market-study">https://www.fca.org.uk/publications/consultation-papers/cp20-19-general-insurance-pricing-practices-market-study</a>
28 January 2021	New rules on motor finance discretionary commission models and <b>consumer credit commission disclosure</b> come into force.	Where a credit broker is required to disclose the existence of a commission, fee or other remuneration agreement with the lender, it is additionally required to disclose the <i>nature</i> of that arrangement. More information here: <a href="https://www.fca.org.uk/publications/policy-statements/ps20-8-motor-finance-discretionary-commission-models-and-consumer-credit-commission-disclosure">https://www.fca.org.uk/publications/policy-statements/ps20-8-motor-finance-discretionary-commission-models-and-consumer-credit-commission-disclosure</a>
January 2021	FCA expected to consult on the proposed <b>FSCS Management Expenses Levy Limit</b> for 2021/2022.	

Last updated on 20 January 2021. Dates shown are based on information available at the time of publication and are therefore subject to change.

The information provided in this Newsletter is based on the Managing General Agents' Association's knowledge and understanding of regulatory issues at the date of publication. However, it is generic in content, and matters in UK regulation change regularly. Members should take their own professional advice in connection with any issues which could affect their business. The Managing General Agents' Association accepts no responsibility or liability for any actions taken based on the information contained within this Newsletter.

# Regulatory Calendar

The Timing	Event	Notes / Links
31 January 2021	Deadline for responses to <b>FOS Plans and Budget Consultation 2021/22</b> .	More information here: <a href="https://www.financial-ombudsman.org.uk/who-we-are/governance-funding/strategic-plans-budget?utm_source=newsletter&amp;utm_medium=email&amp;utm_campaign=plan-budget-2020&amp;utm_content=main-publication&amp;dm_i=5GFD,AV4U,2WQTTB,18HLI,1">https://www.financial-ombudsman.org.uk/who-we-are/governance-funding/strategic-plans-budget?utm_source=newsletter&amp;utm_medium=email&amp;utm_campaign=plan-budget-2020&amp;utm_content=main-publication&amp;dm_i=5GFD,AV4U,2WQTTB,18HLI,1</a>
1 February 2021	Deadline for responses to EIOPA's survey on the <b>application of the Insurance Distribution Directive</b> .	EIOPA is seeking stakeholder feedback on how the IDD has improved insurance distribution, in particular for SMEs. More information here: <a href="https://www.eiopa.europa.eu/content/survey-application-insurance-distribution-directive">https://www.eiopa.europa.eu/content/survey-application-insurance-distribution-directive</a>
1 February 2021	Private Motor Insurance providers (including insurance intermediaries) are required to submit their <b>Annual PMI Compliance Statement</b> to the CMA by this date.	
3 February 2021	Deadline for responses to a UK government consultation on limiting <b>corporate director appointments</b> .	More information here: <a href="https://www.gov.uk/government/consultations/corporate-transparency-and-register-reform-implementing-the-ban-on-corporate-directors">https://www.gov.uk/government/consultations/corporate-transparency-and-register-reform-implementing-the-ban-on-corporate-directors</a>
Q1 2021	FCA expected to publish finalised guidance on the <b>fair treatment of vulnerable customers</b> .	More information here: <a href="https://www.fca.org.uk/publications/guidance-consultations/gc20-3-guidance-firms-fair-treatment-vulnerable-customers">https://www.fca.org.uk/publications/guidance-consultations/gc20-3-guidance-firms-fair-treatment-vulnerable-customers</a>
Q1 2021	CMA expected to issue a further update report on <b>tackling the 'loyalty penalty'</b> .	The CMA is expected to issue an update on how the FCA and other regulators have addressed the 'loyalty penalty' issue since its initial report in December 2018. More information here: <a href="https://www.gov.uk/cma-cases/loyalty-penalty-super-complaint#loyalty-penalty-update-july-2020">https://www.gov.uk/cma-cases/loyalty-penalty-super-complaint#loyalty-penalty-update-july-2020</a>

Last updated on 20 January 2021.

Dates shown are based on information available at the time of publication and are therefore subject to change.

The information provided in this Newsletter is based on the Managing General Agents' Association's knowledge and understanding of regulatory issues at the date of publication. However, it is generic in content, and matters in UK regulation change regularly. Members should take their own professional advice in connection with any issues which could affect their business. The Managing General Agents' Association accepts no responsibility or liability for any actions taken based on the information contained within this Newsletter.

# Regulatory Calendar

The Timing	Event	Notes / Links
Q1 2021	FCA expected to consult on a proposed <b>Duty of Care</b> .	The FCA published a Feedback Statement in April 2019 following its 2018 Discussion Paper on a duty of care and potential alternative approaches. More information here: <a href="https://www.fca.org.uk/publications/feedback-statements/fs19-2-duty-care-and-potential-alternative-approaches">https://www.fca.org.uk/publications/feedback-statements/fs19-2-duty-care-and-potential-alternative-approaches</a>
Q1 2021	FCA expected to confirm whether its temporary guidance for firms on dealing with <b>refund requests for consumers following cancellation of services</b> will be made permanent.	The finalised temporary guidance to firms applies until 2 April 2021 but the FCA is considering whether to make the guidance permanent. More information here: <a href="https://www.fca.org.uk/publications/finalised-guidance/cancellations-refunds-helping-consumers-rights-and-routes-refunds">https://www.fca.org.uk/publications/finalised-guidance/cancellations-refunds-helping-consumers-rights-and-routes-refunds</a>
March 2021	<b>FOS final plans and budget for 2021/22</b> expected to be published.	More information here: <a href="https://www.financial-ombudsman.org.uk/who-we-are/governance-funding/strategic-plans-budget?utm_source=newsletter&amp;utm_medium=email&amp;utm_campaign=plan-budget-2020&amp;utm_content=main-publication&amp;dm_i=5GFD,AV4U,2WQTTB,18HLL,1">https://www.financial-ombudsman.org.uk/who-we-are/governance-funding/strategic-plans-budget?utm_source=newsletter&amp;utm_medium=email&amp;utm_campaign=plan-budget-2020&amp;utm_content=main-publication&amp;dm_i=5GFD,AV4U,2WQTTB,18HLL,1</a>
31 March 2021	Extended deadline for insurance intermediaries to have completed <b>conduct rules training for all staff</b> .	The FCA extended the original deadline of 9 December 2020. More information here: <a href="https://www.fca.org.uk/publications/policy-statements/ps20-12-extending-implementation-deadlines-certification-regime-and-conduct-rules">https://www.fca.org.uk/publications/policy-statements/ps20-12-extending-implementation-deadlines-certification-regime-and-conduct-rules</a>
31 March 2021	Extended deadline for insurance intermediaries to have uploaded relevant data to the FCA's <b>new public directory</b> of relevant individuals working in the financial services industry.	The FCA extended the original deadline of 9 December 2020. More information here: <a href="https://www.fca.org.uk/publications/policy-statements/ps20-12-extending-implementation-deadlines-certification-regime-and-conduct-rules">https://www.fca.org.uk/publications/policy-statements/ps20-12-extending-implementation-deadlines-certification-regime-and-conduct-rules</a>

Last updated on 20 January 2021.

Dates shown are based on information available at the time of publication and are therefore subject to change.

The information provided in this Newsletter is based on the Managing General Agents' Association's knowledge and understanding of regulatory issues at the date of publication. However, it is generic in content, and matters in UK regulation change regularly. Members should take their own professional advice in connection with any issues which could affect their business. The Managing General Agents' Association accepts no responsibility or liability for any actions taken based on the information contained within this Newsletter.

## Regulatory Calendar

The Timing	Event	Notes / Links
31 March 2021	Extended deadline for insurance intermediaries who have identified staff needing <b>certification under the SMCR</b> to have issued the relevant certificate(s).	The FCA extended the original deadline of 9 December 2020. More information here: <a href="https://www.fca.org.uk/news/news-stories/extension-smcr-implementation-periods-solo-regulated-firms">https://www.fca.org.uk/news/news-stories/extension-smcr-implementation-periods-solo-regulated-firms</a>
31 March 2021	Deadline for submitting an application to the FCA for the <b>cancellation of a firm's authorisation</b> , if payment of regulatory fees for 2021/22 is to be avoided.	
26 April 2021	New ICOBS rules on appropriate information regarding <b>medical condition exclusions in travel insurance policies</b> come into force.	The new rules require firms to refer consumers to the medical cover firm directory (or directories) in certain circumstances. The new rules were delayed from the original implementation date of 5 November 2020 due to Covid-19. More information here: <a href="https://www.fca.org.uk/publications/policy-statements/ps20-3-signposting-travel-insurance-consumers-medical-conditions">https://www.fca.org.uk/publications/policy-statements/ps20-3-signposting-travel-insurance-consumers-medical-conditions</a>
April 2021	FCA expected to consult on <b>regulated fees and levies</b> for 2021/22.	
April 2021	FCA expected to issue its <b>Business Plan</b> for 2021/22 in which it will set out its work programme and priorities for the year ahead.	
H1 2021	FCA expected to issue a feedback statement on <b>Open Finance</b> .	The FCA has stated that it wants general insurance markets to be part of the transformations in the way financial markets work for consumers. More information here: <a href="https://www.fca.org.uk/publications/calls-input/call-input-open-finance">https://www.fca.org.uk/publications/calls-input/call-input-open-finance</a>

## Regulatory Calendar

The Timing	Event	Notes / Links
H1 2021	FCA expected to issue a Policy Statement on building <b>operational resilience</b> .	In the insurance sector, the scope of the new rules is limited to insurers and enhanced SMCR firms only. More information here: <a href="https://www.fca.org.uk/publications/consultation-papers/cp-19-32-building-operational-resilience-impact-tolerances-important-business-services">https://www.fca.org.uk/publications/consultation-papers/cp-19-32-building-operational-resilience-impact-tolerances-important-business-services</a>
Q2 2021	FCA expected to publish a Policy Statement on <b>GI pricing practices rule changes</b> .	The FCA consulted on a number of remedies to prevent customer harm in consumer and commercial insurances. More information here: <a href="https://www.fca.org.uk/news/press-releases/fca-sets-out-proposals-tackle-concerns-about-general-insurance-pricing">https://www.fca.org.uk/news/press-releases/fca-sets-out-proposals-tackle-concerns-about-general-insurance-pricing</a>
Q2 2021	LMA expected to unveil a new business and distribution model for <b>Lloyd's delegated authorities</b> .	The initiative has been named Project DARE (Delegated Authority RE-imagined). More information here: <a href="https://www.lmalloyds.com/LMA/News/Releases/lma_171120.aspx">https://www.lmalloyds.com/LMA/News/Releases/lma_171120.aspx</a>
1 July 2021	Date on which relevant firms must start <b>recording value measures data</b> for most personal lines products.	More information here: <a href="https://www.fca.org.uk/publications/policy-statements/ps20-9-general-insurance-value-measures">https://www.fca.org.uk/publications/policy-statements/ps20-9-general-insurance-value-measures</a>
14 September 2021	Latest date by which payment service providers must have fully implemented <b>Strong Customer Authentication (SCA)</b> measures for online sales.	More information here: <a href="https://www.fca.org.uk/news/press-releases/fca-agrees-plan-phased-implementation-strong-customer-authentication">https://www.fca.org.uk/news/press-releases/fca-agrees-plan-phased-implementation-strong-customer-authentication</a>
Autumn 2021	New rules designed to reduce harms arising from <b>GI pricing practices</b> are expected to come into force.	The FCA is expected to introduce the new rules four months after its Policy Statement on this matter. More information on the consultation proposals here: <a href="https://www.fca.org.uk/publications/consultation-papers/cp20-19-general-insurance-pricing-practices-market-study">https://www.fca.org.uk/publications/consultation-papers/cp20-19-general-insurance-pricing-practices-market-study</a>

Last updated on 20 January 2021. Dates shown are based on information available at the time of publication and are therefore subject to change.

The information provided in this Newsletter is based on the Managing General Agents' Association's knowledge and understanding of regulatory issues at the date of publication. However, it is generic in content, and matters in UK regulation change regularly. Members should take their own professional advice in connection with any issues which could affect their business. The Managing General Agents' Association accepts no responsibility or liability for any actions taken based on the information contained within this Newsletter.

# Regulatory Calendar

The Timing	Event	Notes / Links
1 November 2021	<b>REP008 RegData (conduct rule breach) return due</b> for all Core and Enhanced SM&CR firms for the year ending 31 August 2021.	This return, to be submitted via the FCA's RegData system, will for the first time include all staff who are not Senior Managers (apart from ancillary staff). More information here: <a href="https://www.fca.org.uk/firms/senior-managers-and-certification-regime/rep008-solo-regulated-firms">https://www.fca.org.uk/firms/senior-managers-and-certification-regime/rep008-solo-regulated-firms</a>
Q4 2021	EIOPA expected to publish a report on the <b>application of the Insurance Distribution Directive</b> .	EIOPA is intending to report on how the IDD has improved insurance distribution, in particular for SMEs. More information here: <a href="https://www.eiopa.europa.eu/content/survey-application-insurance-distribution-directive">https://www.eiopa.europa.eu/content/survey-application-insurance-distribution-directive</a>
28 February 2022	Date by which firms must submit their first GABRIEL report REP019 ( <b>Value measures report</b> form).	The report will cover the reporting period 1 July 2021 to 31 December 2021. More information here: <a href="https://www.fca.org.uk/publications/policy-statements/ps20-9-general-insurance-value-measures">https://www.fca.org.uk/publications/policy-statements/ps20-9-general-insurance-value-measures</a>
H1 2022	<b>Gibraltar Authorisation Regime (GAR)</b> expected to be launched.	Following the UK and Gibraltar leaving the EU, the UK is planning to introduce a new authorisation regime for Gibraltar firms. More information here: <a href="https://www.fca.org.uk/publications/corporate-documents/regulatory-initiatives-grid">https://www.fca.org.uk/publications/corporate-documents/regulatory-initiatives-grid</a>

Last updated on 20 January 2021. Dates shown are based on information available at the time of publication and are therefore subject to change.

The information provided in this Newsletter is based on the Managing General Agents' Association's knowledge and understanding of regulatory issues at the date of publication. However, it is generic in content, and matters in UK regulation change regularly. Members should take their own professional advice in connection with any issues which could affect their business. The Managing General Agents' Association accepts no responsibility or liability for any actions taken based on the information contained within this Newsletter.