

# Regulatory Calendar

The Timing	Event	Notes / Links
21 June 2021	Deadline for responses to the FCA's consultation on <b>preventing claims management phoenixing</b> by financial services firms.	More information here: <a href="https://www.fca.org.uk/publications/consultation-papers/cp21-14-preventing-claims-management-phoenixing">https://www.fca.org.uk/publications/consultation-papers/cp21-14-preventing-claims-management-phoenixing</a>
Q2 2021	LMA expected to unveil a new business and distribution model for <b>Lloyd's delegated authorities</b> .	The initiative has been named Project DARE (Delegated Authority RE-imagined). More information here: <a href="https://www.lmalloyds.com/LMA/News/Releases/lma_171120.aspx">https://www.lmalloyds.com/LMA/News/Releases/lma_171120.aspx</a>
1 July 2021	Date on which relevant firms must start <b>recording value measures data</b> for most personal lines products.	More information here: <a href="https://www.fca.org.uk/publications/policy-statements/ps20-9-general-insurance-value-measures">https://www.fca.org.uk/publications/policy-statements/ps20-9-general-insurance-value-measures</a>
July 2021	FCA expected to issue its <b>Business Plan</b> for 2021/22 in which it will set out its work programme and priorities for the year ahead.	Three months later than usual, the FCA Business Plan will be published alongside its 2020/21 Annual Report and Accounts. More information here: <a href="https://www.fca.org.uk/news/statements/fca-business-plan-2021-22">https://www.fca.org.uk/news/statements/fca-business-plan-2021-22</a>
July 2021	CMA expected to issue a further update report on <b>tackling the 'loyalty penalty'</b> .	The CMA is expected to issue an update on how the FCA and other regulators have addressed the 'loyalty penalty' issue since its initial report in December 2018. More information here: <a href="https://www.gov.uk/government/news/cma-publishes-loyalty-penalty-update">https://www.gov.uk/government/news/cma-publishes-loyalty-penalty-update</a>
31 July 2021	Deadline for responses to the FCA's first Consultation Paper on <b>A new Consumer Duty</b> .	The new duty would apply to 'retail clients' which includes SMEs as well as individuals. More information here: <a href="https://www.fca.org.uk/publications/consultation-papers/cp21-13-new-consumer-duty">https://www.fca.org.uk/publications/consultation-papers/cp21-13-new-consumer-duty</a>
1 October 2021	New FCA <b>product governance and premium finance rules</b> come into effect.	More information here: <a href="https://www.fca.org.uk/news/press-releases/fca-confirms-measures-protect-customers-loyalty-penalty-home-motor-insurance-markets">https://www.fca.org.uk/news/press-releases/fca-confirms-measures-protect-customers-loyalty-penalty-home-motor-insurance-markets</a>

Last updated on 28 May 2021.

Dates shown are based on information available at the time of publication and are therefore subject to change.

The information provided in this Newsletter is based on the Managing General Agents' Association's knowledge and understanding of regulatory issues at the date of publication. However, it is generic in content, and matters in UK regulation change regularly. Members should take their own professional advice in connection with any issues which could affect their business. The Managing General Agents' Association accepts no responsibility or liability for any actions taken based on the information contained within this Newsletter.

# Regulatory Calendar

The Timing	Event	Notes / Links
1 November 2021	<b>REP008 RegData (conduct rule breach) return due</b> for all Core and Enhanced SM&CR firms for the year ending 31 August 2021.	This return will, for the first time, cover all staff who are not Senior Managers (apart from ancillary staff). More information here: <a href="https://www.fca.org.uk/firms/senior-managers-and-certification-regime/rep008-solo-regulated-firms">https://www.fca.org.uk/firms/senior-managers-and-certification-regime/rep008-solo-regulated-firms</a>
Q4 2021	EIOPA expected to publish a report on the <b>application of the Insurance Distribution Directive</b> .	EIOPA is intending to report on how the IDD has improved insurance distribution, in particular for SMEs. More information here: <a href="https://www.eiopa.europa.eu/content/survey-application-insurance-distribution-directive">https://www.eiopa.europa.eu/content/survey-application-insurance-distribution-directive</a>
December 2021	FCA expected to issue a second Consultation Paper on <b>A new Consumer Duty</b> .	More information here: <a href="https://www.fca.org.uk/publications/consultation-papers/cp21-13-new-consumer-duty">https://www.fca.org.uk/publications/consultation-papers/cp21-13-new-consumer-duty</a>
1 January 2022	New FCA <b>pricing, auto-renewal and reporting rules</b> come into effect, with limited transitional provisions.	More information here: <a href="https://www.fca.org.uk/news/press-releases/fca-confirms-measures-protect-customers-loyalty-penalty-home-motor-insurance-markets">https://www.fca.org.uk/news/press-releases/fca-confirms-measures-protect-customers-loyalty-penalty-home-motor-insurance-markets</a>
17 January 2022	End of transitional period for the new FCA rules on <b>pricing and auto-renewal disclosure</b> .	Firms must have their processes in place by this date, providing they backdate benefits to customers to 1 January 2022. More information here: <a href="https://www.fca.org.uk/news/press-releases/fca-confirms-measures-protect-customers-loyalty-penalty-home-motor-insurance-markets">https://www.fca.org.uk/news/press-releases/fca-confirms-measures-protect-customers-loyalty-penalty-home-motor-insurance-markets</a>
January 2022	FCA expected to consult on the proposed <b>FSCS Management Expenses Levy Limit</b> for 2022/23.	
1 February 2022	Private Motor Insurance providers (including insurance intermediaries) are required to submit their <b>Annual PMI Compliance Statement</b> to the CMA by this date.	

Last updated on 28 May 2021.

Dates shown are based on information available at the time of publication and are therefore subject to change.

The information provided in this Newsletter is based on the Managing General Agents' Association's knowledge and understanding of regulatory issues at the date of publication. However, it is generic in content, and matters in UK regulation change regularly. Members should take their own professional advice in connection with any issues which could affect their business. The Managing General Agents' Association accepts no responsibility or liability for any actions taken based on the information contained within this Newsletter.

## Regulatory Calendar

The Timing	Event	Notes / Links
28 February 2022	Date by which firms must submit their first GABRIEL report REP019 ( <b>Value measures report</b> form).	The report will cover the reporting period 1 July 2021 to 31 December 2021. More information here: <a href="https://www.fca.org.uk/publications/policy-statements/ps20-9-general-insurance-value-measures">https://www.fca.org.uk/publications/policy-statements/ps20-9-general-insurance-value-measures</a>
28 February 2022	End of transitional period for disclosures under the FCA's <b>new auto-renewal rules</b> .	Firms must have made contact with customers to provide the required information where this has not already been done. More information here: <a href="https://www.fca.org.uk/news/press-releases/fca-confirms-measures-protect-customers-loyalty-penalty-home-motor-insurance-markets">https://www.fca.org.uk/news/press-releases/fca-confirms-measures-protect-customers-loyalty-penalty-home-motor-insurance-markets</a>
14 March 2022	Latest date by which payment service providers must have fully implemented <b>Strong Customer Authentication (SCA)</b> measures for online sales.	More information here: <a href="https://www.fca.org.uk/news/statements/deadline-extension-strong-customer-authentication">https://www.fca.org.uk/news/statements/deadline-extension-strong-customer-authentication</a>
31 March 2022	New FCA rules and guidance on <b>operational resilience</b> come into effect, with a three-year transition period.	In the insurance sector, the scope of the new rules is limited to insurers and enhanced SMCR firms only. More information here: <a href="https://www.fca.org.uk/publications/policy-statements/ps21-3-building-operational-resilience">https://www.fca.org.uk/publications/policy-statements/ps21-3-building-operational-resilience</a>
31 March 2022	Deadline for submitting an application to the FCA for the <b>cancellation of a firm's authorisation</b> , if payment of regulatory fees for 2021/22 is to be avoided.	
H1 2022	<b>Gibraltar Authorisation Regime (GAR)</b> expected to be launched.	Following the UK and Gibraltar leaving the EU, the UK is planning to introduce a new authorisation regime for Gibraltar firms. More information here: <a href="https://www.fca.org.uk/publications/corporate-documents/regulatory-initiatives-grid">https://www.fca.org.uk/publications/corporate-documents/regulatory-initiatives-grid</a>
July 2022	FCA expected to publish rules for <b>A new Consumer Duty</b> .	More information here: <a href="https://www.fca.org.uk/publications/consultation-papers/cp21-13-new-consumer-duty">https://www.fca.org.uk/publications/consultation-papers/cp21-13-new-consumer-duty</a>

## Regulatory Calendar

The Timing	Event	Notes / Links
Early 2024	FCA to undertake a full revaluation of the pricing practices and associated remedies it introduced in 2021.	More information here: <a href="https://www.fca.org.uk/news/press-releases/fca-confirms-measures-protect-customers-loyalty-penalty-home-motor-insurance-markets">https://www.fca.org.uk/news/press-releases/fca-confirms-measures-protect-customers-loyalty-penalty-home-motor-insurance-markets</a>
31 March 2025	End of three-year transition period for FCA rules and guidance on <b>operational resilience</b> .	In the insurance sector, the scope of the new rules is limited to insurers and enhanced SMCR firms only. More information here: <a href="https://www.fca.org.uk/publications/policy-statements/ps21-3-building-operational-resilience">https://www.fca.org.uk/publications/policy-statements/ps21-3-building-operational-resilience</a>