

**2019 California Mid-State Fair**  
**ON-SALE DAY TICKET PURCHASING PROCEDURES**  
SECURITY may be on site to enforce all ON-SALE PURCHASING PROCEDURES  
Internet / Call Center (Phone Sales) / Walk in

**10:00 A.M.**  
**Public On-Sale**  
**Internet and Call Center Only!!!!**

**[www.midstatefair.com](http://www.midstatefair.com)**  
**1-855-965-7834, 805-238-3565 or 1-800-909-3247**

- Six (6) ticket limit per show per order (unless specified differently by Artist Management). This policy is in effect to discourage unfair ticket buying practices.
- We reserve the right to cancel any or all customer orders and tickets without notice to you if you exceed the posted ticket purchasing limits.  
*Customer orders are associated with the same name, email address, billing address, credit card number or any other information. This includes all tickets purchased via the internet, call center, counter or any combination listed.*
- Accepted methods of payment: Visa, MasterCard, American Express or CMSF Gift Card.

**Instructions:**

- **Internet** – You must be on our website at [www.midstatefair.com](http://www.midstatefair.com) to purchase tickets directly. Select the show you are purchasing. Select the number of seats and price level you are wanting to purchase, and press continue. The best available seating will be displayed on your screen for the selection you made. Select release seats to select again or payment to continue. At this time, you will select the delivery method, Mobile, Print at Home, Standard Mail, Priority Delivery (some may have additional fees) and continue with your patron account number or create new patron. Once your patron information is complete, correct on the screen, you will need to enter your payment method and complete your sale. At this point once payment is processed.... All sales are final.
- **Call Center** – Call one of the numbers listed above. Once you have been connected to the operator, let them know the show you are interested in purchasing, the price level of the seating, your preference of seating area (floor or grandstand if your price level has both) and how many tickets you need. At this time the phone operator will let you know the best available seating available. If you approve of the seating, you will let the operator know what the method of delivery you want for the tickets, Mobile, Print at Home, Mail, Priority Delivery (additional fees may apply). The operator will then collect your name and verify your address, if your information is already in the computer, or set up a new account for you. At this time, they will enter the credit card information you provide and process your order. Once the order is processed.... All sales are final.

**1:00 P.M.**  
**Public On-Sale**  
**California Mid-State Fair Box Office Walk-in Sales!!!**

- Six (6) ticket limit per show per order (unless specified differently by Artist Management). This policy is in effect to discourage unfair ticket buying practices.
- We reserve the right to cancel any or all customer orders and tickets without notice to you if you exceed the posted ticket purchasing limits.  
*Customer orders are associated with the same name, email address, billing address, credit card number or any other information. This includes all tickets purchased via the internet, call center, counter or any combination listed.*
- **Instructions:**  
Customers are assisted on a first come, first serve basis in the Box Office. Please be ready to provide the show you are interested in purchasing, the price level of the seats and the number of seats you are wanting to purchase. The counter sales person will provide you the best seating available at that time. You will need to provide payment and your order will be processed. Your tickets and receipt will print out and after signing your credit card receipt (if applicable) you will take the tickets and payment receipt with you at the time of purchase. These tickets are not re-printable or refundable

**Locations and Methods of accepted payments at each location:**

- CMSF Box Office – 2198 Riverside Ave, Paso Robles: Cash; Check with valid ID; Visa, MasterCard or American Express with valid ID and CMSF Gift Card.  
*(Please note: we will not accept checks or use of credit cards from anyone except the person whose name appears on the document/card - even with written permission. No Exceptions Will Be Made!!!)*
- Website - **www.midstatefair.com**: Visa, MasterCard, American Express or CMSF Gift Card
- Call Centers – **1-855-965-7834, 805-238-3565 or 1-800-909-3247**: Visa, MasterCard, American Express or CMSF Gift Card

**General Hours of Operation**

**California Mid-State Fair Box Office: 9:00 a.m. – 4:00 p.m. Monday – Friday / Closed Saturday and Sunday**

**Websites: open 24 hours a day**

**Call Center: 7 days a week / 5:00 am – 10:00 pm**

***TAKE CARE OF YOUR TICKETS AND PUT THEM IN A SAFE PLACE!!!***  
**ALL SALES ARE FINAL - THERE ARE NO REFUNDS ON LOST, STOLEN, DISPUTED OR DESTROYED TICKETS**