



St. Paul-Ramsey Medical Center.  
Hospital and Medical Center Records.

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St. Paul-Ramsey Medical Center  
Overview of 1984 Proposed Budget

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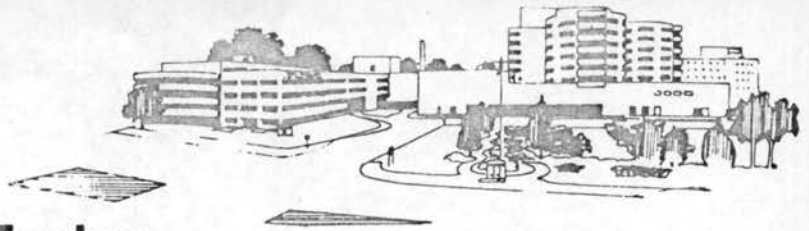
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# St. Paul-Ramsey Medical Center

640 Jackson Street

Saint Paul, Minnesota 55101

(612) 221-3456

September 1, 1983

The Honorable Board of Ramsey County Commissioners  
County of Ramsey  
316 Courthouse  
St. Paul, Minnesota 55102

Commissioners:

Enclosed is the proposed 1984 St. Paul-Ramsey Medical Center budget for your review. The budget is presented in two parts. The first part is the proposed Operating Budget and the second part is the Capital Equipment and Special Projects Budget.

## Budget Preparation

These budgets were proposed with the consultation and advice of the administrative and medical department managers and their staff. Reviews have been done by the Medical Center's Budget Review Committee and the Commission's Finance/Personnel Committee and the budget was recommended to the Medical Center Commission for preliminary approval on August 31, 1983. The Commission did give such approval for transmittal to the Ramsey County Board. The Planning Update (Attachment I) presents an environmental assessment reviewed by the Commission's Planning and Development Committee and is a context in which our financial and strategic planning must take place.

In December, 1982 and early 1983, a series of goals and objectives were adopted by the Commission (Attachment II). These were adopted in partial response to the Medical Center's financial and strategic planning.

In June, 1983 the Medical Center Finance/Personnel Committee approved the following guidelines to be used by Medical Center staff in preparing the 1984 budget:

1. Prepare a 1984 Operating Budget based upon the 1983 budget on a "frozen basis" making adjustments for only known or expected inflationary factors.
2. No new positions, programs, nor unusual expenditure increases will be authorized beyond 1983 levels.
3. This budget will provide the operating plan for the first quarter of 1984, or until a more accurate budget preparation can be undertaken on the basis of new revenue forecasts.



4. As soon as the impact/effect of the new Medicare and Medicaid regulations can be determined, the departmental managers will be called upon to prepare a revised 1984 budget based upon these new data. It is anticipated that November and December will be the time schedule for preparation of the revised 1984 budget to be used for the last three quarters of 1984.

#### 1984 Operating Budget

The Operating Budget for 1984 is proposed at \$86,999,477.

1984 Proposed Budget	\$86,999,477
1983 Approved Budget	<u>\$81,685,103</u>
Dollar Increase	\$ 5,314,374
Percent Increase	6.5%

The major components of the increases in expenditures are as follows:

Wages and Salaries	\$2,869,311
Fringe Benefits	978,790
Fees	268,491
Medical Supplies	1,108,837
Other Supplies	283,202
Fuel and Utilities	404,753
All Other Expense	(821,010)
Depreciation	222,000

The reduction in Other Expenses represents a change in our information system from a purchased service to a medical center unit. The cost reduction is offset by adjusted personnel and depreciation costs.

A summary of the various inflationary factors and other known changes in the 1984 budget are as follows:

1. Wage and Salary adjustments were estimated based upon talks with Civil Service. An overall salary adjustment of 6% was used for 1984; this includes a 4% cost-of-living adjustment and, based on experience, 2% for merit/tenure increases throughout the year.
2. Fringe benefits were adjusted upwards by 11% on an overall basis using current CPI Information as the index.
3. All other areas of expense were adjusted upward from approximately 5% to 27% depending upon the current and expected price increase using available information.
4. The overall medical center expense increase including all salary increases and depreciation is 6.5% and on target with recently reported data of 6.4% by the American Hospital Association. This is well below the projected national hospital inflation (market basket) of 9.0% projected in the August 6 issue of Rate Controls Report.

The increase in budgeted full time equivalent employees from 2,065.37 to 2,070.41 is due to the change in Information Systems from the purchased service to a medical center provided service.

To ensure the continued fiscal viability of the medical center, a working capital requirement of 3.2% of gross patient revenue is being provided. This represents a modification of an earlier objective of 4% in order to moderate proposed rate adjustments. An objective of the November review process will be to restore the 4% working capital target.

An overall rate adjustment of 9.9% is required to fund the proposed budget. This rate adjustment is well within estimated rate adjustments expected nationally for acute care hospitals of 14% and in Minnesota of 11% to 12%.

#### Ramsey County Support

This limit on rate adjustments is dependent upon the level of support provided by Ramsey County for the support of medically indigent and the General Assistance Medical Care contingency funds. SPRMC is projecting an increase in estimated medically indigent accounts from 4.6% of revenues in 1983 to 5.9% in 1984 due to the unstable economy, changes in governmental programs for the medically indigent, unemployment, etc.

The impact on the Medical Center requested level of support for the medically indigent has been due largely to the General Assistance Medical Care (GAMC) contingency. A comparison is below.

	<u>1983 Approved</u>	<u>1984 Request</u>	<u>Dollar Increase</u>	<u>Percent Increase</u>
Community Service - Paramedics	\$ 112,000	\$ 112,000	-0-	-0-
Medically Indigent	<u>2,829,906</u>	<u>2,974,628</u>	\$ 144,722	5.1%
Total Supported by 1 Mill	\$2,941,906	\$3,086,628	\$ 144,722	4.9%
GAMC Contingency	<u>\$2,742,128</u>	<u>\$3,900,000</u>	<u>\$1,157,872</u>	42.2%
Total Request	\$5,796,034	\$6,986,628	\$1,190,594	20.5%

While the present State Statute specifies that on July 1, 1984 rateable reductions for GAMC will be reduced from 45% to 30% for psychiatric - chemical dependency admissions, 35% to 20% for routine medical - surgical admissions, and 25% to 10% for all other services, eligibility standards are being reinstated on October 1, 1983, which will increase the number of persons covered by GAMC. It is very difficult to determine what the trade-offs will be. A continued improved economy would have a positive impact.

Attachment III displays the trends of write-offs for medically indigent care and uncollectibles. The major concern is in the GAMC contingency demands. Adequate funding of the indigent is required because the new reimbursement programs for Medicare and the medically indigent and an increasingly competitive environment in the Twin Cities no longer realistically allows shifting these unfunded costs to other third party payors.

Proposed 1984 Capital Budget

The proposed 1984 Capital Expenditures Budget is contained in the second volume.

Page 1 - 3	Department Equipment Summary
Pages 4 - 87	Department Equipment Detail
Pages 88 - 146	Department Capital Additions (Estimate for 1985 and 1986)

In allocating funds available for equipment to departments, the equipment needs were reviewed on a departmental basis and the absolutely essential items were allowed in total. All other equipment was allocated using 50% as a basis. Items considered as Special Projects were removed from the departmental budgets and included within a "Special Projects" section of the summary.

Total proposed departmental equipment budget	\$2,384,257
Total special projects to be considered	<u>4,887,040</u>
Total proposed capital budget	\$7,271,197

Funding for the 1984 capital expenditure budget would be as follows:

1984 depreciation expense	\$3,394,000
Amount allocated from the funded depreciation account	<u>3,877,797</u>
Total available funds	<u>\$7,271,797</u>

Pages 88 - 146 of the Capital Budget presents preliminary reports for 1985 and 1986. Under federal law, the Commission must review and acknowledge this longer range plan.

This proposed 1984 Operation and Capital Expenditures Budget represents our best effort given what we know today. As stated previously, when better information becomes available to more accurately project expected revenues, we will undertake the task of preparing a revised 1984 operational budget.

Respectfully submitted,

*Harry Moberg*

Harry Moberg  
Chairman  
St. Paul-Ramsey Medical Center Commission

*David W. Gitch*

David W. Gitch  
Executive Director  
St. Paul-Ramsey Medical Center

## ATTACHMENT I

### ST. PAUL-RAMSEY MEDICAL CENTER

#### PLANNING UPDATE

##### Introduction

Fundamental changes are occurring in the hospital industry. Powerful external forces will exert influence in an unprecedented way. Dramatic changes in the payment for health care services, intense pressures to reduce inpatient utilization, a persistent demographic transition, and intense competition in the Twin Cities metropolitan area demand constant attention by the medical center.

The ability to successfully respond to these changes will require enlightened and progressive approaches to the difficult issues facing us today and in the future. Five of the most important factors which may affect the medical center are discussed in this review: (1) financing changes, (2) demographic trends, (3) utilization patterns, (4) competition, and (5) technology.

##### Financing Changes

###### Description

Dramatic changes in payment mechanisms constitute the the most important single factor impinging on the hospital industry. Both the federal and state governments are scheduled to transform patient care financing from retrospective cost reimbursement to a prospective payment system.

Today less than 4% of SPRMC's revenue is derived from prepaid/capitation sources. Beginning January 1, 1984, both federal and state payments--approximately 50% of SPRMC revenue sources--will be on a prospective payment basis (subject to gradual implementation over three years).

It is prudent to conclude that commercial health insurance carriers will rapidly follow the pattern established by government payors. Therefore, we should expect that within three years 75% to 85% of all medical center inpatient revenue sources will be based on some sort of prospective payment/capitation basis.

There are also changes regarding outpatient ambulatory care. Medicare reimbursement for hospital-based physicians is being reduced 40% to 60% while the Medicaid and General Assistance medical care program refused to pay the medical center outpatient facility charge as of July 1, 1983.

###### Discussion

These financing changes will not have a uniform affect on hospital utilization. For example, on the inpatient side, Medicare DRG payments, as well as prospective Medicaid and General Assistance medical care payments provide an incentive to increase admissions and decrease length of stay. On



the other hand, HMO risk-sharing contracts provide an incentive to decrease both admissions and length of stay.

On the outpatient side of the coin, both capitation payment and prospective payment systems will provide an incentive to substitute outpatient utilization for inpatient hospital days. On the other hand, capitation payments will also provide an incentive to reduce the number of specialty consults and referrals. In addition, the Medicaid and General Assistance medical care program refusal to pay facility charges for outpatient visits seriously jeopardizes the ability to provide services for these clients. The table below shows how these financing changes may affect utilization.

# Effects of Patient Payment Changes on Medical Center Utilization

<u>Payor Source</u>	<u>Percent of Total SPRMC Revenue (1982)</u>	<u>Payment Change</u>	<u>Effect on Utilization</u>
<u>Inpatient</u>			
Medicare	23%	DRG prospective payment (3 yr period begins 1-1-84)	Increase admissions(?) Decrease length of stay Decrease ancillary service
Medicaid	14%	Prospective payment	Same as above
GAMC	2%	Prospective payment	Same as above
Commercial Insurance	24%	Anticipate pros- pective payment	Same as above
HMO	2%	None	Decrease admissions Decrease length of stay Decrease ancillary services
Self Pay	5%	None	None foreseen
<u>Outpatient</u>			
Medicare	9%	Limits for paying hospital-based physicians	Inpatient changes may increase outpatient utilization (?)
Medicaid	6%	Omit facility charge	Financial jeopardy for institution
GAMC	1%	Omit facility charge	Same as above
Commercial	10%	Physicians AWARE Program	Incentives to physician for outpatient surgery
HMO	1%	None	Increase outpatient utilization
Self Pay	4%	None	None

As private hospitals become sophisticated with case mix analysis, there may be a temptation to direct non-profitable cases to St. Paul-Ramsey Medical Center. The challenge for the medical center will be to provide care in an efficient way for cases which other hospitals have judged to be non-profitable.

Finally, these financing changes may exert extreme pressure to reduce costs. If care cannot be provided at the price provided by the payors, a negative income balance will result.

#### Response

A number of activities are currently underway or recommended to prepare for these financing changes.

- A preliminary pilot study analyzing DRGs has been conducted and a follow-up study is in progress.
- With an increase in prospective/capitation payments, it is recommended that an accurate and timely patient information system be developed to monitor utilization and costs.
- Almost certainly there will be a decline in total patient days. This prompts an increased emphasis on alternative care programs such as occupational health, wellness programs, and ambulatory care as well as continued exploration into diversification such as Senior Health Plan and joint venture efforts.

### Demographic Trends

#### Description

The demography of the St. Paul-Ramsey Medical Center primary service area is gradually and persistently changing to an older population. The age distribution for Ramsey County and Washington County is shown in Tables 1 and 2. These population pyramids show a smaller base among the young as a portion of the total population and an increasing portion of elderly.

#### Discussion

There are two implications of these population changes. First, the elderly population in St. Paul-Ramsey Medical Center's service area will more than double in the next thirty-five years. Second, as a national average, the elderly represent 11% of the total population, yet consume nearly 30% of the health care resources in the nation. All indications suggest that society, and more specifically the federal government, will demand more efficient ways to treat this population because of the massive amount of expenditures involved.

#### Purpose

These changing demographic trends present the need to identify new and innovative approaches for serving the health care needs of the elderly. St. Paul-Ramsey Medical Center's involvement in Senior Health Plan represents a major initiative in responding to these changes. Specific interventions include:

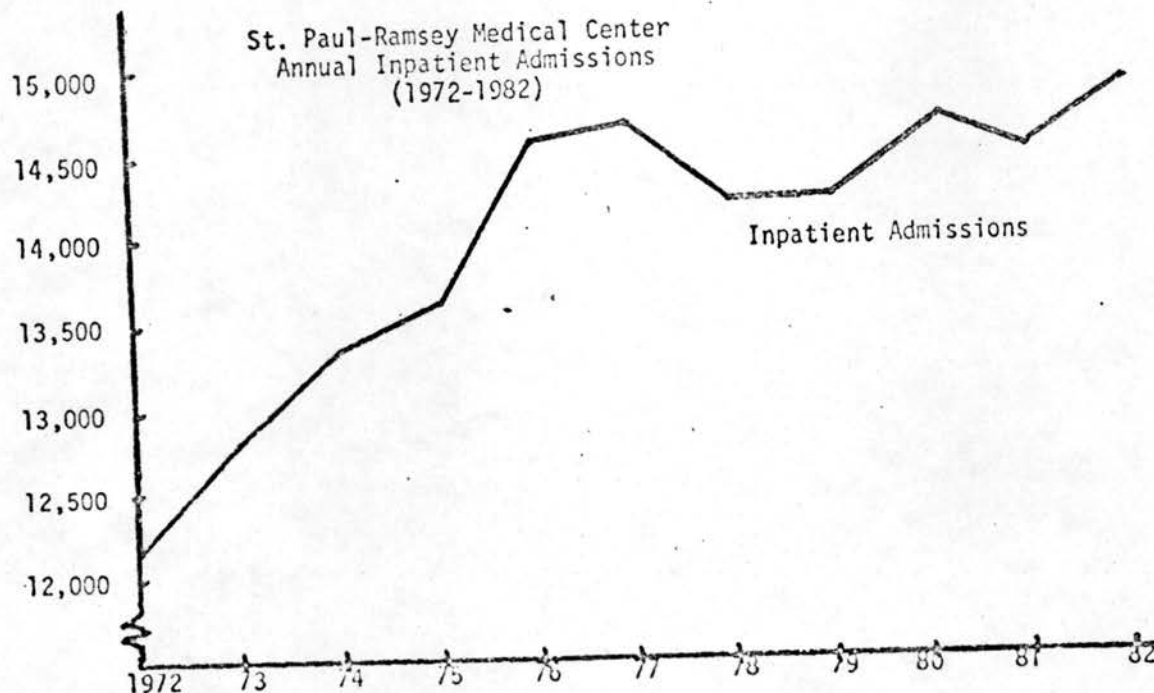
- Continue and expand development of Senior Health Plan,
- Investigate and pursue other alternative forms of health care delivery.
- Monitor hospice legislation and perform additional feasibility studies when payment amounts are known.

### Medical Center Utilization

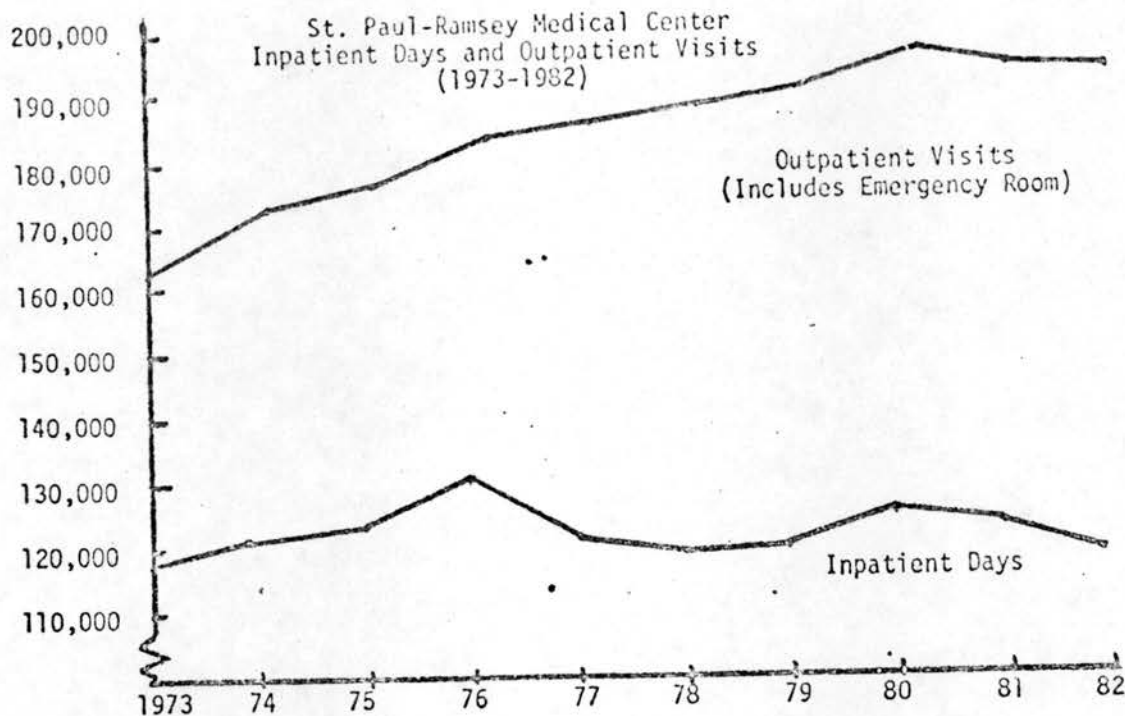
#### Description

Inpatient admission to Twin Cities metropolitan area hospitals has decreased rapidly during the last decade. There are many reasons for this trend: (1) changing medical opinion about the need for hospitalization, (2) outpatient care is being substituted in physician offices and other outpatient settings, and (3) Medical opinion about the need for surgery has changed.

However, unlike the metropolitan-area trend, admissions to St. Paul-Ramsey Medical Center have not decreased. The graph below shows that a fairly steady movement for medical center admissions over the last ten years.



On the other hand, total inpatient days have been declining on a fairly steady downward curve over the last ten years. This trend has been offset by the increase in outpatient visits. The graph below shows these trends.



### Discussion

Many forces will continue to push for substituting inpatient care with outpatient care (e.g., DRGs, Medicaid changes, capitation contracts, PPOs and the AWARE Program for physicians). All indications suggest the demand for inpatient care will steadily decrease. As a result, it is unlikely that any Twin Cities hospital will experience a growth in patient days. This forecast could be revised if hospital closures occurred through an inability to compete in the marketplace; an event which some observers predict is likely to happen.

### Response

There is a pattern of decreasing inpatient care and St. Paul-Ramsey Medical Center is confronted with conflicting currents regarding outpatient care. On one hand, there are strong incentives to substitute inpatient care with less costly outpatient care. On the other hand, beginning July 1, 1983, the Medicaid and General Assistance Medicare Care programs refused to reimburse the hospital for outpatient facility charges. Current activities and recommended actions include the following:

- A committee is evaluating the affects of Medicaid/General Assistance Medicare Care programs



- Plans are underway to reconsider and re-evaluate the Phase III remodeling plan.
- A study is underway for developing alternative methods of organizing inpatient psychiatric care for the chronic and indigent population,
- It is recommended to investigate and explore continued opportunities for emergency referrals, specialty referrals and third tier referrals.
- Explore alternatives for obtaining specialist contracts for HMOs.
- Facilitate continued expansion of Coordinated Health Care,
- Using sound financial analysis, explore possibility of closer arrangements with community agencies such as St. Paul Rehabilitation Center; and diversification ventures such as an ambulance and transport services, and home health care service.

## COMPETITION

### Description

Competition among health care facilities and providers is a very potent force in the Twin City Metropolitan area. On the positive side, SPRMC is in a very good competitive position because of its reputation as a trauma center/specialty referral center.

On the negative side, as other hospitals define and identify market segments, there may be a tendency to ~~refer~~ profitable cases while referring unprofitable cases to St. Paul-Ramsey Medical Center. The changes in financing mechanisms discussed above may prompt this pattern at an accelerated pace.

The prevalence of HMOs and emergence of PPOs (Preferred Provider Organizations) is also a competitive factor. Currently, 26% of the Twin City population is enrolled in HMOs. However, less than 4% of SPRMC's revenues were from HMO sources in 1982. The HMO threshold for the Twin Cities is debatable, but enrollment is probably not likely to exceed 35% of the population (slightly higher if campaigns to enroll seniors are successful) since this appears to be the maximum penetration in areas which have had HMOs over a long period of time.

### Discussion

Competition is inevitable when there are excess beds and the supply of physicians grows faster than the population. Whenever supply exceeds demand, the price of goods and services is lowered and competitive forces act to reduce the number of suppliers available.

Competition will also heighten as hospital financing moves from cost reimbursement to prospective payment. The incentives will be to reduce costs and Twin City hospitals might decide to discontinue services in unprofitable areas. In a worse case scenario hospitals may develop profiles of financial high-risk cases which will be referred elsewhere (i.e. SPRMC) for treatment.

### Response

Enduring the first wave of change is the immediate challenge for SPRMC in this competitive environment. There is a serious possibility of hospital failures during this initial period. The medical center enjoys a good competitive posture, and with proper planning and programming, can thrive. Activities for responding to competitive forces include the following:

- o Initiate formal strategic formal planning for the medical center.
- o Analyze ways to transform unprofitable services from other hospitals to profitable services at SPRMC.
- o Analyze the DRG caseload to innumerate all costs and outliers. Develop profiles of high cost outliers. Study possible ways to lower these costs.
- o Analyze possibility of specialty referral contracts with large hospital chains.

- o Conduct comprehensive assessment of ambulatory care, primary care, and alternative care programs at the medical center. Consider all financial changes and changing utilization patterns.

## TECHNOLOGY

### Description

The influence of technology on medical care in the hospital industry has always been a double-edged sword. On one hand, rapid technological innovation has been a hallmark of medical advances in this nation. On the other hand, medical technology is extremely costly. In most industries new technology tends to decrease labor requirements. In the hospital industry, however, new technology tends to increase labor requirements, as long as specific procedures and tests were reimbursable by Medicare and other payors, the cost of technology were passed through to third party payors. With the change to DRG payments and other prospective strategies, however, the excessive use of technology will increase costs and decrease profits.

Financing changes will provide an incentive for a reduction in the use of technology. As a consequence, developers of technology may begin to focus priorities on those kinds of technology which will be labor saving and therefore reduce production costs.

### Discussion

As a research, teaching and trauma center, St. Paul-Ramsey Medical Center must maintain superior technology. At the same time, ways must be found to lower ancillary service costs and technology acquisition must be carefully scrutinized.

### Response

Some possible activities include the following:

- Determine the proportion of costs for ancillary services for DRG case mix.
- Examine the cost-effectiveness of replacing disposable equipment with reusable equipment.
- Establish equipment acquisition protocols that include payback periods and net present value analysis as part of the decision making criteria.
- Examine feasibility of mobile equipment and/or contracting with other institutions for sophisticated technology.

TABLE 1

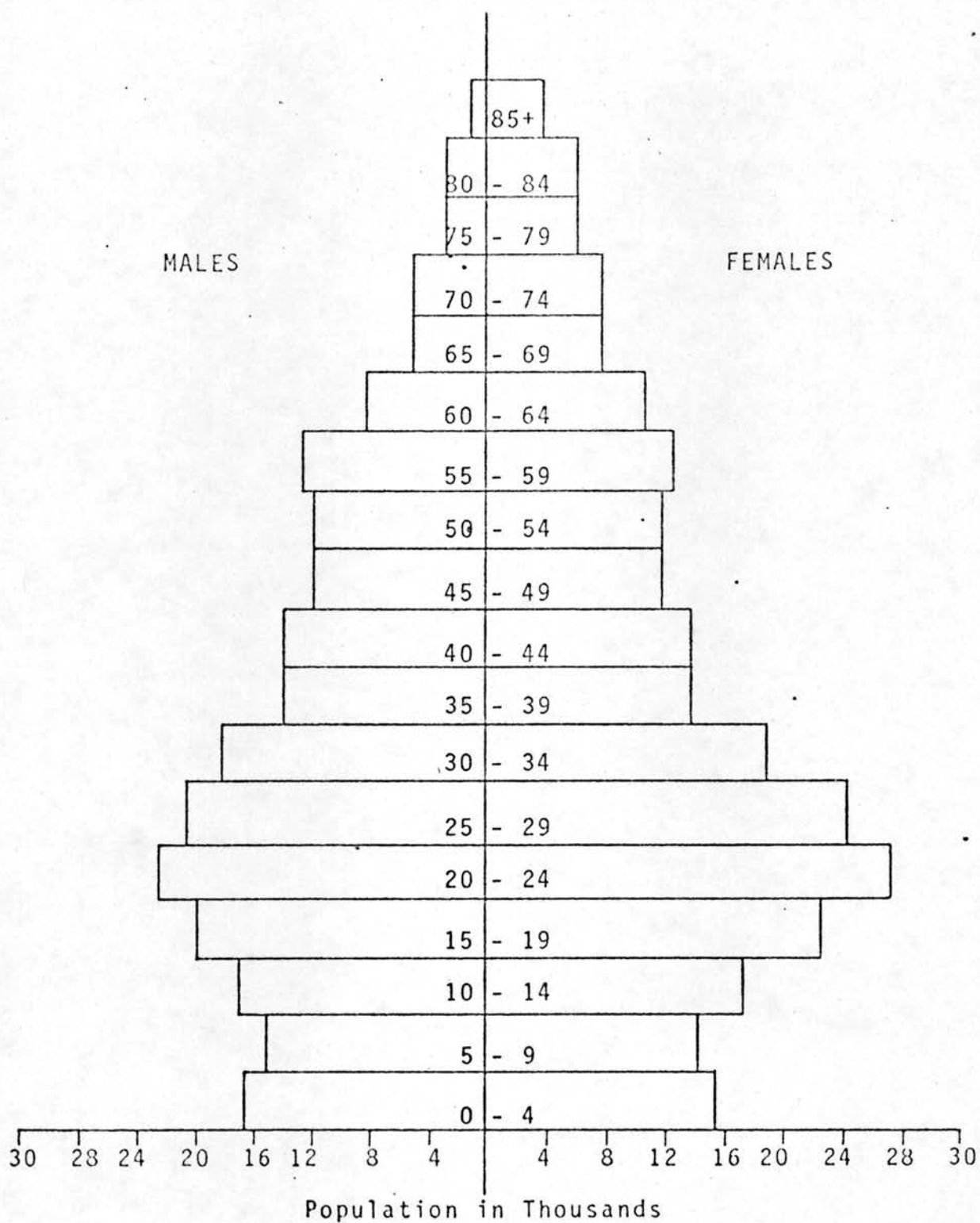
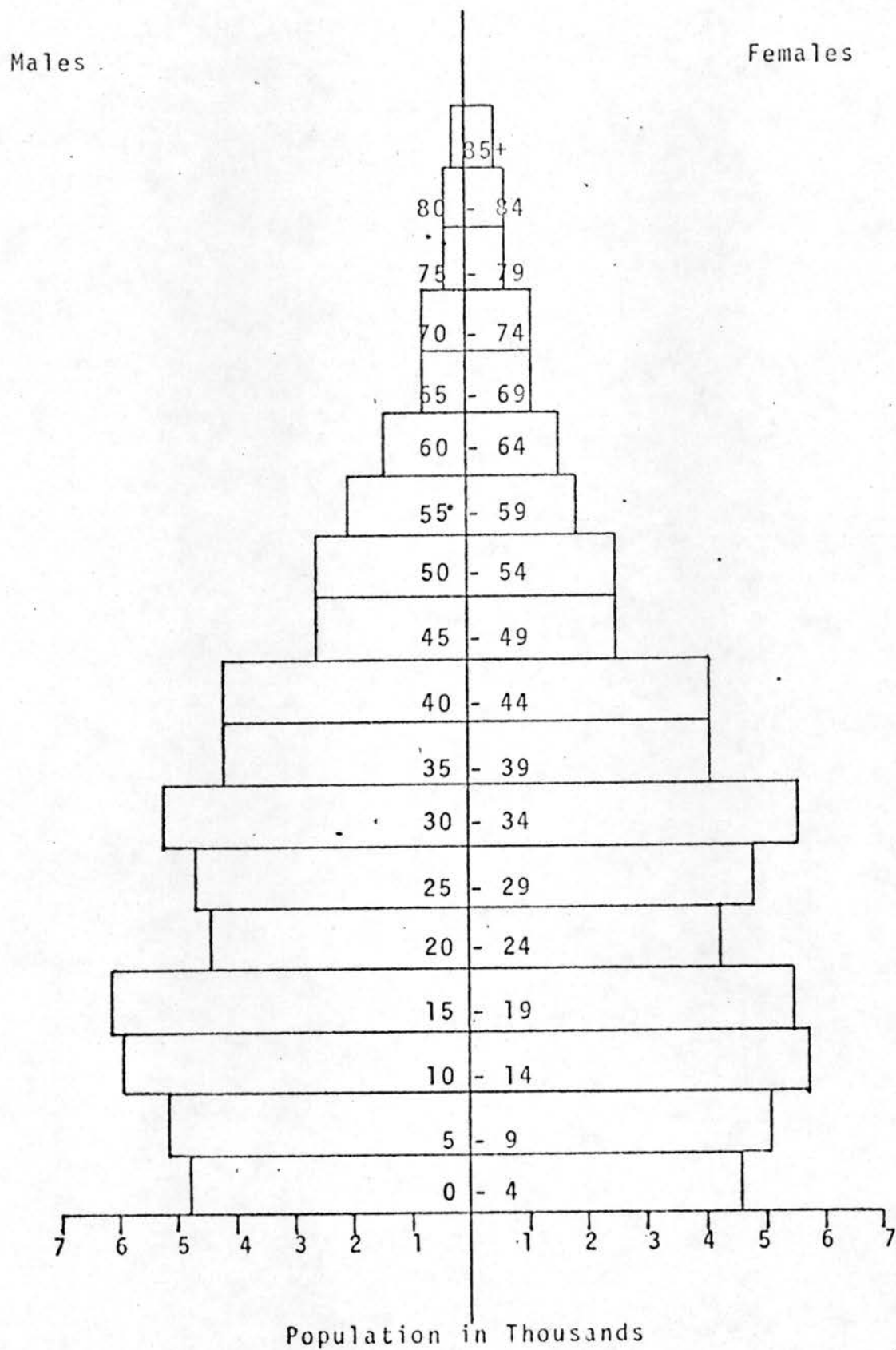
POPULATION PYRAMID FOR RAMSEY COUNTY



TABLE 2  
POPULATION PYRAMID FOR WASHINGTON COUNTY



EXISTING PROJECTS

ATTACHMENT II  
GOALS & OBJECTIVES 83-84

ARCHITECTURAL PLANNING AND CONSTRUCTION

GOALS

To accomplish the renovation  
and improvement of existing  
physical facilities

OBJECTIVES

1. To decorate and improve current  
inpatient units.
2. To engage architects and  
commence design, construction  
of remodeled vacant inpatient  
areas by 8-31-83.
3. To engage architects and  
commencement of design for  
major renovation of inpatient  
areas and new construction of  
intensive care units.
4. To prepare for and undertake  
first phases of conversion to  
district heating program.

ASSIGNMENT

1. Mr. Dixon  
Ms. Marschall
2. Mr. Dixon
3. Mr. Dixon  
Mr. Culbertson
4. Mr. Dixon

All priorities to be under-  
taken with review/approval  
of Remodeling Committee.

EXISTING PROJECTS

INFORMATION SYSTEMS

GOALS

To design and implement the new information system at SPRMC to replace existing HSS program.

OBJECTIVES

1. To recruit a Director of EDP and Staff by 3-1-83.  
(Director) and 6-1-83 (rest of staff).
2. To prepare computer systems and system design by 12-31-83.
3. To install new computing equipment on-site by 6-30-83.
4. To complete phase-out from HSS system by 1-31-84.
5. To continue assessment of patient care applications concluding in a report to Commission by 12-1-83.

ASSIGNMENT

Mr. Culbertson, Mr. McClary  
(to also assist in  
Objectives 2-5)

EDP Director, Consultant

EDP Director, Consultant

EDP Task Force

EDP Task Force

NOTE: All priorities to occur  
with appropriate review/  
approval of Finance/  
Personnel Committee.

MARKETING PROGRAM

GOALS

1. To adopt an integrated marketing function to improve awareness of marketing opportunities, improve satisfaction of target markets, and improve cost-effectiveness in marketing activities.
2. To adopt a marketing approach to major product/service decisions, considering the effects and repercussions of competitive response, changes in consumer needs and changes in reimbursement.

OBJECTIVES

1. To establish in conjunction with Ramsey Clinic Associates, P.A., four priority areas for initial marketing concentration. They will include the Emergency Medicine Department, the Occupational Health Program, Emergency Medical Services and the Satellite Clinic System, all under the umbrella of corporate institutional identity.
2. To implement the institutional identity and graphic standards program, with the hospital as the main system component and plans for integration of affiliated organizations.
3. To employ marketing representative and implementation of marketing function by 4-1-83.

ASSIGNMENT

1. Mr. Suwinski,  
Mr. Gitch
2. Ms. Rainford
3. Mr. Suwinski  
Mr. Gitch

NOTE: All priorities to occur under appropriate review/ approval of Planning/ Development Committee.



## EMERGENCY MEDICAL SERVICES

### GOALS

1. To develop and implement a specific set of techniques for promoting St. Paul-Ramsey emergency medical and critical care capabilities directly to the public.
2. To seek out a hospital and physician group in the "third tier" referral area for development of a broad based relationship, that will lead to the referral of patients requiring critical and tertiary care.
3. To maintain and strength relationships with area ambulance services.

### OBJECTIVES

1. To promote EMS/critical care capabilities directly to the public and maintaining and strengthening relationships with ambulance services.
2. To promote EMS/critical care capabilities to "third tier" referral area physicians.
3. To promote EMS/critical care capabilities to outstate physicians.
4. To implement ReadyCare concept on campus at SPR by 2-1-83 and to public by 3-15-83.

### ASSIGNMENT

1. Mr. Meyer  
Dr. Campion
2. Mr. Meyer  
Dr. Campion
3. Mr. Meyer  
Dr. Campion
4. Dr. Cicero, Ms. Schmidt,  
Ms. Ales, Ms. Marschall

NOTE: All priorities to occur under appropriate review/approval of Planning/Development Committee.

## CAPITAL FORMATION

### GOALS

1. To reaffirm SPRMC's commitment to provide a high quality environment for rendering patient care.
2. To formulate plans which ensure that capital funds will be adequate to cover needed expansion, remodeling and equipment purchasing.
3. To evaluate the appropriateness and extent of urgency for developing relations with organizations which can provide access to capital.

### OBJECTIVES

1. To analyze funding alternatives resulting in identification of ways to raise capital to meet future needs. To develop a plan to meet the needs shown by this analysis.
2. Plan to be developed by 11-1-83 to Finance/Personnel Committee.

### ASSIGNMENT

Mr. Gitch, Mr. Culbertson, and Mr. McClary in conjunction with appropriate financial consultants

Finance/Personnel Committee

All priorities to be undertaken with appropriate review/approval of the Finance/Personnel Committee.

## FUND DEVELOPMENT

### GOALS

1. To actively pursue development efforts in order to obtain financial support for the medical center's missions, aims and programs.
2. To utilize fund development for a substantial portion of its long-term capital needs.
3. To undertake corporate image building in the creation of greater awareness, understanding and acceptance of the medical center and its objectives among the public it serves or would like to serve.

### OBJECTIVES

1. To organize and staff a Development Office to serve as the foundation of the major effort in image and fund development.

### ASSIGNMENT

Primary responsibility rests with  
M.E.R.F. Board  
(Staff - Mr. Landis,  
Mr. Suwinski of R.C.A.)

Secondary responsibility for  
Coordination - Mr. Gitch  
Finance/Personnel Committee

AFFILIATE WITH OTHER PROVIDERS

GOALS

1. To continue a policy of independence and self-governance in relation to other hospitals and health care systems; but will aggressively pursue opportunities for cooperation with any and all of these organizations in specific programmatic areas.
2. To pursue, in cooperation with RCA, development of its own "vertically" integrated system, involving a range of providers of non-hospital services as well as other hospital services.

OBJECTIVES

1. To consider through MAPTH establishment of an equipment pooling and servicing program by 9-1-83.
2. To consider through MAPTH establishment of a cooperative hospice care program involving the member institutions, feasibility assessed by 6-30-83.
3. To consider through MAPTH development of a data system which can be specifically used to measure the effectiveness of our teaching hospitals and potentially be used as an educational tool for students.
4. To consider through MAPTH after further clarification, the potential establishment of a "technology center" to monitor and evaluate for acquisition or sharing by the member institutions new forms of medical and health care technology.
5. To consider through MAPTH assessment of public relations effort on a joint basis involving the image of the teaching hospitals.
6. To consider through MAPTH establishment of the personnel training program in management for middle managers within the MAPTH institutions by 9-1-83.

ASSIGNMENT

1. Mr. Dixon
2. Messrs. Riley & Culbertson
3. Ms. Giovannini
4. Mr. Dixon,  
Mrs. Marschall
5. Ms. Rainford
6. Ms. Lawrence

All priorities to be undertaken under review/approval of Planning and Development Committee.



SERVICE MANAGEMENT CORPORATION

GOALS

1. To pursue ongoing exploration and development of innovative forms of relating to other health and human service organizations in order to ensure its long-term viability and fulfillment of mission.
2. To serve as a leader in the development of new and innovative forms of health care services, education and research.
3. To evaluate the appropriateness and effectiveness of its relationships with other organizations in order to maximize program development, share of marketplace, access to capital, educational programs and research.

OBJECTIVES

1. To organize to commit its technical resources to serve a major role in program development of SMC, Inc.
2. To conduct the necessary financial feasibility studies to minimize the risk incurred in this project.
3. To recruit staff of SMC. President appointed by 1-15-83.

ASSIGNMENT

1. Mr. Nye, Mr. Gitch
2. Mr. Nye, Mr. Gitch
3. Completed with selection of George Halvorson

Priorities to be undertaken with review/approval of Planning and Development Committee.

## MEDICAL CENTER RESTRUCTURING

### GOALS

1. To organize/structure the Commission in a way that most efficiently and effectively achieves its responsibilities of:
  - a. specifying institutional mission, philosophy, goals
  - b. establish policies
  - c. appoint and evaluate management and its strategies
  - d. protect and enhance assets
  - e. assure quality
2. To enhance communications with the various constituencies regarding the mission, goals, plans, programs and services of the medical center.
3. To assume a leadership position in joint planning efforts with other organizational units on the medical center campus and with the County Board.
4. To provide Commission membership that is representatives of the constituencies served and dedicated to the mission and goals of the medical center.

### OBJECTIVES

1. To complete agenda for accomplishment of items 1 a-e by 12-1-83
2. To develop a plan to accomplish this goal by 4-1-83.
3. To form this agenda by 5-1-83.
4. To develop a program for current legislative session by 2-15-83.

### ASSIGNMENT

1. (General) Legislative Committee
  - a. P & D
  - b. Various Committees
  - c. Finance/Personnel
  - d. Finance/Personnel
  - e. JCC
2. Commission as a whole
3. Planning and Development Committee
4. Legislative Committee, Mr. Gitch

### ATTACHMENT III

#### TRENDS OF WRITE-OFFS FOR MEDICALLY INDIGENT CARE AND UNCOLLECTIBLES

The attached charts demonstrate trends in uncollectibles (excluding Hill-Burton which is authorized free care, not uncollectibles):

- 1) Numbers of inpatient accounts
- 2) Amounts of inpatient accounts
- 3) Numbers of outpatient accounts
- 4) Amounts of outpatient accounts

On each chart the straight line combines SPRMC and Ramsey County uncollectibles less credits from collection agencies. The lines of dashes show losses from General Assistance Medical Care due to changes in state law.

Chart #1 shows that the number of inpatient uncollectible accounts (straight line), remains about the same over time, but the number of G.A.M.C. inpatient accounts have dramatically increased during the last six months.

Chart #2 indicates that although the number of uncollectible inpatient accounts are about the same, the loss per case is steadily increasing. This is due to:

1. Annual increases in our rates (about 11% each year).
2. Higher unemployment means higher percentage of our patients have less or no insurance.
3. No fault coverages required by state law has not been raised although the cost of medical care continues to rise. Thus a larger portion of each bill is left after no-fault payments, disproportionally increasing such losses.

Also, Chart #2 shows increasing write-offs in GAMC monthly inpatient losses.

Chart #3, numbers of outpatient accounts, shows that uncollectibles average about 1,300 cases per month, (ranging from 1,000 to 1,600). GAMC outpatient cases now average about 1,100 cases per month.

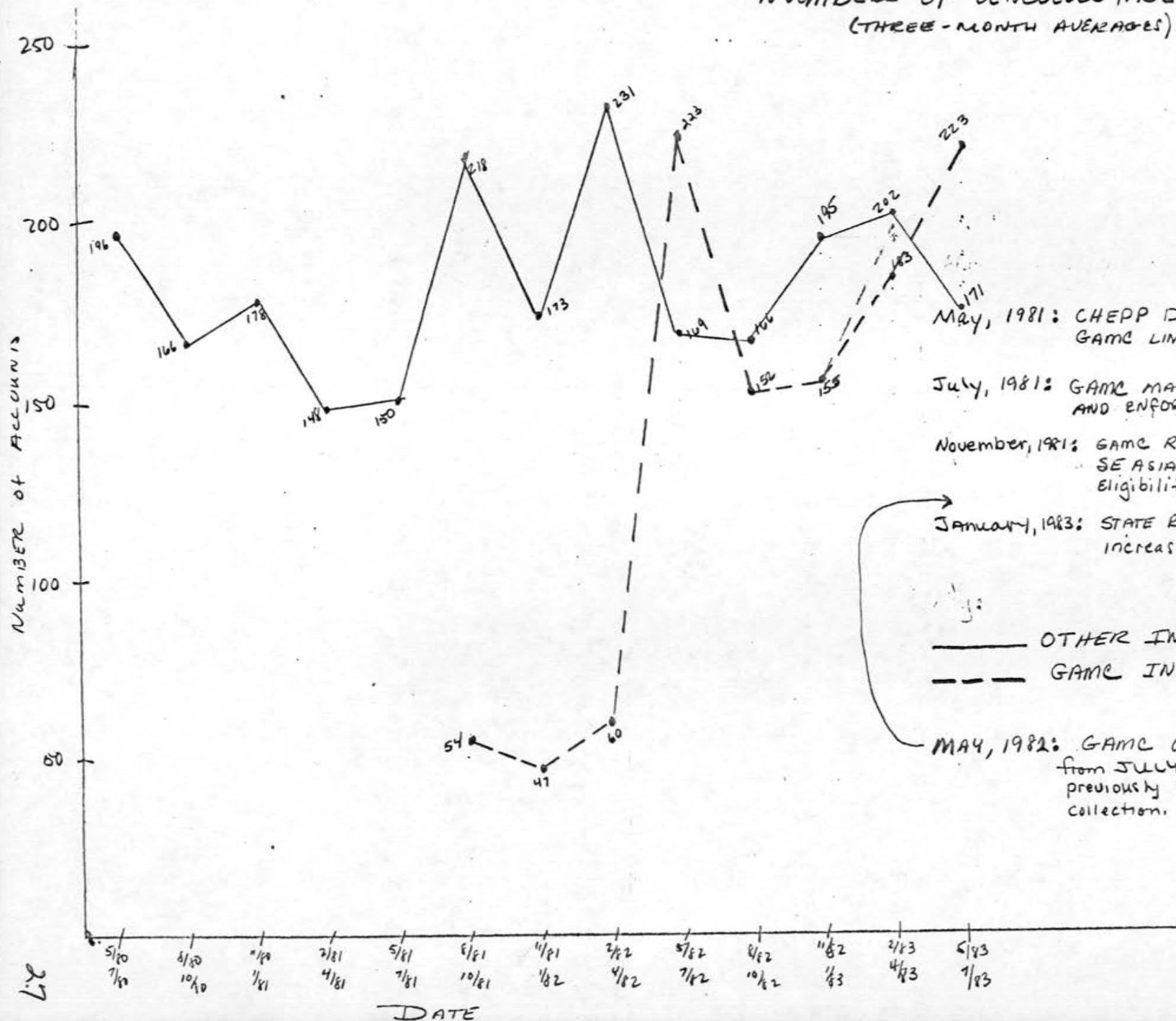
Chart #4 shows uncollectible dollar losses stable at about \$120,000 per month. G.A.M.C. outpatient amounts are fairly low at about \$25,000 per month.

In Summary:

- A. Our collection process continues to be effectively managed since the number of uncollectible cases remains stable over time.
- B. Continued increases in cost per case can be expected due to rate increases and reductions in insurance coverages.
- C. There is a sharp increase in losses from inpatient G.A.M.C. cases. Recent changes in eligibility limits will push such losses even higher.
- D. Since Ramsey County is unlikely to adjust appropriations sufficiently to cover these increases, the medical center will have to absorb more of such losses and/or modify its credit policies.



# ST PAUL RAMSEY MEDICAL CENTER NUMBERS OF UNCOLLECTABLE INPATIENT ACCOUNTS (THREE-MONTH AVERAGES)



MAY, 1981: CHEPP DISCONTINUED  
GAME LIMIT ON ASSETS REDUCED

JULY, 1981: GAME MANDATED REDUCTIONS ESTABLISHED  
AND ENFORCED AT 80% LEVEL

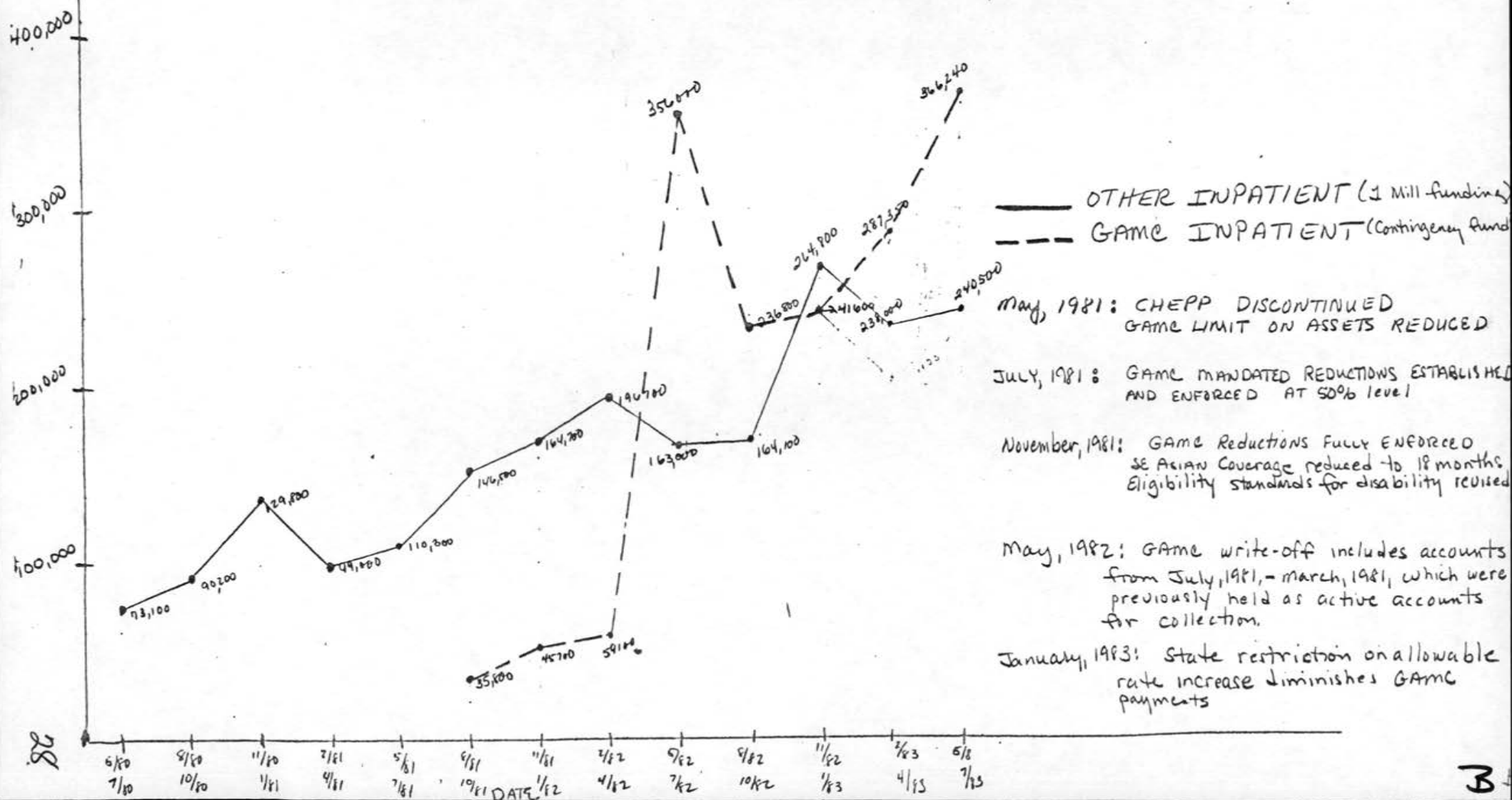
NOVEMBER, 1981: GAME REDUCTIONS FULLY ENFORCED  
SEASIAN COVERAGE reduced to 18 months  
Eligibility Standards for disability revised

JANUARY, 1983: STATE RESTRICTION on allowable rate  
increase: diminishes GAME payments

— OTHER INPATIENT (1 mill funding)  
--- GAME INPATIENT (Contingency fund)

MAY, 1982: GAME write-off includes accounts  
from JULY, 1981-MARCH, 1981, which were  
previously held as active accounts for  
collection.

# ST. PAUL RAMSEY MEDICAL CENTER AMOUNT OF UNCOLLECTABLE INPATIENT ACCOUNTS (THREE-MONTH AVERAGES)

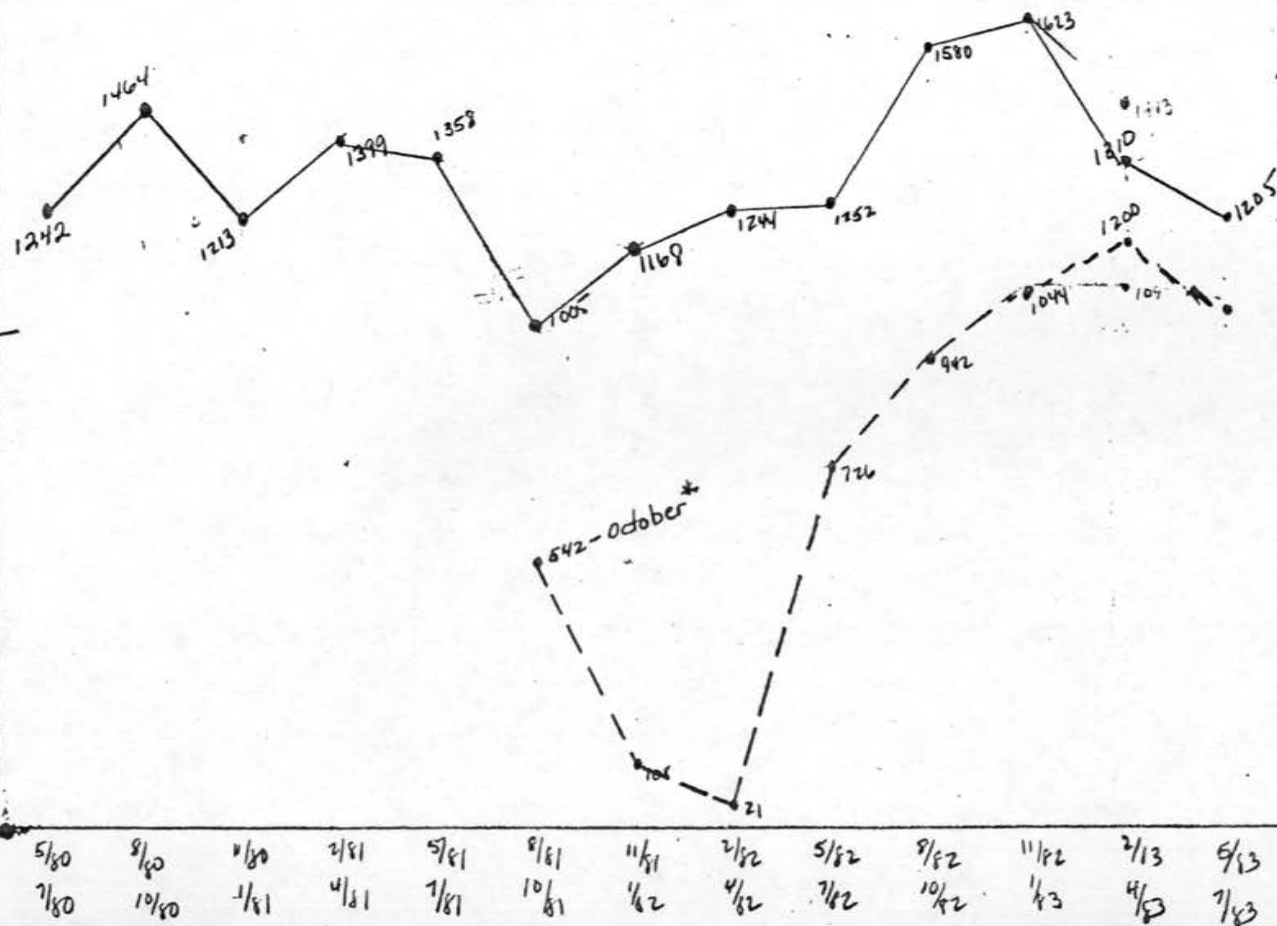


3000

2000

1000

29



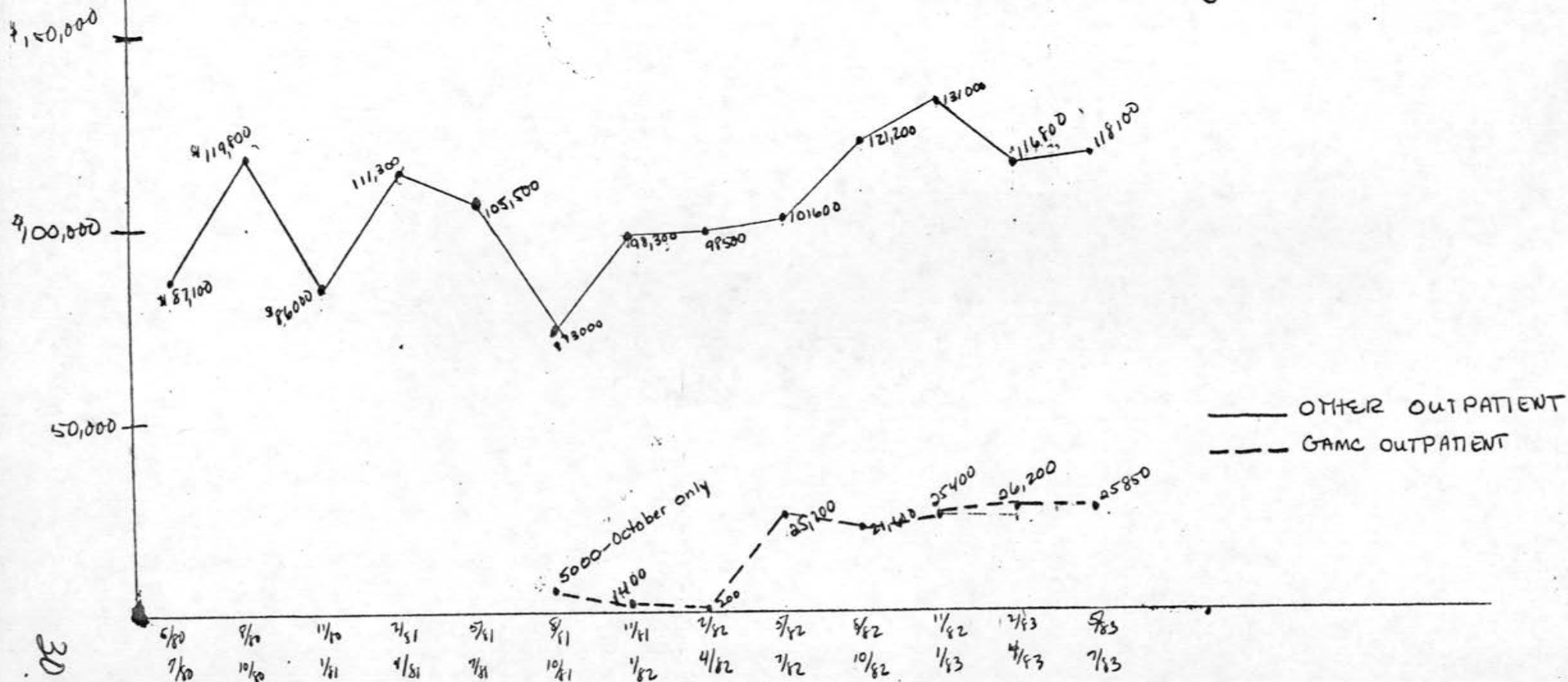
—— OTHER OUTPATIENT  
 --- GAME OUTPATIENT

\* GAME write-off of three months of state imposed rateable reductions, 12.5 percent effective 7/1/81

C

~~Handwritten scribble~~

Amount of Uncollectable Outpatient Accounts  
(Three-month averages in dollars)





# ATTACHMENT IV

DEPARTMENT: 43901 - ST. PAUL-RAMSEY MEDICAL CENTER  
 ACTIVITY: 43900 - ST. PAUL-RAMSEY MEDICAL CENTER  
 DEPARTMENT HEAD: David Gitch  
 LOCATION: 640 Jackson Street  
 St. Paul, Minnesota

PHONE: 221-2184

## MISSION

To provide leadership and high quality programs in traditional and innovative forms of health care education, research, and delivery, including emergency care, ambulatory care inpatient care, mental health, preventive care, and health maintenance.

## OBJECTIVE

To identify and respond to community health care needs; to further leadership role in community health programs and health education including both professional providers and the community; to evaluate existing programs and generate resources to support new ones; and to develop and implement a plan for primary and emergency services accessible to the entire population serviced.

## FUNCTION

To provide primary, secondary, tertiary, and emergency care to all segments of the population of the Medical Center's service area, with special provision for the catastrophically injured, the critically ill, state and county prisoners, and the indigent; and to provide education for medical and allied health students and the community.

## ORGANIZATION

The Medical Center is organized under Laws of Minnesota 1974, Chapter 435, as amended in 1978, Chapter 545, and is governed by the Medical Center Commission, which appoints an Executive Director, a Medical Director, and a medical staff to carry out its mission.

## BUDGET SUMMARY

Code	Title	1982 Expended	1983 Budget	1984 Request	1984 Proposed	Approved
090000	Intergovernmental Payments	5,506,352	5,684,034	6,986,628	6,173,256	

ANTICIPATED REVENUE - None

## 1984 BUDGET DIRECTIVE 10% LEVY REDUCTION

	1983 Budget	1984 Request	1984 Proposed
Departmental Budget	5,684,034	6,986,628	6,173,254
Less: Estimated Revenue	500,000	-	-
Levy	5,184,034	6,986,628	6,173,254
Increase (Decrease) Over 1983 Levy		1,802,594	989,920
10% LEVY REDUCTION	518,403	518,403	518,403
Total Levy Reduction Needed		2,320,997	1,508,323

List below in priority order (i.e., the first item listed being the most desirable to be implemented) your preference of those projects/programs that will result in a net decrease in the 1983 tax levy of at least 10%.

These items may be in the form of revenue generating ideas, personnel changes in number and type, changes in methods or procedures, etc. Also indicate the consequences of each levy reduction on the CONSEQUENCES OF LEVY REDUCTIONS worksheet.

SUMMARY  
DEPARTMENTAL RANKING OF SERVICES AND PROGRAMS  
MANDATED/DISCRETIONARY

Mandated Services			Next Year's Requested Budget		% of Current Year's Budget	Next Year's Proposed Budget
(1)	(2)	(3) Discretionary (Level or Method Mandated)	Current Programs	New or Expanded Programs		
		Service or Program				
	1	Community Service Paramedics	112,000		1.97	112,000
X		Uncollectible Accounts	2,974,628		52.33	2,974,628
		Estimated Revenue General by 1 Mill	3,086,628		54.30	3,086,628
<hr/>						
X		Uncollectibles due to State Program Charges	3,900,000		68.61	3,086,628
<hr/>						
TOTAL CURRENT PROGRAMS			6,986,628		122.91	6,173,256
TOTAL NEW OR EXPANDED PROGRAMS						
TOTAL DEPARTMENT SERVICES OR PROGRAMS (Must agree with next year's Budget Request)			6,986,628		122.91	6,173,256
SUMMARY:						
		Mandated Services	6,874,628		120.94	6,061,256
		Discretionary (Level or Method Mandated)	112,000		1.97	112,000
		Discretionary (Level and Method)				
		Total Department Services or Programs	6,986,628		122.91	6,173,256

DEPARTMENTAL RANKING OF SERVICES  
AND PROGRAM DETAIL

Priority #        of  
Discretionary Service

DIVISION \_\_\_\_\_ SERVICE OR PROGRAM PARAMEDICS

☐ Mandated Service  
 Statute # \_\_\_\_\_  
     Mandated      Discretionary  
 Level \_\_\_\_\_  
 Method \_\_\_\_\_

☒ Discretionary Service  
 (Level or Method Mandated  
 Statute # \_\_\_\_\_  
 Level Mandated \_\_\_\_\_  
 Method Mandated \_\_\_\_\_

☐ Discretionary Service  
 (Both Level and Method  
 are Discretionary)

☒ Current Program

☐ New or Expanded Program

PROGRAM OR SERVICE GOALS: (What services, provided to whom, and with what intended results)

Key Program Objectives	Measures	Performance			
		Last Year Expected	Last Year Actual	Current Year Expected	Next Year Expected
Paramedics Program	To provide for estimated Paramedic calls during 1982	15,000	14,000	15,000	15,000

	<u>Last Year</u>	<u>Current Year</u>	<u>Next Year</u>
Personnel Complement - Permanent Full Time			
Permanent Part Time (FTE)			
Temporary (FTE)			
Funded Thru Other Programs (FTE)			
TOTAL FTE	None	None	None

## DETAIL OF NEXT YEAR'S BUDGET FOR SERVICE OR PROGRAM

<u>DETAIL OF NEXT YEAR'S BUDGET FOR SERVICE OR PROGRAM</u>		<u>Next Year Requested</u>	<u>Next Year Proposed</u>
010000	PERSONAL SERVICES		
020000	OTHER SERVICES & CHARGES		
030000	SUPPLIES		
040000	CAPITAL OUTLAY		
090000	INTERGOVERNMENTAL PAYMENTS	112,000	112,000
TOTAL PROGRAM COST		112,000	112,000
TOTAL PROGRAM REVENUE		None	-
NET PROGRAM COST		112,000	112,000

DEPARTMENTAL RANKING OF SERVICES  
AND PROGRAM DETAILPriority # \_\_\_\_\_ of  
Discretionary Service

DIVISION \_\_\_\_\_

SERVICE OR PROGRAM \_\_\_\_\_

UNCOLLECTABLE ACCOUNTS \_\_\_\_\_

☒ Mandated Service  
Statute # \_\_\_\_\_  
Mandated \_\_\_\_\_ Discretionary \_\_\_\_\_  
Level \_\_\_\_\_  
Method \_\_\_\_\_

☐ Discretionary Service  
(Level or Method Mandated)  
Statute # \_\_\_\_\_  
Level Mandated \_\_\_\_\_  
Method Mandated \_\_\_\_\_

☐ Discretionary Service  
(Both Level and Method  
are Discretionary)

☒ Current Program

☐ New or Expanded Program

PROGRAM OR SERVICE GOALS: (What services, provided to whom, and with what intended results)

Key Program Objectives	Measures	Performance			
		Last Year Expected	Last Year Actual	Current Year Expected	Next Year Expected
Provide Funding of Uncollectable Accounts	maintain or reduce the percent of patient fees necessary to fund uncollectable accounts	5.00	5.40	6.32	6.50

Personnel Complement - Permanent Full Time  
Permanent Part Time (FTE)  
Temporary (FTE)  
Funded Thru Other Programs (FTE)  
TOTAL FTE

Last Year	Current Year	Next Year
_____	_____	_____
_____	_____	_____
_____	_____	_____
N/A	N/A	N/A

## DETAIL OF NEXT YEAR'S BUDGET FOR SERVICE OR PROGRAM

010000 PERSONAL SERVICES

020000 OTHER SERVICES &amp; CHARGES

030000 SUPPLIES

040000 CAPITAL OUTLAY

090000 INTERGOVERNMENTAL PAYMENTS

TOTAL PROGRAM COST

TOTAL PROGRAM REVENUE

NET PROGRAM COST

Next Year Requested	Next Year Proposed
_____	_____
_____	_____
_____	_____
2,974,628	2,974,628
2,974,628	2,974,628
None	None
2,974,628	2,974,628





## 1982 AND ESTIMATED 1983 UNCOLLECTABLE ACCOUNTS/GMC CONTINGENCY

	SPRHC UNCOLLECTABLES	SPRHC HILL BURTON	SPRHC TOTAL	RAMSEY COUNTY CONTINGENCY	NET RAMSEY COUNTY UNCOLLECTABLES	TOTAL UNCOLLECTABLES	PATIENT REVENUE
Allocated 1982	1,578,048	280,800	1,858,848	2,550,952	2,676,000	7,085,800	
To Be Paid In 1982					673,000		
Transferred to 1983					(500,000)		
1982 Adjusted Allocation	1,578,048	280,800	1,858,848	2,550,952	2,849,000	7,258,800	
<u>SPRHC ACTUAL</u>	546,115	505,894	1,052,009	2,090,920	3,170,203	7,113,132	
	225,094	225,094					
	339,968			339,968			
	321,203				321,203		
1982 Uncollectable Accts.	1,432,380	280,800	1,713,180	2,550,952	2,849,000	7,113,132	81,000,000
1 Patient Revenue			2.03%	3.03%	3.39%		
Allocated 1983	1,470,996	350,000	1,820,996	2,742,128	2,829,906	7,393,030	
<u>SPRHC ESTIMATED ACTUAL</u>	642,000	614,000	1,256,000	3,760,000	3,640,000	8,656,000	
	264,000	264,000					
	1,017,872			1,017,872			
	810,094				810,094		
1 Patient Revenue	2,733,966	350,000	3,083,966	2,742,128	2,829,906	8,656,000	93,500,000
			3.23%	2.93%	3.03%		

The above indicates the change (increase) in uncollectable accounts funded by SPRHC. It should be noted that a private institution's uncollectable accounts has increased from 1% to approximately 2%, where as SPRHC's uncollectable burden will increase to over 3% during 1983 and possibly higher during 1984.

## BUDGET DETAIL - COMMENTS AND DATA

## 090000 - INTERGOVERNMENTAL PAYMENTS

Code	Title	1982 Expended	1983 Budget	1984 Request	1984 Proposed	1984 Approved
(A)090201	Community Service-					
(B)090202	Paramedic Program	106,400	112,000	112,000	112,000	
(C)090206	Uncollectable Accounts	2,550,952	2,829,906	2,974,628	2,974,628	
	Projected MA-GMC			3,900,000	3,086,628	
	Shortfall	2,949,000	2,742,128			
TOTAL		5,506,352	5,684,034	6,986,628	6,173,256	

CODE NO. 090201	TITLE OF ACCOUNT COMMUNITY SERVICE PARAMEDICS				
	1982	1983	1984		
	Last Year	Current Year	Next Year's Budget		
	Expended	Budget	Request	Proposed	Approved
Existing Operation	106,400	112,000	112,000	112,000	

## EXPLANATION:

Request is for continued funding of the Paramedic Program at the same level as 1983. The Paramedic Program had 14,800 calls during 1982 an estimated 15,000 calls for 1983, and as estimated 15,000 calls to continue during 1984. In addition to the actual Paramedic Program, there is a hypertension screening program wherein any individual may have his/her blood pressure checked in any St. Paul department fire station. St. Paul is the largest user as service is provided to a significant number of people who work in, or travel through, St. Paul but are not St. Paul residents.

The Paramedic Program first approved as an identifiable cost center in the 1975 budget appropriation. An annual appropriation has been made since 1975.

CODE NO. 090202	TITLE OF ACCOUNT UNCOLLECTABLE ACCOUNTS				
	1982	1983	1984		
	Last Year	Current Year	Next Year's Budget		
	Expended	Budget	Request	Proposed	Approved
Existing Operation	2,550,952	2,829,906	2,974,628	2,974,628	

## EXPLANATION:

To provide funding for medical service to all patients regardless of ability to pay.

It is estimated that approximately 6.50% of patient revenue has to be considered as uncollectable due to (a) the inability of the near poor to meet their obligations; (b) bad debts resulting from patients mis-management of their own funds; (c) also due to the state of the economy. In contrast, the non-public community hospitals' bad debt expense rarely exceeds 1-2%.

Commencing with the 1971 appropriation through 1982, the County has appropriated \$12,778,644 for the reimbursement of uncollectible accounts. During this same period of time, the Medical Center has certified to the County \$15,563,907 of uncollectible accounts. This has resulted in a deficit of \$2,785,263 as of January 1, 1983. This deficit cannot be recovered by increasing the rate structure; therefore, other functions of the Medical Center must be curtailed to finance the deficit.

In order to insure that sufficient funding will be available to finance the functions of the Medical Center, which cannot be financed through the rate structure, the County Board, at the 1981 budget hearing, approved a policy to establish an annual appropriation equal to one (1) mill of the County's assessed taxable valuation. For the taxable year of 1984, the estimated assessed valuation (as of 3/14/83) is \$3,086,627,912. Therefore, one mill will raise \$3,086,628 and is allocated as follows:

Paramedic Program	\$ 112,000
Uncollectible Accounts	2,974,628
	\$3,086,628

## 090206 - PROJECTED MA-GAMC SHORTFALL

(C)	1982	1983	1984		
	Expended	Budget	Request	Proposed	Approved
	Existing Operation	2,849,000	2,742,128	3,900,000	3,086,628

## EXPLANATION:

The administrative decision by DPW to change the method by which the Medical Center will receive reimbursement for MA and GAMC patient care and the financial effect on the Medical Center is explained and calculated as follows:

090206 - PROJECTED MA-GAMC SHORTFALL (Continued)

1982 Total Patient Revenue	84,000,000	84,000,000
% GAMC	x 5.9	
% Medical Assistance		x 17.5
	4,956,000	14,700,000
Estimated Revenue Increase 1983	x 112	x 112
	5,550,720	1,646,400
Estimated Revenue Increase 1984	x 112	x 112
	6,217,000	18,439,000

GAMC RATEABLE REDUCTIONS

DPW legislation allows for a rateable reduction in the following services:

a. Chemical Dependency/Mentally Ill	45%	
b. All other Inpatient Care	35%	
c. Outpatient Care	25%	
a. Psych - 45%		
1984 Est. I.P. Revenue 82% x \$6,217,000	5,098,000	
% Considered Psych & ADAP	43%	
	2,192,000	
Rateable Reduction	45%	
		986,000
b. All Other Inpatient Care - 35%		
	5,098,000	
% Considered all other I.P.	57%	
	2,906,000	
Rateable Reduction	35%	
		1,017,000
c. Outpatient Care - 25%		
GAMC Est. O.P. Care 18% x 6,217,000	1,119,000	
Rateable Reduction	25%	
		280,000

1984 APPROPRIATION ESTIMATE  
GAMC CONTINGENCY

GAMC Contractual Reduction		
Est. Inpatient Care	5,098,000	
GAMC Reduction (Includes 8% Cap)	20.4%	
		1,040,000

Volume Increase of Inpatient Care  
Increase in Number of Inpatient Cases

Aug.-Jan. Comparison 1982 to 1983 per Analysis	
1983 Inpatient Revenue	1,906,416
1982 Inpatient Revenue	1,435,519
	= 32.8% Increase

Inpatient Related Items		
Psych 45% Reduction	986,000	
All Other I.P. 35% Reduction	1,017,000	
	2,003,000	
Increase Volume	32.8%	
	657,000	657,000
		<u>3,980,000</u>
Requested for 1984		<u>3,900,000</u>

At the budget hearing, the Medical Center was asked what portion of the Uncollectibles and the losses in state payments was due to legislation resulting from medical care provided to patients residing outside of Ramsey County. Following is the experience related to 1982:



090206 - PROJECTED MA-GAMC SHORTFALL (Continued)

The losses from out of county residents in 1982 due to legislative change (mainly general assistance patient care) totalled \$323,445 which was about 11.1% of such losses. Please note that the Medical Center absorbed \$339,968 of these losses. Thus the county contingency fund did not cover all of such losses for Ramsey County residents, therefore provided no support for out of county residents.

The uncollectibles during 1982, excluding the general assistance shortfalls noted above, averaged 23.8% out of county dollar losses. This average relates both to accounts forwarded to the county for reimbursement and accounts absorbed by the Medical Center. Again, the appropriated amounts from county tax dollars did not fully cover aggregate losses from Ramsey County residents.

The overall average for both categories of support for out of county losses in 1982 was 17.5%, fully absorbed by the Medical Center. This percentage may differ in 1983 and 1984 but the use of a full year of experience for 1982 should increase accuracy and its projectability for future years.

As we noted during our presentation, the Medical Center is absorbing a greater percentage of the uncollectables during 1983 than it did in 1982. Again, the County tax dollars are not supporting out of county losses.

If the County Board approves the Medical Center's requested level of support for 1984 without change, the Medical Center is still projected to absorb an amount greater than the total losses expected from care provided out of county residents. This absorption level is anticipated at 2.2% of revenues which exceeds bad debt losses by community hospitals in this area averaging from 1.7% to 2.0%.

The Medical Center requested \$3,900,000 for 1984. However, due to budget limitations, it is proposed that a one (1) mill policy be established for the MA-GAMC Shortfall similar to the regular uncollectible accounts.

1984 OPERATING BUDGET  
BY DIVISION

ST. PAUL RAMSEY MEDICAL CENTER  
1984 BUDGET SUMMARY

PAGE		DEPT.	1983		1984		1984
NO.	NO.	DEPARTMENT TITLE	BUDGET	F.T.E.	BUDGET	F.T.E.	REVENUE PROJECTED
-----							
* NURSING SERVICES							
1	6100	NURSING SERVICE OFFICE	1339014	43.50	1387000	43.50	0
4	6110	INFECTION CONTROL	76357	2.50	79270	2.50	0
7	6120	9W REHABILITATION	727631	28.10	751069	28.10	1955670
11	6150	9S ORTHOPEDICS	827015	31.90	854000	31.90	2548755
15	6160	6E SURGERY	600928	22.50	620420	22.50	1315822
19	6170	6S INFECTED SURGERY	500380	18.60	516980	18.60	1540375
23	6180	6W SURGERY	723219	27.50	752420	27.50	1930850
27	6190	7E MEDICINE - PCCU	585285	21.80	604540	21.80	1540375
31	6200	7S MEDICINE	606687	23.20	626400	23.20	1477520
35	6210	7W MEDICINE	772830	32.50	798270	32.50	2392575
39	6220	6S DETENTION	106512	4.25	110080	4.25	392284
43	6240	9E NEUROLOGY - ICU	208019	7.20	214850	7.20	371722
46	6250	9E NEUROLOGY	579397	23.50	598810	23.50	1443595
50	6260	5W GYN/UROLOGY	678715	26.50	701270	26.50	1844900
54	6300	4E PEDIATRICS - ICU	198926	5.50	196110	5.50	240900
57	6310	4E PEDIATRICS	499782	18.20	518700	18.20	1248300
61	6390	7S MEDICINE - ICU	621831	23.40	643090	23.40	1425280
65	6400	5E BURN UNIT	872761	32.90	903160	32.90	2306100
69	6410	7E CCU	581382	20.30	601090	20.30	1398556
73	6420	6E SURGERY - ICU	1070196	36.90	1105270	36.90	2190400
77	6430	8E PSYCHIATRY	483478	19.20	498940	19.20	1372480
81	6440	8S PSYCHIATRY	654290	27.90	675770	27.90	1824416
85	6450	9W PSYCHIATRY	580347	22.80	599550	22.80	1814050
89	6460	5S OBSTETRICS	452895	17.00	468180	17.00	1259250
93	6470	ALCOHOL & DRUG	348008	13.60	359260	13.60	1073100
97	6500	5S NEWBORN NURSERY	259477	9.10	267990	9.10	547500
101	6510	5S NEWBORN - ICU	376979	30.70	907250	30.70	2213950
105	6700	LABOR & DELIVERY	460292	15.90	476680	15.90	998520
109	6930	INSERVICE EDUC.	169023	3.70	176780	3.70	7730
SUB-TOTAL			16457856	610.65	17013219	610.65	39217945
-----							

PAGE	DEPT.		\$	BUDGET	\$	BUDGET	REVENUE
NO.	NO.	DEPARTMENT TITLE		F.T.E.		F.T.E.	PROJECTED
-----							
		* OUTPATIENT SERVICES					
113	6090	OUTPATIENT SERVICE	2023263	77.20	2098360	77.20	2376700
117	6780	EMERGENCY MEDICINE	2119964	77.00	2193520	77.00	2753725
121	6800	UROLOGY CLINIC	165427	5.60	172350	5.60	311350
125	6810	KIDNEY DIALYSIS	641734	14.80	672180	14.80	681500
129	6820	FERTILITY CONTROL	119857	4.20	124360	4.20	220836
133	7920	FAMILY PRACTICE	355777	10.20	374170	10.20	476371
133	7700	DENTISTRY	210836	6.00	220790	6.00	185426
142	7820	OUTPATIENT ADAP	164995	5.70	171530	5.70	325430
		SUB-TOTAL	5801862	202.70	6027260	202.70	6060540
-----							
		* ANCILLARY SERVICES					
144	6400	OPERATING ROOMS	2752440	45.50	2905670	45.50	5168367
150	6630	GASTROENTEROLOGY	58044	1.60	60330	1.60	165456
154	6650	P.A.R.	262286	9.10	271230	9.10	527379
156	6770	PARAMEDICS	222787	4.00	235290	4.00	32930
---	6730	AMBULANCE	204600	0.00	220968	0.00	226000
162	7130	EKG	266791	9.00	279050	9.00	592373
166	7140	CARDIAC CATH. LAB.	181425	2.20	191860	2.20	399609
170	7150	NEURO. DIAG. LAB.	196805	5.00	207780	5.00	299557
174	7300	PHARMACY	3662304	33.80	4386290	33.80	4560900
178	7310	ANESTHESIOLOGY	1123257	22.00	1173590	22.00	2524664
182	7320	SCHOOL OF ANESTH.	134150	2.00	141370	2.00	0
185	7370	PULMONARY/RESP.	691688	24.46	720590	24.46	2313246
189	7380	MONITORING SERVICE	163877	5.00	171510	5.00	400000
191	7400	CSR/MATERIALS MGMT	3746600	52.80	3971020	52.80	6760062
194	7410	SOCIAL SERVICES	604733	17.45	624340	17.45	0
200	7500	LABORATORIES	7556446	133.60	7919000	133.60	11190936
205	7510	RADIOLOGY	2790479	75.75	2936970	75.75	5664277
209	7530	PHYSICAL MEDICINE	1163022	35.05	1191340	35.05	2251375
213	7440	PSYCH. TREATMENT	339903	12.50	404260	12.50	306305
217	7900	PROBATE COURT	176850	5.79	184045	5.79	261070
		SUB-TOTAL	26340511	496.20	28196503	496.20	45672072
-----							



PAGE	DEPT		BUDGET		BUDGET	REVENUE
NO.	NO.	DEPARTMENT TITLE	F.T.E.		F.T.E.	PROJECTED
* PROFESSIONAL SERVICES						
121	7670	AUDIT & UTILIZATION	68664	2.00	71450	12000
225	7630	MEDICAL RECORDS	1222174	57.80	1260830	70000
123	7690	MEDICAL LIBRARY	150286	3.00	157680	0
133	7710	DERMATOLOGY	138103	5.00	146480	0
137	7720	MEDICINE	2332136	64.25	2467110	0
241	7730	NEUROLOGY	649544	17.75	683370	0
245	7740	OB/GYN	742144	23.80	776420	0
249	7750	OPHTHALMOLOGY	260067	9.70	272010	0
253	7760	ORTHPEDICS	446339	13.75	464750	0
257	7770	OTOLARYNGOLOGY	212859	5.80	224585	0
261	7780	PEDIATRICS	392988	20.03	943180	0
265	7790	PSYCHIATRY	763745	20.23	801460	0
269	7800	NEURO-SURGERY	178655	4.70	188320	0
273	7810	SURGERY	805975	26.20	849940	0
277	7830	UROLOGY	225852	8.50	232930	0
281	7840	ALCOHOL & DRUG AB.	234878	7.00	243870	0
285	7850	MED. DIRECTOR OFF.	121225	3.00	127420	0
289	7860	INSTITUTION REVIEW	16697	0.00	17405	0
292	7930	FAMILY PRAC. EDUC.	1029250	31.95	1083130	670320
297	7950	EMS	234306	1.65	123600	10000
301	7960	CME	25632	0.00	37610	0
		UNDERGRADUATE MED.	0	0.00	0	769000
		SUB-TOTAL	10751519	326.11	11173550	1531320



(----- 1983 -----) (----- 1984 -----) 1984

PAGE	DEPT.		BUDGET		BUDGET	REVENUE
NO.	NO.	DEPARTMENT TITLE	F.T.E.		F.T.E.	PROJECTED

\* GENERAL SERVICES

305	3010	DIETARY	3104751	105.50	3260920	105.50	870000
309	3140	DIETARY EDUCATION	56079	1.50	58000	1.50	2000
313	3310	OPER. OF PLANT	3751844	44.50	4038040	44.50	499050
317	3320	SECURITY/GROUNDS	444575	4.10	482730	4.10	233000
321	3500	HOUSEKEEPING	2465709	115.90	2561920	115.90	0
325	2600	LAUNDRY	540048	22.00	563680	22.00	17000
SUB-TOTAL			10363006	293.50	11015290	293.50	1636050

\* ADMIN. & FISCAL

329	9010	ACCOUNTING	502295	16.00	524100	16.00	700000
333	9100	BUSINESS OFFICE	737576	35.50	824180	35.50	0
336	9110	CREDIT/COLLECTIONS	748022	15.50	791580	15.50	0
339	9120	ADMITTING	289582	12.60	299870	12.60	0
342	9200	INFORMATION SYSTEMS **	1438750	16.96	1217505	22.00	0
345	9220	INFORM./MAIL ROOM	175354	4.70	196440	4.70	0
348	9260	SWITCHBOARD/TELE.	879735	10.00	980430	10.00	1900
352	9300	ADMINISTRATION	985326	12.00	1052460	12.00	0
355	9410	PERSONNEL	522667	10.00	588790	10.00	0
358	9430	COMMUNITY RELATION	64021	0.00	73920	0.00	0
361	9460	EMPLOYEE HEALTH	54537	1.15	58040	1.15	6000
365	9470	INSUR. & BENEFITS	1690480	0.00	1814940	0.00	0
366	9480	TAKIN' CHARGE	55860	1.20	57400	1.20	6600
SUB-TOTAL			8194205	135.61	8479655	140.65	714500

HOSPITAL TOTALS

77916959	2065.37	81905477	2070.41	96834433
----------	---------	----------	---------	----------

\*\* Budget change during 1983 to effect the switch from a Service Bureau to an Inhouse EDP System.

	1983	1984	1984
	BUDGET	BUDGET	REVENUE
	F.T.E.	F.T.E.	PROJECTED

# SUB-TOTALS

77918959	2065.37	31905477	2070.41	94834433
----------	---------	----------	---------	----------

RATE INCREASE (9.9%)

9211274

## RESERVE FOR:

C.O.L. Contingency	548144	1700000
Reserve for Contingencies	50000	0
Depreciation	3172000	3394000

## SUB-TOTAL

81685103	56999477
----------	----------

## COUNTY SUPPORT:

Uncollectables	2974423
Paramedics	112000
County Contingency Appropriation	3900000

## CONTRACTUAL ADJUSTMENTS:

Medicare	( 5370590)
Welfare (GAMC/MA)	( 4344235)
Other 3.1%	( 2144337)
Hill Burton Commitment	( 385000)

## OTHER ADJUSTMENTS:

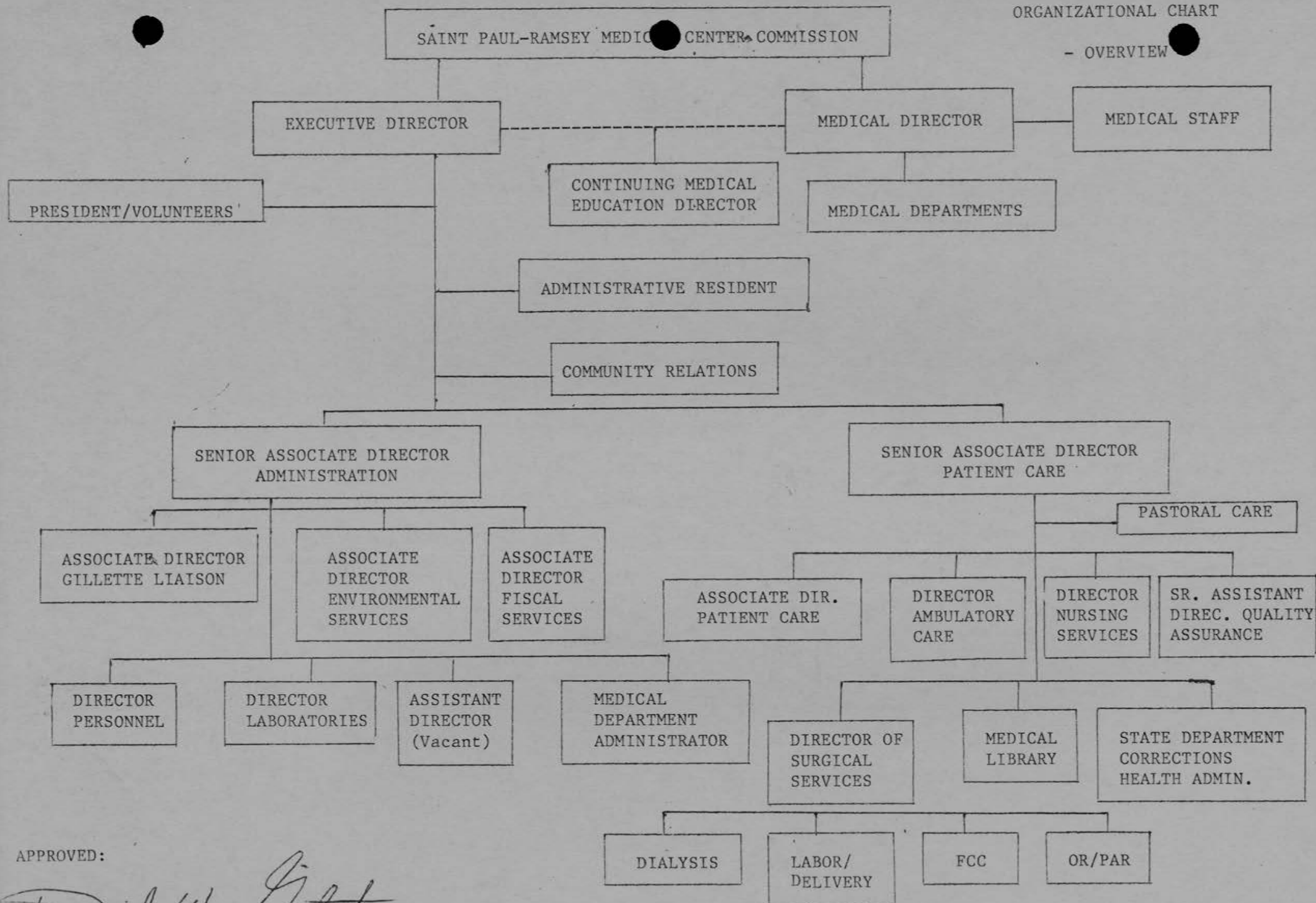
Allowance for Uncollectables @ 5.90%	( 6024535)
Working Capital @ 3.2% Patient Revenue	3232533
Gonibus Tax Bill Effect	( 3900000)
Routine Cost Limit	( 631000)

## \* TOTAL \*

90232010	90232010
=====	=====

# ORGANIZATIONAL CHART

- OVERVIEW



APPROVED:

*David W. Gitch*

David W. Gitch

Executive Director

October 28, 1981

96

DEPARTMENT:

NURSING SERVICES DIVISION

Functions

Primary function is to provide inpatient nursing services for SPRMC patients. Includes supervisory personnel, infection control nursing services, and inservice education. The nursing units provide 24 hour, 7 day week service. Uses a computerized patient classification system which determines the flexible scheduling of nursing staff for times of census fluctuation or intensity of patient needs.



# ORGANIZATION

## Authorized Personnel

### Nursing Services

1983 Approved 610.65  
1984 Requested 610.65  
pp. 1-112

## SPRMC COMMISSION

## EXECUTIVE DIRECTOR

## SENIOR ASSOCIATE DIRECTOR PATIENT CARE

## DIRECTOR OF NURSING INPATIENT SERVICES office 43.5 FTEs

Inservice  
Education  
3.7 FTEs p.109

Infection  
Control  
2.5 FTEs p.4

includes  
26.3 Float Staff  
8.4 Supervisory

Gillette Nursing  
Administrator

4E Ped ICU 5.5 FTEs p.54  
4E Peds 18.2 FTEs p.37

## Clinical Coordinator

7E Med PCCU  
21.8 FTEs p.27  
7S Medicine  
23.2 FTEs p.31  
7W Medicine  
32.5 FTEs p.35  
7S ICU Med  
23.4 FTEs p.61  
7E CCU  
20.3 FTEs p.69

## Clinical Coordinator

6E Surgery  
22.5 FTEs p.15  
6S Inf. Surgery  
18.6 FTEs p.19  
6W Surgery  
27.5 FTEs p.23  
6S Detention  
4.25 FTEs p.39  
5W GYN/Uro  
26.5 FTEs p.50  
6E ICU Surgery  
36.9 FTEs p.73

## Clinical Coordinator

5S Obstetrics  
17.0 FTEs p.89  
5S Newborn Hsy  
9.1 FTEs p.97  
5S ICU Hsy  
30.7 FTEs p.101  
Labor & Delivery  
15.9 FTEs p.105

## Clinical Coordinator

9W Rehabilitation  
28.1 FTEs p.7  
9S Orthopedics  
31.9 FTEs p.11  
9E Neuro ICU  
7.2 FTEs p.33  
9E Neurology  
23.5 FTEs p.46  
5E Burn Unit  
32.9 FTEs p.65

## Clinical Coordinator

E4 Psychiatry  
19.2 FTEs p.77  
E3 Psychiatry  
22.8 FTEs p.85  
8S Psychiatry  
27.9 FTEs p.81  
Alcohol & Drug  
13.6 FTEs p.93

## NURSING SERVICES

	<u>1982</u> <u>ACTUAL</u>	<u>1983</u> <u>PROJECTED</u>	<u>1983</u> <u>BUDGET</u>	<u>1984</u> <u>BUDGET</u>
Salaries	12,243,521	12,898,323	13,589,179	14,444,223
Fringes	1,960,953	2,166,774	2,261,268	2,499,793
Fees	13,070	14,168	14,952	16,150
Supplies	535,018	455,348	489,276	521,800
Purchased Service	36,625	72,336	71,061	76,750
Other	30,215	35,486	32,120	34,310
Total Expense	14,869,462	15,649,435	16,457,856	17,593,036
FTEs	607.50	603.10	610.65	610.65

VIII



DEPARTMENT:

OUTPATIENT SERVICES

Functions

Primary function is to provide outpatient care. The largest section is the general primary and specialty outpatient clinics which schedule appointments Monday-Friday, 8:00 A.M. - 4:30 P.M. Patients are seen by the physicians in those clinic facilities.

The Emergency Medicine Department provides for 7 day, 24 hour medical emergencies and trauma care. It is the major emergency facility in the East Metro Area.

Family Practice Clinic is an offsite clinic on Edgerton and Wells in the East side of St. Paul. This neighborhood clinic provides for the major teaching facility of the physicians in the family practice specialty.

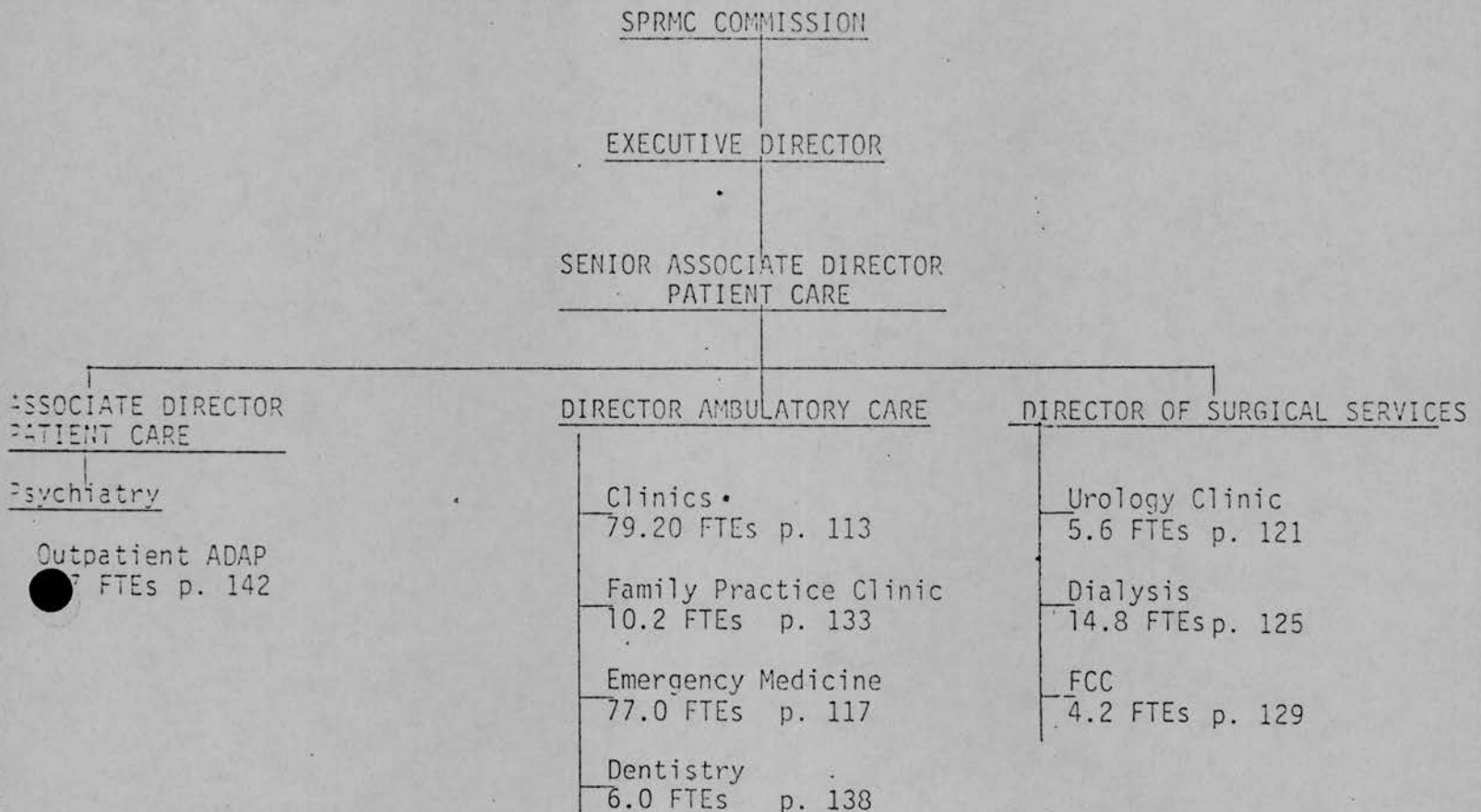
Kidney Dialysis unit provides chronic outpatient dialysis as well as home treatment dialysis, and acute dialysis for inpatients.

Urology Clinic, Fertility Control, Dentistry, and Outpatient ADAP are specialized clinic facilities providing specific patient needs.

# ORGANIZATION

## Outpatient Services Authorized Personnel

1983 Approved 202.70 FTEs  
1984 Requested 202.70 FTEs  
pp. 113-145



<u>OUTPATIENT SERVICES</u>	<u>1982</u> <u>ACTUAL</u>	<u>1983</u> <u>PROJECTED</u>	<u>1983</u> <u>BUDGET</u>	<u>1984</u> <u>BUDGET</u>
Salaries	4,251,935	4,218,215	4,254,958	4,522,532
Fringes	665,970	708,623	778,666	862,558
Fees	60,009	60,060	61,772	65,290
Supplies	517,828	474,410	575,256	615,820
Purchased Service	87,951	69,971	64,445	70,470
Other	71,649	79,820	66,765	71,740
Total Expense	5,655,342	5,611,099	5,801,862	6,208,410
FTEs	209.40	201.80	202.70	202.70

## ANCILLARY SERVICES DIVISION

### Functions

Primary function is to provide specialized services to both the inpatient and outpatient services. The largest departments are the Operating Room, which is open 24 hours a day, seven days a week in order to provide trauma and emergency surgical services; the Laboratories which perform the major testing and pathological review of patient tests; the Radiology Department which provides for x-rays, CAT scans, ultrasound exams, and nuclear medicine services; Central Services and Materials Management which provide for the purchase, storage, processing and distribution of the supplies used for patients as well as for the total medical center. Also included in this division is the Physical Medicine Department which provides physical and occupational therapy services; and Pharmacy which provides for the acquisition and distribution of the drugs given to patients.

ORGANIZATION

Authorized Personnel  
Ancillary Services  
1983 Approved 496.80  
1983 Requested 496.80  
pp. 146-220

SPRMC COMMISSION

EXECUTIVE DIRECTOR

SENIOR ASSOCIATE DIRECTOR  
ADMINISTRATION

Associate Director -  
Gillette Liaison

Phys Med	Radiology
35.05 FTEs	75.95 FTEs
p. 209	p. 205

Medical Department Administrator -  
Medicine

EKG	Cardiac	Pulmonary
9.0 FTEs	Cath Lab	Respiratory
p. 162	2.2 FTEs	24.46 FTEs
	p. 166	p. 185

Medical Department Administrator -  
Emergency Medical Services

Emergency	Paramedics
4.0 FTE	p. 158

Associate Director -  
Environmental Services

Central Service/Materials Mgmt  
52.8 FTEs p. 191

Neurology

Neurology Diagnostic Lab  
5.0 FTEs p. 170

Laboratory

133.6 FTEs p. 200

SENIOR ASSOCIATE DIRECTOR  
PATIENT CARE

Director Surgical Services

OR	PAR	Gastro- enterology
45.5	9.1	1.6 FTEs
p. 146	p. 154	p. 153

Associate Director -  
Patient Care

Anesthesia  
22.0 FTEs p. 172

School of Anes  
21.0 FTEs p. 182

Social Service  
17.45 FTEs p. 196

Pharmacy  
33.8 FTEs p. 174

Psychiatry

Psych treatment  
12.5 FTEs p. 213

Probate Court  
5.79 FTEs p. 217

Monitoring Service

5.0 FTEs p. 189

	1982 ACTUAL	1983 PROJECTED	1983 BUDGET	1984 BUDGET
<u>AUXILIARY SERVICES</u>				
Salaries	10,508,894	11,191,419	11,590,132	12,264,096
Fringes	1,665,010	1,895,158	2,049,063	2,276,596
Fees	1,627,413	1,938,059	1,993,092	1,889,270
Supplies	8,927,502	9,724,943	9,592,437	10,765,620
Purchased Service	296,079	486,159	319,436	344,920
Other	909,743	926,620	799,351	1,031,523
Total Expense	23,933,641	26,162,358	26,348,511	28,642,105
FTEs	480.40	479.40	496.80	496.80



DEPARTMENT:

PROFESSIONAL SERVICES DIVISION

Functions

The primary function of these medical departments is to provide for the education and supervision of the patient care given at SPRMC. Multispecialty staff physician residents and other professional health personnel are one of the reasons SPRMC is able to provide the quality of care in this community.

The primary function of Medical Records is to provide the professional service of maintaining and storing the patients' medical records. The legal and accreditation requirements for the patient's record require meticulous attention.

The Audit and Utilization service function is to provide for the review of appropriateness of the patient length of stay in the hospital. In addition, this unit is activity involved in the price reporting activities.

Emergency Medical Service (EMS) is an office which coordinates the paramedic services and the medical control for the East Metro radio system, and maintains a relationship of SPRMC to other emergency care facilities.

The Continuing Medical Education (CME) primary function is to provide for continuing professional education programs for physicians and other health personnel within SPRMC and the professional communities.



# ORGANIZATION

Professional Services Div.  
Authorized Personnel  
1983 Approved 326.11  
1984 Requested 326.11  
pp. 221-304

## SPRNG COMMISSION

----- Administrative Liaison

### EXECUTIVE DIRECTOR

MEDICAL DIRECTOR - Office 3.0 FTEs p. 285

Continuing Medical Education p. 301

Institutional Review p. 288

### Senior Associate Director - Administration

Neurology 17.75 FTEs p. 241

OB-GYN 23.8 FTEs p. 245

Orthopedics 13.75 FTEs p. 253

Pediatrics 20.03 FTEs p. 261

Medical Dept Administrator - Medicine

Medicine 64.25 FTEs p. 237

Medical Dept Administrator - EMS

EMS 1.65 FTEs p. 297

### Senior Associate Director - Patient Care

Medical Library 3.0 FTEs p. 229

Family Practice Education 31.95 FTEs p. 292

### Associate Director

Psychiatry 20.23 FTEs p. 265

ADAP 7.0 FTEs p. 261

Neurosurgery 4.7 FTEs p. 269

Surgery 26.2 FTEs p. 273

Urology 8.5 FTEs p. 277

### Director Ambulatory Care

Ophthalmology 9.7 FTEs p. 249

Dermatology 5.0 FTEs p. 233

Otolaryngology 5.8 FTEs p. 257

### Senior Assistant Director - Quality Care

Audit & Utilization 2.0 FTEs p. 221

Medical Records 57.8 FTEs p. 225

PROFESSIONAL SERVICES	1982 ACTUAL	1983 PROJECTED	1983 BUDGET	1984 BUDGET
Salaries	7,942,155	8,310,103	8,952,303	9,264,892
Fringes	919,111	1,018,013	1,245,473	1,352,100
Fees	224,362	204,416	169,501	176,060
Supplies	73,470	60,074	104,201	103,462
Purchased Service	272,358	181,685	182,984	173,310
Other	203,705	239,050	97,057	234,412
Total Expense	9,635,161	10,013,346	10,751,519	11,304,232
FTEs	305.50	310.90	326.11	326.11

DEPARTMENTS:

GENERAL SERVICES DIVISION

Functions

The primary function is to provide the basic hotel type services for the patients and the medical center.

The Dietary Department provides for specialized food preparation for patient needs. These needs often require individualized menu planning and preparation. This department also provides cafeteria services to the employees and the public.

Plant Operations has the responsibility to maintain and modify SPRMC facilities.

Housekeeping and Laundry are responsible to provide a clean, safe environment.

# ORGANIZATION

General Services Division  
Authorized Personnel  
1983 Approved 293.5  
1984 Requested 293.5  
pp. 305-325

## SPRMC COMMISSION

### EXECUTIVE DIRECTOR

#### SENIOR ASSOCIATE DIRECTOR - ADMINISTRATION

#### ASSOCIATE DIRECTOR - ENVIRONMENTAL SERVICES

Plant Operations  
44.5 FTEs p. 313

Security & Grounds  
4.1 FTEs p. 317

Housekeeping  
115.9 FTEs p. 321

Laundry  
22.0 FTEs p. 325

#### SENIOR ASSOCIATE DIRECTOR - PATIENT CARE

#### ASSOCIATE DIRECTOR - PATIENT CARE

Dietary  
105.5 FTEs p. 305

Dietary Education  
1.5 FTEs p. 309

<u>GENERAL SERVICES</u>	<u>1982 ACTUAL</u>	<u>1983 PROJECTED</u>	<u>1983 BUDGET</u>	<u>1984 BUDGET</u>
Salaries	4,893,295	5,253,252	5,210,281	5,538,109
Fringes	869,029	985,681	1,078,793	1,198,890
Fees	8,175	13,077	40,000	43,200
Supplies	1,317,931	1,528,582	1,583,939	1,698,770
Purchased Service	1,977,725	1,722,324	2,295,699	2,586,810
Other	210,763	122,265	154,294	171,810
Total Expense	9,276,918	9,625,181	10,363,006	11,237,589
FTEs	288.20	290.00	293.50	293.50

DEPARTMENTS:

ADMINISTRATION AND FISCAL DIVISION

Functions

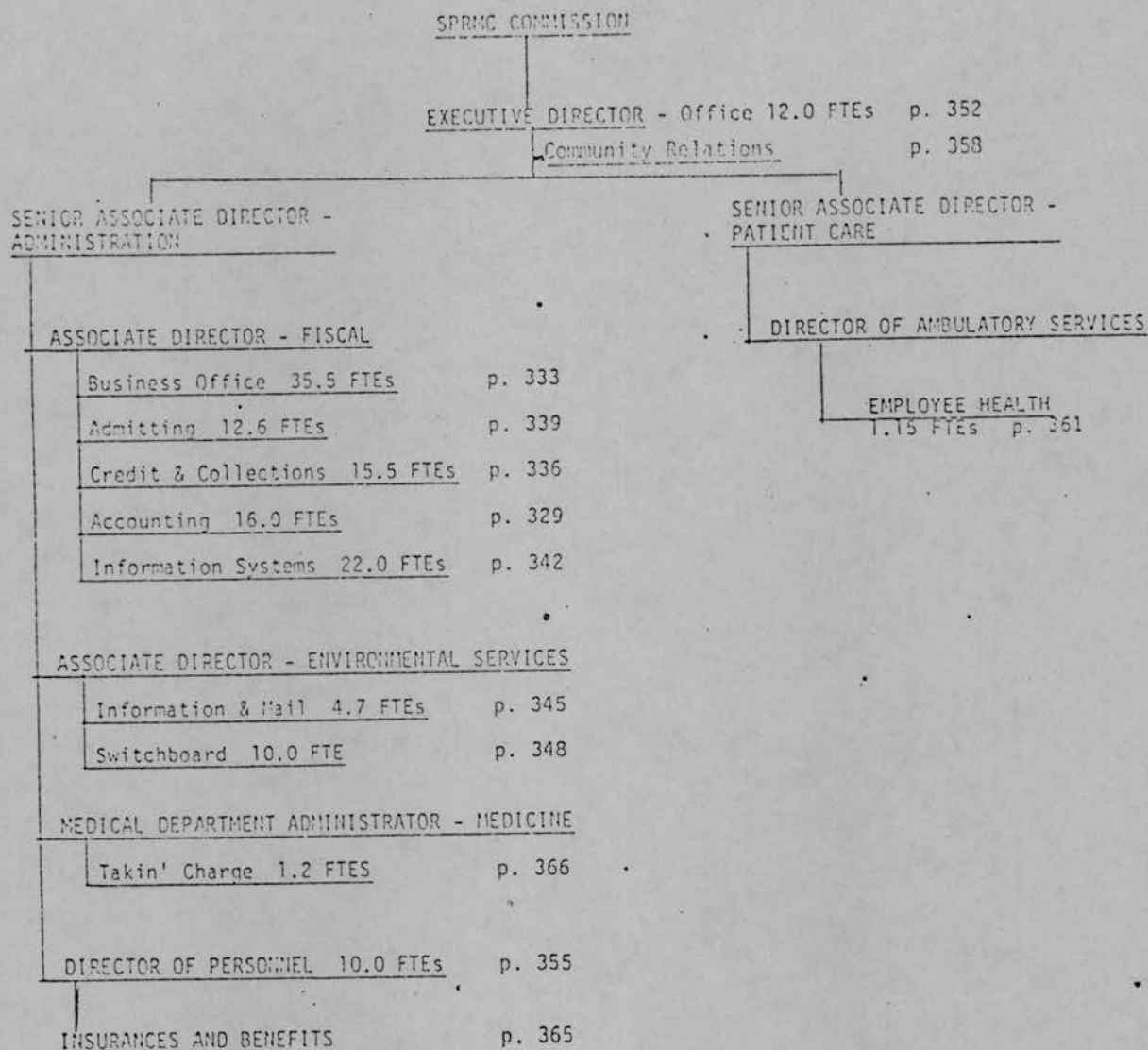
The primary function of this division is to provide the administrative and fiscal support systems for the medical center. Administration provides the overall direction and management of SPRMC.

The fiscal departments of Business Office, Admitting/Credit and Collections, Accounting, and Information Systems provide for the business functions of the medical center.



# ORGANIZATION

Administration & Fiscal  
Authorized Personnel  
1983 Approved 140.65  
1984 Requested 140.65  
pp. 329-369



	1982 ACTUAL	1983 PROJECTED	1983 BUDGET	1984 BUDGET
ADMINISTRATIVE & FISCAL				
Salaries	2,684,299	2,886,980	3,192,839	3,499,121
Fringes	1,550,702	1,225,250	1,692,665	1,869,254
Fees	887,462	941,668	628,552	988,390
Supplies	81,625	51,862	97,530	123,490
Purchased Service	675,858	704,642	831,297	936,710
Other	1,886,398	1,707,869	1,751,322	1,203,145
Total Expense	7,766,344	7,518,271	8,194,205	8,620,110
FTEs	129.80	130.60	135.61	140.65