

DHHS ADVISORY COMMITTEE MEETING

LOCATION: Golden Rule Building

85 E. 7th Place, Suite 105, St. Paul

WHEN: Tuesday, December 12, 2017

TIME: 9:00 a.m. – 11:00 a.m.

- I. **CALL TO ORDER/ INTRODUCTIONS/WELCOME NEW MEMBERS**
- II. **ACCEPTANCE OF SEPTEMBER 12, 2017 MEETING MINUTES**
- III. **DHHS UPDATE REPORT** (Member Discussion)
- IV. **TED/MR UPDATE**
 - A. TED update
 - B. Feedback regarding Minnesota Relay, including CapTel
- V. **OLD BUSINESS**
 - A. Completion of Communication Tool (AKA, Visor Card), and the promotional distribution plan
- VI. **NEW BUSINESS**
 - A. Text to 911 Roll Out, Guest Speaker, Dana Wahlberg from the Department of Public Safety
 - B. MNCDHH Community Engagement and Project Management, Guest Speaker, Jessalyn Akerman-Frank
 - C. Members' Terms
 - D. Meeting Dates for 2018
- VII. **MCDHH**
 - A. MNCDHH updates, (Kathryn Rose)
- VIII. **ANNOUNCEMENTS** (All)

REMINDERS:

- **You can be reimbursed for your mileage and parking expenses**
- **If you are unable to attend the meeting, please let Marie know.**

DHHS Advisory Committee Meeting

December 12, 2017

9:00 – 11:00 a.m.

Golden Rule Building

Meeting called by	Marie Koehler
Note taker	Kristina Anderson
Attendees	Members: Robin Coninx, CT Karnowskil (sitting in for Stephanie Ritenour and representing Think Self), Lionel Locke (sitting in for Christine Morgan and representing HLAA-TC) Dave McAuliffe, Kathryn Rose, Grant Watkins Marie Koehler, DHHS Regional Manager, Angie Sundell (CART provider); Tina Freitas and Lauri Krouse (interpreters);
Absent	Kim Fishman, Katy Kelley, Izzy Mohamed, Christine Morgan, Stephanie Ritenour,
Others present	Rochelle Garrow (DOC-TAM), Guest speaker: Dustin Leslie (DPS), Jessalyn Akerman-Frank (MNCDHH)

Agenda Topics

Call to order / Introductions / Welcome

Marie Koehler

Discussion

The meeting was called to order at 9:02 a.m. Members and visitors were welcomed.

Acceptance of Minutes from September 12, 2017

Laura Godfrey

Discussion

Grant made a motion to accept the minutes as written, and Robyn seconded it.

DHHS Update Report

Marie Koehler

Discussion

Marie shared that the Metro staff had a booth at the Hearing Loss Association of America -Twin Cities chapter conference. Those in attendance seemed “hungry for information.” Most of the materials at the DHHS booth were taken by participants. According to Lionel, there were about 150 people in attendance.

Copies of the new DHHSD fact sheet were passed out to members.

There were no comments or questions related to the Update Report.

TED/MR Update

Marie Koehler

TED Update (Additional results and iPhone/iPad pilot)

- TED is nearing the completion of its modernization report that they worked on with MNCDHH staff; staff from the Department of Commerce (DOC) were involved in some of the meetings. This report will be submitted to the legislature by January 15th.
- Based on recommendations from DOC, TED will conduct a Phase 2 Pilot Project for the distribution of iPhones/iPads. This pilot will have more restrictions in that the devices will be locked to allow TED staff to assess how much the phones are actually being used for telecommunication purposes. The pilot will run for about 3 months, and will hopefully start in January.
- TED staff continue to work with MNIT to develop a new Agile Apps data base which will offer the program a lot more flexibility. The target date to launch this will be between January-March.
- TED has developed new performance measures to help determine the effectiveness of its outreach efforts. These measures will be recorded in Agile Apps and will be standardized statewide.

Feedback Regarding MN Relay, including CapTel

There was no feedback from members regarding MN Relay.

Rochelle mentioned that there is a big transition from analog to internet based relay services occurring right now. Internet based relay services are regulated under the FCC and not the state.

Old Business

Marie Koehler

Completion of Communication Tool (AKA Visor Card) and the promotional distribution plan

Members were given a copy of the new laminated Communication Tool. Community members had input on many of the logos used (surveys were given out at this year’s Deaf Awareness Day and at an HLAA-TC meeting). About 350 surveys were compiled. DHHSD did have to work with the Department of Human Services (DHS) on the overall design (using the new state branding). Members were instructed not to make copies of the Communication Tool until DHHSD has an opportunity to work with DHS on a formal press release. DHHSD staff do have a detailed plan to distribute the tool and will tap into advisory committee members for assistance.

Dave mentioned that he has been tracking proposed legislation in Florida that would allow the Department of Motor Vehicles to enter into their data base, information that a driver has a hearing loss. (Law enforcement officers would see this when they run license plates.) Marie clarified that since MNCDHH does policy and legislation, they would be

the organization to move this forward if the board supported it, and that Katherine, as the advisory committee representative, would be the person who could bring suggestions to an MNCDHH meeting. Note: Dave sent Marie the proposed bill and this legislation would allow people with hearing loss the option of having information about their hearing loss in the DMV database.

New Business

Marie Koehler

TEXT to 911 Rollout

Guest Speaker: Dustin Leslie

Dustin, from the Department of Public Safety (DPS), offered background information on the evolution of Text to 911 and provided do's and don'ts for texting 911. (See attachment for details.) The motto DPS is using is "CALL if you can; text if you CAN'T."



MN Text-to-9-1-1
Dr. Christian Vogler M

Figure 1 MN Text to 9-1-1 PowerPoint

Marie shared that DPS intentionally rolled this out statewide, versus country by county, to cause less confusion for MN residents. It's good to remember though, that this doesn't necessarily cross over state lines. If you are in Wisconsin, for example, and you text to 911, you will get a bounce back.

MNCDHH Community Engagement and Project Management

Guest Speaker: Jessalyn Akerman-Frank

Jessalyn was introduced as the Director of Community Engagement and Project Management for MNCDHH. Jessalyn shared that she has been working for the commission for 6 months. The MNCDHH Board determined that the commission needed to improve its collaboration with various groups. To assist Jessalyn in her work, she is involved in a 9-month course called Partners in Policy Making. Colleen Wieck from the Council on Developmental Disabilities has been heavily involved with this course. Jessalyn plans to initiate this kind of training with community members. She would like to work with the MN Association of Deaf Citizens and partner with them to educate consumers how to become better advocates. Her work has also focused on providing training to consumers on voting – helping consumers learn about the candidate, where and how to vote, etc. Jessalyn is also involved with the airport access group.

Kathryn mentioned that it would be beneficial for Jessalyn to engage more individuals who are deaf or hard of hearing on the topic of chemical use and treatment. Jessalyn said she would be happy to discuss this need.

Lionel brought up that Phil Burk, from the MSP Airport, will present at the next HLAA meeting on airport accessibility and he invited Jessalyn to attend.

Due to a family experience, Grant suggested that the Alzheimer's Association be educated about working with people who experience both dementia and hearing loss. Jessalyn will pass on a contact name to Marie that Grant could reach out to.

Member's Terms

Marie Koehler

In a recent email, Marie asked all members if they were willing to continue serving on the advisory committee. Current members present at the meeting all said yes. CT said he was willing to attend if Stephanie can't attend/continue. Recent legislation removed time limits for serving on the DHHS advisory committee.

Meeting Dates for 2018

Marie Koehler

- March 13, 2018
- June 5th
- September 11th
- December 11th

Marie will go ahead and send meeting makers for these dates.

MCDHH Updates

Kathryn Rose

Kathryn talked about MNCDHH' November retreat. All of the recent or soon-to-be appointed members were able to attend. The focus was for members to network and get to know each other better, and learn about their roles and responsibilities on the MNCDHH Board. There are some individuals in the community who are advocating that the sign language skills of deaf and hard of hearing teachers be near native proficiency. MNCDHH is working with MADC on this matter. The retreat involved an e-map activity to identify topics that were important to members; two clear areas were employment and education. Kathryn also spoke about the 700 Connect Program offered through the state of MN; the goal of this program is to hire more people with disabilities. MNCDHH is working with Dr. Nelson, from the University of MN, to address affordability of hearing aids and the effectiveness of Personal Sounds Amplification Products (PSAPs). During the retreat Kathryn also talked about her concerns that consumer with hearing loss need to be educated about chemical use and treatment. She also addressed the critical housing need for consumers coming out of treatment, and those in need of peer mentors.

Announcements

Committee Members

There will be a couple of vacancies on the DHHS Metro Advisory Committee starting next year, so members were asked to send Marie the names of individuals they would recommend apply for the committee. State statute requires that 50% of advisory committee members must have a hearing loss or be a parent of a child with hearing loss. Other individuals should have a passion about deaf, deafblind and hard of hearing matters and be willing to provide feedback and share information about DHHS work with community members.

Date for Next Meeting

Marie Koehler

March 13, 2018 from 9:00 – 11:00 a.m.

REMINDERS:

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**AS ALWAYS, THANK YOU FOR ATTENDING THE DHHS ADVISORY COMMITTEE
MEETING AND OFFERING YOUR TIME AND FEEDBACK!**